

DEVELOPMENT SERVICES

Alan R. Shubert,
Director



Development Services is a multi-division team dedicated to streamlining and enhancing the development process. For the convenience of our customers, we bring together functions previously segregated in five city departments into ONE Development Team.

Building Permits and Inspections Division manages the Plan Review section, which reviews all construction plans for code compliance. The Inspection Section is responsible for the inspection of permitted work.

The Customer Service and Business Center issues all permits and licenses within the City of El Paso for the Department.

The Planning Division manages all zoning and subdivision needs for the City. Subdivision Engineering, which reviews subdivision grading and drainage is now part of the Planning Division. The Planning Division also assists Neighborhood Associations and develops long-range development plans for the City.

DIVISIONS / CORE SERVICES:

- Construction Plan Review
- Construction Inspection
- Building Safety
- Long Range Planning
- Records Maintenance
- Contractor Licensing
- Business Licenses
- Permit Issuance
- Subdivision Review & Inspection
- Zoning



ACHIEVEMENTS FY05

Development Services Department is committed to enhancing and improving the Customer Experience during the development process.

- Implementation of Fast Track Permitting Process
- Reorganization of divisions to streamline functions, integrating Fire and City-County Health Department
- Development of Interactive Voice Response (IVR) System for inspections requests and plan review information 24 / 7 year round
- Development of electronic digital record keeping for all plans, permits and documents
- Renovation of 5th floor to create an integrated efficient One-Stop Shop Development Department