

## *Customer Service Mission Statement*

As a key part of the City's pursuit to become a high-performing, customer focused organization, the City worked to develop a Customer Service Mission Statement that embraced the core values of the City that include Excellence, Integrity, Respect and Accountability.

The following mission statement was created to demonstrate the Mayor, City Council, City Manager and City staff's commitment to providing quality customer service through innovative solutions intended to create successful partnerships and relationships with each and every person we serve.

**YOUR EL PASO CITY GOVERNMENT**

**DEDICATED TO  
OUTSTANDING CUSTOMER SERVICE  
FOR A BETTER COMMUNITY**

**SERVICE • SOLUTIONS • SUCCESS**