

# Information Technology

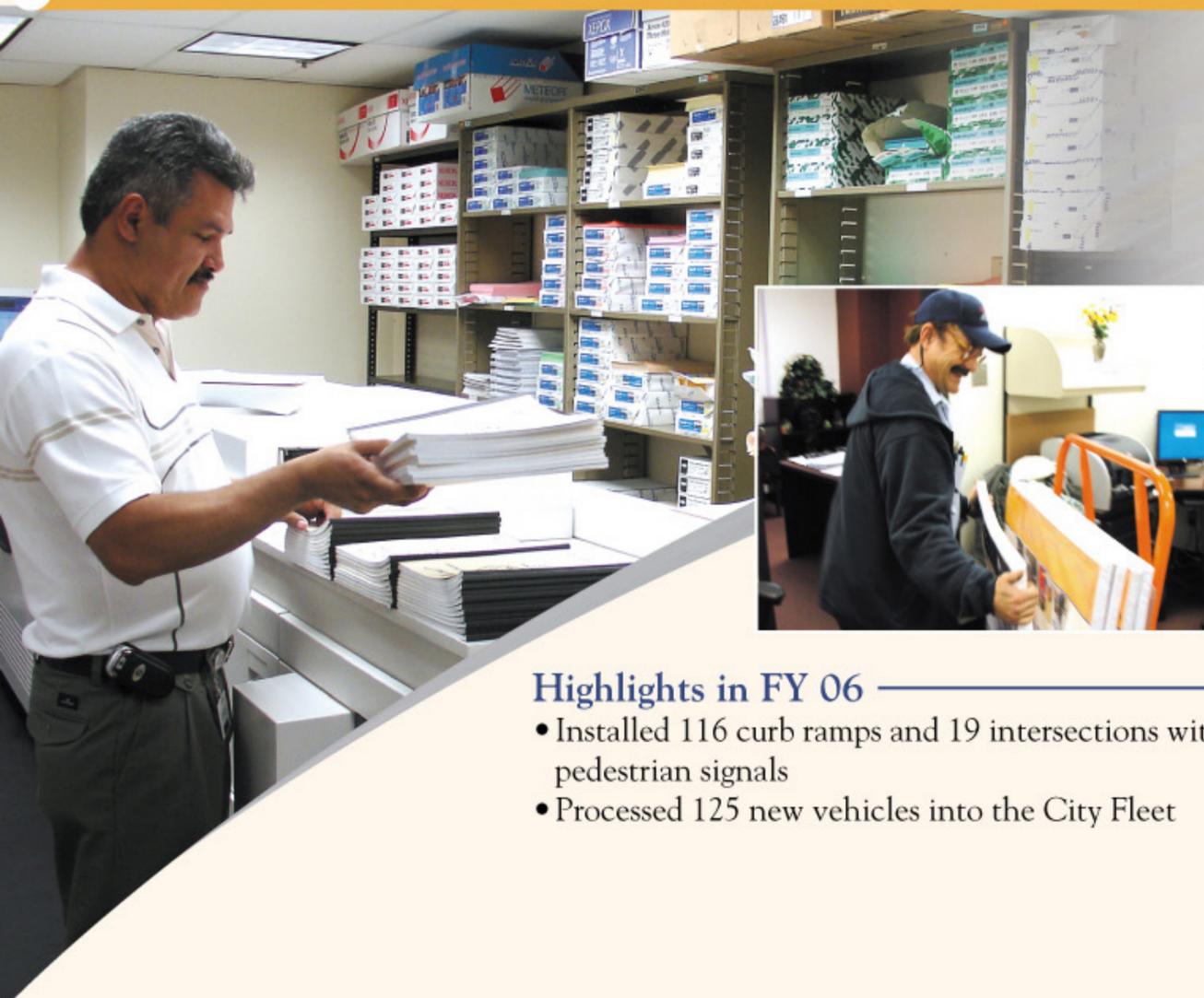
The IT Department is responsible for overseeing all technology solutions deployed throughout the City of El Paso organization. Enhancement of technology to serve the public is the Department's goal. This includes applications, network oversight for voice, data and radio communications, web and help desk services and servers/corresponding applications. In 2006, a staff of 54 supported 260 servers, over 400 switches/routers and 5,980 email boxes for 32 departments at 117 sites. The Department also programmed and repaired 2,100 radio units and responded to 27,661 service calls.



## Highlights in FY 06

- Improved public safety communications with enhanced radio coverage and expanded deployment of fiber optic and broadband infrastructure
- Usage of the City's website information and services expanded 75%
- Began pilot projects to evaluate 4.9Mhz mobility for public safety and

- examine municipal wireless capabilities for the central business district
- Supported renovations and installation of technology at multiple city facilities



# General Services

The General Services Department provides a broad spectrum of services to other departments within the City municipality. These functions include Building Maintenance to approximately 100 facilities with over 14 million square feet of space, Fleet Services to 2,700 city vehicles and Copy/Mail Services, which produces over 6 million copies and mails over 400,000 items annually. Additionally, ADA Compliance and Utilities/Energy Management divisions are both housed within the General Services department, each addressing vitally important issues to the organization. The Department has 120 employees and an operating budget of \$25 million.

## Highlights in FY 06

- Installed 116 curb ramps and 19 intersections with audible pedestrian signals
- Processed 125 new vehicles into the City Fleet

- Implemented a utility management and energy efficiency review
- Completed a comprehensive condition assessment on all City facilities