

# EL PASO MASS TRANSIT DEPARTMENT

## TRANSIT BOARD ACTION

DATE	REFERENCE NO.	SUBJECT:	ITEM NO:
2/12/08	08-09	Presentation of Employee Recognition	5

### BACKGROUND:

Presentation by Tim Omick, Director of Sun Metro, of a Recognition Certificate to Mr. Henry Jones for his outstanding Customer Service.

On December 27, 2007, Mr. Jones, a Sun Metro Coach Operator, witnessed an automobile accident where the driver of a van lost control after hitting a patch of ice. The van slid into a large sign before coming to rest on its side against a large telephone pole on Transmountain Road.

Mr. Jones reacted immediately and pulled the bus over to the side of the road. He then contacted Sun Metro Dispatch to call for emergency services and proceeded to pull the driver out of the car and stayed with her until help arrived.

### RECOMMENDATION:

It is therefore recommended that the Chairman of the Mass Transit Board authorize Mr. Omick to present to Mr. Henry Jones this Recognition Certificate for his outstanding Customer Service.

DISPOSITION BY TRANSIT BOARD: APPROVED	SECRETARY
OTHER (DESCRIBE)	
SUBMITTED BY:	DATE:

# *Certificate of Appreciation*

In recognition of your outstanding  
Customer Service

*Henry M. Jones*

presented this day  
February 12, 2008



Tim Omick, Director

February 12, 2008