

Survey Monkey List for IA Surveys FY2015

#	Date Created/Sent	Title/Description	Auditor	Days Open	Date Closed	# of Surveys Sent out	# of Responses Received	%	Quarter
1	10/20/2014	Economic Development - Revolving Loan Fund Follow-Up Audit No. A2014-10	Elizabeth De La O	14	11/3/2014	3	1	33%	1st Quarter
2	10/13/2014	Human Resources Payroll 2nd Follow-up Audit No. A2014-06	Rebecca Gracia	16	10/29/2014	2	2	100%	
3	10/22/2014	Capital Improvement Program Budget Process Review A2014-02	Daryl Olson	15	11/6/2014	3	2	67%	
Total 1st Quarter:						8	5	63%	
4	12/9/2014	Federal Janitorial Contract Audit Follow-Up No. A2015-01	Lyz Gonzalez	8	12/17/2014	2	2	100%	2nd Quarter
5	1/6/2015	P-Card Elected Officials and City Manager's Staff P2015-02	Lyz Gonzalez	14	1/20/2015	1	0	0%	
Total 2nd Quarter:						3	2	67%	
Grand Total FY2015:						<u>11</u>	<u>7</u>	<u>64%</u>	

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Economic Development - Revolvin...

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#1 **COMPLETE**

Collector: Web Link (Web Link)

Started: Wednesday, October 22, 2014 2:49:40 PM

Last Modified: Wednesday, October 22, 2014 2:55:11 PM

Time Spent: 00:05:30

IP Address: 209.194.208.116

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PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: Professionalism of auditors.

4 - Excellent

Q3: Knowledge of your business process/success factors.

4 - Excellent

Q4: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q5: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q6: Feedback to you on emerging issues during audits.

4 - Excellent

Q7: Duration of the audit.

4 - Excellent

Q8: Clarity of the Audit Report.

3 - Good

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Great support in all meetings related to the RLF

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

N/A

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Respondent #1 All Pages ◀ ▶

#1

COMPLETE

Collector: Web Link (Web Link)
Started: Tuesday, October 14, 2014 1:30:34 PM
Last Modified: Tuesday, October 14, 2014 1:31:15 PM
Time Spent: 00:00:41
IP Address: 209.194.208.116

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PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

3 - Good

Q2: Professionalism of auditors.

4 - Excellent

Q3: Knowledge of your business process/success factors.

3 - Good

Q4: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q5: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q6: Feedback to you on emerging issues during audits.

4 - Excellent

Q7: Duration of the audit.

3 - Good

Q8: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Respondent skipped this question

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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#2 COMPLETE

Collector: Web Link (Web Link)
Started: Saturday, October 25, 2014 8:54:25 AM
Last Modified: Saturday, October 25, 2014 8:55:09 AM
Time Spent: 00:00:43
IP Address: 174.240.228.160

Edit | Delete | Export

PAGE 1: Audit Staff

- Q1: Objectivity of the Internal Auditors.**

3 - Good
- Q2: Professionalism of auditors.**

4 - Excellent
- Q3: Knowledge of your business process/success factors.**

3 - Good
- Q4: Quality of relationship and rapport between auditors and your department.**

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

- Q5: Pre-audit notification to you of audit purpose and scope.**

4 - Excellent
- Q6: Feedback to you on emerging issues during audits.**

3 - Good
- Q7: Duration of the audit.**

3 - Good
- Q8: Clarity of the Audit Report.**

3 - Good

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Respondent skipped this question

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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EXPORTS ?

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Respondent #1
◀ ▶

All Pages
◀ ▶

#1

COMPLETE

Collector: Web Link (Web Link)
Started: Tuesday, November 04, 2014 9:11:49 AM
Last Modified: Tuesday, November 04, 2014 9:15:07 AM
Time Spent: 00:03:17
IP Address: 209.194.208.116

Edit
Delete
Export

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

3 - Good

Q2: Professionalism of auditors.

4 - Excellent

Q3: Knowledge of your business process/success factors.

3 - Good

Q4: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q5: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q6: Feedback to you on emerging issues during audits.

4 - Excellent

Q7: Duration of the audit.

3 - Good

Q8: Clarity of the Audit Report.

3 - Good

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Plenty of opportunities were given to find the information.

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

n/a

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Respondent #2 All Pages ◀ ▶

#2

COMPLETE

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Started: Tuesday, November 04, 2014 9:39:05 AM
Last Modified: Tuesday, November 04, 2014 9:43:02 AM
Time Spent: 00:03:56
IP Address: 209.194.208.116

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PAGE 1: Audit Staff

- Q1: Objectivity of the Internal Auditors.**

4 - Excellent
- Q2: Professionalism of auditors.**

4 - Excellent
- Q3: Knowledge of your business process/success factors.**

3 - Good
- Q4: Quality of relationship and rapport between auditors and your department.**

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

- Q5: Pre-audit notification to you of audit purpose and scope.**

3 - Good
- Q6: Feedback to you on emerging issues during audits.**

4 - Excellent
- Q7: Duration of the audit.**

4 - Excellent
- Q8: Clarity of the Audit Report.**

4 - Excellent

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Face to face dialogue and discussion with auditor.

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

None

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SAVED VIEWS (1) ?

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#1



COMPLETE

Collector: Web Link (Web Link)
Started: Monday, December 15, 2014 10:55:45 AM
Last Modified: Monday, December 15, 2014 10:59:27 AM
Time Spent: 00:03:41
IP Address: 209.194.208.116

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PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: Professionalism of auditors.

4 - Excellent

Q3: Knowledge of your business process/success factors.

4 - Excellent

Q4: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q5: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q6: Feedback to you on emerging issues during audits.

4 - Excellent

Q7: Duration of the audit.

4 - Excellent

Q8: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

The recommendation provided by the audit team were very helpful.

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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SAVED VIEWS (1) ?

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Respondent #2 [All Pages](#)

#2

COMPLETE

Collector: Web Link (Web Link)
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 Last Modified: Tuesday, December 16, 2014 6:06:51 PM
 Time Spent: 00:00:58
 IP Address: 209.194.208.116

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PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: Professionalism of auditors.

4 - Excellent

Q3: Knowledge of your business process/success factors.

3 - Good

Q4: Quality of relationship and rapport between auditors and your department.

3 - Good

PAGE 2: Scope of Audit Work/Audit Process & Report

Q5: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q6: Feedback to you on emerging issues during audits.

3 - Good

Q7: Duration of the audit.

3 - Good

Q8: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q9: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Fantastic staff to work with.

Q10: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Not applicable

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