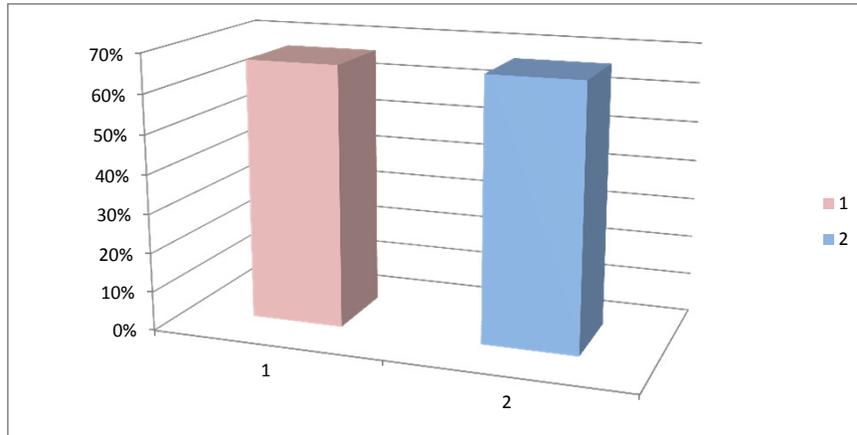


Survey Monkey List for IA Surveys FY2016

#	Date Created/Sent	Title/Description	Auditor	Days Open	Date Closed	# of Surveys Sent out	# of Responses Received	%	Quarter
1	9/17/2015	Environmental Services Department Purchasing Follow – Up Audit A2015-11	Lyz Gonzalez	14	10/1/2015	3	2	67%	1st Quarter
2	10/15/2015	Building Planning and Inspections Audit A2015-05	Daryl Olson	14	10/29/2015	3	2	67%	
Total 1st Quarter:						6	4	67%	
4	1/20/2016	Police Department – Property Room Audit A2015-07	Rebecca Garcia	14	2/3/2016	3	2	67%	2nd Quarter
5	2/29/2016	Economic Development – 380 Agreement Monitoring Audit A2015-09	Elizabeth De Lao	14	3/14/2016	4	3	75%	
6	2/23/2016	Streets Light Maintenance Audit A2015-10	Miguel Ortega	14	3/8/2016	3	2	67%	
7	3/17/2016	EPPD Municipal Vehicle Storage Facility Follow-Up Audit No. A2016-04	Miguel Ortega	14	3/31/2016	3	2	67%	
8	3/21/2016	Animal Services Audit A2016-01	Lyz Gonzalez	14	4/4/2016	5	3	60%	
Total 2nd Quarter:						18	12	67%	
Grand Total FY2016:						24	16	67%	




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Police Department – Property Roo...

Summary | Design Survey | Collect Responses | Analyze Results

CURRENT VIEW

+ FILTER | + COMPARE | + SHOW

No rules applied

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SAVED VIEWS (1)

Original View (No rules applied)

+ Save as...

EXPORTS

SHARED DATA

No shared data

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RESPONDENTS: 2 of 2 Export All | Share All

Question Summaries |
 Data Trends |
 Individual Responses

Respondent #1 All Pages

#1 **COMPLETE** Edit Delete Export

Collector: Web Link 1 (Web Link)
Started: Wednesday, January 20, 2016 10:43:36 AM
Last Modified: Wednesday, January 20, 2016 10:45:58 AM
Time Spent: 00:02:22
IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

4 - Excellent

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

I like the consulting aspect to gain insight from parties outside of and having no involvement with the operation and processes. Such discussions help see a different perspective which drives improvement.

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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Police Department – Property Roo...

Summary | Design Survey | Collect Responses | Analyze Results

CURRENT VIEW

+ FILTER + COMPARE + SHOW

No rules applied

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SAVED VIEWS (1)

Original View (No rules applied)

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EXPORTS

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No shared data

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RESPONDENTS: 2 of 2
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Question Summaries |
 Data Trends |
 Individual Responses

Respondent #2 All Pages

#2



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 01, 2016 8:46:35 AM
Last Modified: Monday, February 01, 2016 8:48:32 AM
Time Spent: 00:01:57
IP Address: 209.194.208.116

Edit | Delete | Export

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

3 - Good

Q6: Duration of the audit.

4 - Excellent

Q7: Clarity of the Audit Report.

3 - Good

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Respondent skipped this question

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

None Noted

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Economic Development – 380 Agr...

[Summary](#)
[Design Survey](#)
[Collect Responses](#)
[Analyze Results](#)

▼ CURRENT VIEW
?

[+ FILTER](#)
[+ COMPARE](#)
[+ SHOW](#)

No rules applied
?

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▼ SAVED VIEWS (1)
?

👁
Original View (No rules applied)
 ▼

[+ Save as...](#)

▶ EXPORTS
?

▼ SHARED DATA
?

No shared data

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RESPONDENTS: 3 of 3

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[Share All](#)

Question Summaries
 Data Trends
 Individual Responses

Respondent #1

[All Pages](#)

#1
COMPLETE

[Edit](#)
[Delete](#)
[Export](#)

Collector: Web Link 1 (Web Link)
Started: Monday, February 29, 2016 10:17:48 AM
Last Modified: Monday, February 29, 2016 10:19:33 AM
Time Spent: 00:01:44
IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

4 - Excellent

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Respondent skipped this question

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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Economic Development – 380 Agr...

Summary | Design Survey | Collect Responses | **Analyze Results**

CURRENT VIEW

+ FILTER | + COMPARE | + SHOW

No rules applied

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SAVED VIEWS (1)

Original View (No rules applied)

+ Save as...

EXPORTS

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No shared data

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RESPONDENTS: 3 of 3 Export All | Share All

Question Summaries |
 Data Trends |
 Individual Responses

Respondent #2 All Pages

#2 **COMPLETE** Edit Delete Export

Collector: Web Link 1 (Web Link)
 Started: Monday, February 29, 2016 12:29:50 PM
 Last Modified: Monday, February 29, 2016 12:30:09 PM
 Time Spent: 00:00:18
 IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

3 - Good

Q5: Feedback to you on emerging issues during audits.

3 - Good

Q6: Duration of the audit.

4 - Excellent

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Respondent skipped this question

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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Summary Design Survey Collect Responses Analyze Results

CURRENT VIEW

+ FILTER + COMPARE + SHOW

No rules applied

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SAVED VIEWS (1)

Original View (No rules applied)

+ Save as...

EXPORTS

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No shared data

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RESPONDENTS: 3 of 3 Export All Share All

Question Summaries Data Trends Individual Responses

Respondent #3 All Pages

#3 COMPLETE Edit Delete Export

Collector: Web Link 1 (Web Link)
 Started: Monday, February 29, 2016 3:23:57 PM
 Last Modified: Monday, February 29, 2016 3:26:38 PM
 Time Spent: 00:02:40
 IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Good
Professionalism	Good
Promptness	Good
Willingness to help	Good
Overall impression	Good

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

3 - Good

Q7: Clarity of the Audit Report.

3 - Good

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

N/A

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

the scheduling of the meeting to reveal audit results, took too long after audit was completed.

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Streets Light Maintenance Audit A...

Summary Design Survey Collect Responses Analyze Results

CURRENT VIEW

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SAVED VIEWS (1)

Original View (No rules applied)

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EXPORTS

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No shared data

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RESPONDENTS: 2 of 2 Export All Share All

Question Summaries Data Trends Individual Responses

Respondent #1 All Pages

#1 **COMPLETE** Edit Delete Export

Collector: Web Link 1 (Web Link)
 Started: Tuesday, February 23, 2016 4:34:55 PM
 Last Modified: Tuesday, February 23, 2016 4:36:07 PM
 Time Spent: 00:01:12
 IP Address: 70.210.196.64

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

3 - Good

Q7: Clarity of the Audit Report.

3 - Good

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Audit staff always provides valuable feedback and recommendations

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Respondent skipped this question

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Streets Light Maintenance Audit A...

Summary | Design Survey | Collect Responses | Analyze Results

CURRENT VIEW ?

+ FILTER | + COMPARE | + SHOW

No rules applied

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SAVED VIEWS (1) ?

Original View (No rules applied)

+ Save as...

EXPORTS ?

SHARED DATA ?

No shared data

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RESPONDENTS: 2 of 2 Export All | Share All

Question Summaries
 Data Trends
 Individual Responses

Respondent #2 All Pages

#2 COMPLETE Edit | Delete | Export

Collector: Web Link 1 (Web Link)
 Started: Wednesday, February 24, 2016 9:37:28 AM
 Last Modified: Wednesday, February 24, 2016 9:42:42 AM
 Time Spent: 00:05:13
 IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

2 - Fair

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

The Auditor Staff was very helpful and communicated very well

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

To my knowledge, there were other audits that were sprouting up which delayed our audit more than it should have.

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EPPD Municipal Vehicle Storage F...

Summary | Design Survey | Collect Responses | Analyze Results

CURRENT VIEW

+ FILTER | + COMPARE | + SHOW

No rules applied

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SAVED VIEWS (1)

 **Original View** (No rules applied)

+ Save as...

EXPORTS

SHARED DATA

No shared data

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Share All

RESPONDENTS: 2 of 2 Export All | Share All

Question Summaries
Data Trends
Individual Responses

Respondent #1 All Pages

#1 **COMPLETE** Edit Delete Export

Collector: Web Link 1 (Web Link)
Started: Thursday, March 17, 2016 7:55:31 PM
Last Modified: Thursday, March 17, 2016 7:58:00 PM
Time Spent: 00:02:28
IP Address: 24.28.160.18

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

4 - Excellent

Q2: What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

4 - Excellent

Q5: Feedback to you on emerging issues during audits.

4 - Excellent

Q6: Duration of the audit.

4 - Excellent

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

I liked how noted deficiencies were explained from the auditor's perspective and constructive information was provided so that we could improve.

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

I can't think of anything.

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EPPD Municipal Vehicle Storage F...

Summary Design Survey Collect Responses Analyze Results

CURRENT VIEW

+ FILTER + COMPARE + SHOW

No rules applied

Rules allow you to FILTER, COMPARE and SHOW results to see trends and patterns. [Learn more](#)

SAVED VIEWS (1)

Original View (No rules applied)

+ Save as...

EXPORTS

SHARED DATA

No shared data

Sharing allows you to share your survey results with others. You can share all data, a saved view, or a single question summary. [Learn more](#)

Share All

RESPONDENTS: 2 of 2 Export All Share All

Question Summaries
Data Trends
Individual Responses

Respondent #2 All Pages

#2 **COMPLETE** Edit Delete Export

Collector: Web Link 1 (Web Link)
 Started: Friday, March 18, 2016 8:44:43 AM
 Last Modified: Friday, March 18, 2016 8:52:18 AM
 Time Spent: 00:07:34
 IP Address: 209.194.208.116

PAGE 1: Audit Staff

Q1: Objectivity of the Internal Auditors.

3 - Good

Q2: What was your impression of the auditor who assisted you?

Knowledge	Good
Professionalism	Excellent
Promptness	Good
Willingness to help	Excellent
Overall impression	Excellent

Q3: Quality of relationship and rapport between auditors and your department.

4 - Excellent

PAGE 2: Scope of Audit Work/Audit Process & Report

Q4: Pre-audit notification to you of audit purpose and scope.

3 - Good

Q5: Feedback to you on emerging issues during audits.

3 - Good

Q6: Duration of the audit.

3 - Good

Q7: Clarity of the Audit Report.

4 - Excellent

PAGE 3

Q8: Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

No

Q9: Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

No

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