Internal Audit Office Client Survey

Audit Staff

Please rate the Internal Audit Office at the City of El Paso in the following areas. Please select only one number per response.

1. Objectivity of the Internal Auditors.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

2. Professionalism of auditors.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

3. Knowledge of your business process/success factors.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

4. Quality of relationship and rapport between auditors and your department.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

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Scope of Audit Work/Audit Process & Report

Please rate the Internal Audit Office at the City of El Paso in the following areas. Please select only one number per response.

5. Pre-audit notification to you of audit purpose and scope.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

6. Feedback to you on emerging issues during audits.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

7. Duration of the audit.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

8. Clarity of the Audit Report.

- ◯ 4 - Excellent
- ◯ 3 - Good
- ◯ 2 - Fair
- ◯ 1 - Poor

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9. Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

10. Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

Prev Done

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