CITY OF EL PASO, TEXAS
AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM

CITY CLERK DEPT.
09 FEB 11 PM 4:30

DEPARTMENT: El Paso Police Department

AGENDA DATE: Feb. 16, 2009

CONTACT PERSON/PHONE: Asst. Chief Diana Kirk (915) 564-7321
Terrence Freiburg, Purchasing Manager, 541-4313

DISTRICT(S) AFFECTED: ALL

SUBJECT:

Request that the Purchasing Manager, Financial Services, Purchasing Division, be authorized to issue a Purchase Order to Oracle USA, Inc. for the purchase of Time and Materials Services for the creation of a custom datamart utilizing Oracle Data Warehouse Fast Track Development Methodology and Project Management Method. The cost of these services is $504,358.00

BACKGROUND / DISCUSSION:

The purchase of these Services is part of the Police Department's plan to streamline and consolidate various crime and informational analytics for the city's Police Department. Our goal is to use this technology to automate statistical analysis and federate our various information sources to a platform that would be easily accessible to our Command Staff and Crime Analysts. It will also support the primary functions of our Fusion Center.

This purchase in combination with the Mythics services and materials purchase of $418,171 is the complete business intelligence project.

PRIOR COUNCIL ACTION:
Has the Council previously considered this item or a closely related one?

NO

AMOUNT AND SOURCE OF FUNDING:

Total: $504,358.00 Texas DIR-VPC-03-018

Urban Areas Security Initiative (UASI) Grant – $ 81,829.00
Acct No. – 508010
Dept ID – 22150024
Fund – 07185
Project – G220804

Justice Assistance Grant (JAG) FY 2007 - $183,044.00
Dept ID – 21150010
Acct. No. –508010
Fund – 05416
Project – G210819

Police Department Confiscated Funds, FY 2009 - $239,485.00
Dept ID – 21150060
Acct. No. – 503105
Fund – 16371
Project – P500231

BOARD / COMMISSION ACTION: Enter appropriate comments or N/A
NA/

**********REQUIRED AUTHORIZATION**********

LEGAL: (if required) _____ **FINANCE:** (if required) _____

DEPARTMENT HEAD: _____

(Example: if RCA is initiated by Purchasing, client department should sign also)
Information copy to appropriate Deputy City Manager

APPROVED FOR AGENDA:

CITY MANAGER: _____ **DATE:** _____

CITY CLERK DEPT.
09FEB 11 PM 4:31

FINANCIAL SERVICES, PURCHASING DIVISION

DATE: February 4, 2009

TO: Municipal Clerk

FROM: Terrence Freiburg — Ray Heredia

FINANCIAL SERVICES, PURCHASING DIVISION — Procurement Analyst

Please place the following item on the Regular Agenda for the

Council Meeting of **February 16, 2009**.

Item should read as follows: That the Purchasing Manager be authorized to issue a Purchase Order to Oracle Corporation USA, Inc. for the purchase of professional services for the creation of a custom data mart utilizing Oracle Data Warehouse Fast Track Development Methodology and Project Management Method in the amount of $504,358.00. This will enhance data accessibility from multiple disparate data sources, promote consistency of analysis, more effective use of resources, reduced time for collecting data, and improved mapping/GIS capabilities. Oracle USA, Inc is a State Department of Information Resources (DIR) contractor under DIR State Contract DIR-VPC-03-018 with specific expertise implementing these type of complex systems. Participation by the City of El Paso in the DIR Program was approved by Mayor and Council on February 27, 2007.

Award amount is $504,358.00
Fund Source: Urban Areas Security Initiative (UASI) Grant- $81,829.00
Justice Assistance Grant (JAG) FY 2007- $183,044.00 and
Police Department Confiscated Funds FY 2009- $239,485.00
Budget No.: 22150024 - 508010 - 07185 - G220804
21150010 - 508010 - 05416 - G210819
21150060 - 503105 - 16371 - P500231

Department: Police

SPECIAL INSTRUCTIONS: _____

City Clerk's Use ITEM NO._____

CITY CLERK DEPT.
09 JAN 29 PM 3:01

Dedicated to Outstanding Customer Service for a Better Community

SERVICE SOLUTIONS SUCCESS

To: Terrence Freiburg, Purchasing Manager

From: Greg Allen, Chief of Police

Authorized Signature

Date: January 26, 2009

Re: Texas Department of Information Resources, Contract DIR-VPC-03-018

The El Paso Police Department recommends purchasing the Oracle Services. The purpose of this purchase is to increase the Police Departments ability to streamline and consolidate various crime and informational analytics to a single platform for easy accessibility to our Command Staff and Crime Analysts. It will also support the primary functions of our Fusion Center. This purchase of $504,358.00, in combination with our Mythics licensing and training purchase of $418,171.00 is the complete business intelligence project.

1. *Is there an urgent need for the product/service? In other words, is time of the essence?*

   Yes. The Services are core components of the business intelligence product and are being offered to the city at a discounted rate. The services are required with the purchase of the Mythics purchase, which includes the licensing and training, of which we are receiving a significant discount.

2. *Does the purchase through the Program promote the standardization of equipment?*

   Yes. The City has purchased other Oracle products and this can serve as a platform for the rest of the city.

3. *Does the purchase through the Program support local business? If not, is there a comparable product/service available locally?*

   No, there is no comparable product available locally.

4. *Do the available vendors have prior work experience and/or familiarity with the City?*

   Yes. Oracle, Inc has done business with the City previously.

5. *Is the pricing reasonable as compared to other similar products/work performed for the City of El Paso in the past or as quoted from other companies?*

   Yes. This pricing is below DIR negotiated pricing. DIR price for this is $504,358.00.

The participation by the City of El Paso in the Texas Department of Information Resources was approved by Mayor and City Council on February 27, 2007. The standard factors used to determine the use of a Cooperative Purchasing program were approved by City Council on June 24, 2008.

Mayor
John F. Cook

City Council

District 1
Ann Morgan Lilly

District 2
Susannah M. Byrd

District 3
Emma Acosta

District 4
Melina Castro

District 5
Rachel Quintana

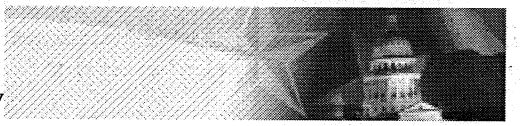
District 6
Eddie Holguin Jr.

District 7
Steve Ortega

District 8
Beto O'Rourke

City Manager
Joyce A. Wilson

State of Texas
Department of Information Resources
Leadership for Texas Government Technology



DIR Store - Products and Services

- Buyer Alerts
- Overview
- Go DIRect Program
- Customer Eligibility
- Customer FAQs
- Vendor FAQs

Related Information

- Contracting and Procurement Services Division
- Current Contracting Initiatives

Search DIR

Enter text here
Search
Advanced Search

Go DIRect

for Oracle Software and Services

Oracle Corporation and its named resellers offer Oracle software, technical support, professional services, and learning credits to Texas governmental entities at discounted prices through DIR's Go DIRect Program.

- Product and Pricing Information
- How to Order
- Contract Information
- Contacts

Product and Pricing Information

- Visit the Oracle website for more information. Contact an Oracle or reseller representative for information or to place an order.
- The representative will issue an order form which reflects the discounts and DIR administrative fee defined in the contract. Discounts vary based on the dollar amount of the transaction. Per transaction, there is no difference in price, whether you choose Oracle or a reseller.

How to Order

- Generate a purchase order, made payable to **the party from whom you order.**
  Note: You must reference Contract Number **DIR-VPC-03-018** on your purchase order.
- Fax your purchase order to the party from whom you order.

Contract Information

To access PDF files use the free Adobe Acrobat Reader.

Contract DIR-VPC-03-018 expires 04/20/2010 (4.69 MB)
Amendment 3 (17 KB)
Amendment 4 (17 KB)
Amendment 5 (14 KB)
Amendment 6 (14 KB)
Amendment 7 (14 KB)

Amendment 8 (88 KB)
Appendix B, E-Business Suite Price List (238 KB)
Appendix B, Oracle Technology Price List (328 KB)
Appendix B, Business Intelligence Price List (121 KB)
Appendix B, On Demand Price List (273 KB)
Additional Appendix B, Oracle Price Lists (Not currently available.)
Appendix E, License and Support Ordering Document (127 KB)
Appendix F, Oracle Service Rates (18 KB)
Appendix G, Technical Services Ordering Document (51 KB)
Appendix G, Exhibit 1, T&M Ordering Document (33 KB)
Appendix G, Exhibit 2, FPE Ordering Document (44 KB)
Amendment 9 (16 KB)

Contacts

Vendor Contacts

Vendor	HUB	Contact	Address
Oracle Corporation Vendor ID: 194-287-1189-900	No	Application License Sales: Juan-Carlos Martinez Phone: 512-632-6680 Support Renewals: Derek Bishop Phone: 512-671-5163 Education Sales: Karen Ferguson Phone: 916-315-4527 Consulting Sales: Vic Bently Phone: 972-740-2917 Technology License Sales: Craig DeAngelis Phone: 214-621-9180	1910 Oracle Way Reston, VA 20190
DLT Solutions Vendor ID: 154-159-9882-000	No	Ben Henning Phone: 703-708-9137 Fax: 703-709-8450	13861 Sunrise Valley Drive Suite 400 Herndon, VA 20171
Mythics Vendor ID: 154-198-	No	Doug Altamura Phone: 757-412-	1439 N. Great Neck Road

7871-300		4020 Fax: 757-412-1060	Suite 201 Virginia Beach, VA 23454
Solbourne Computers Vendor ID: 194-302-0446-100	No	John Smylie Phone: 214-213-4822 Fax: 214-378-8753	4001 Discovery Drive Suite 210 Boulder, CO 80303

DIR Contract Contact
Phyllis Benitez
Phone: 512-463-4854

Department of Information Resources
300 West 15th St., Suite 1300
Austin, TX 78701 (Map & Directions)
1-512-475-4700

Last updated December 18, 2008

Appendix G
Technical Services Ordering Document

ORACLE

ORDERING DOCUMENT

City of El Paso
2 Civic Center Plaza
3rd floor
El Paso, TX 79901

Oracle USA, Inc.
1001 Sunset Blvd.
Rocklin, CA 95765

ORACLE CONTRACT INFORMATION

Master Agreement 2003 STATE OF TEXAS DEPARTMENT OF INFORMATION RESOURCES VOLUME PRICING CONTRACT NUMBER: DIR-VPC-03-018

Ordering Document Number: _ _

This ordering document incorporates by reference the terms of the Master Agreement 2003 specified above and all amendments thereto (the "master agreement"). As used in this ordering document, "you" or "your" shall refer to the customer as defined in the agreement.

A. SERVICES

You have ordered the services listed below in the table and detailed in the attached exhibit(s), which are incorporated herein by reference.

All fees on this ordering document are in US Dollars.

Services	Reference	Fees*
Time and Materials Services	EPPD_Oracle_DIR_T& M_Exhibit_Dec2008.doc	$504, 358
Total Fees		$504, 358

*Expenses are in accordance with the referenced exhibit(s).

All fees payable to Oracle are due within 30 days from the invoice date. Invoices for services performed under separate exhibits may be provided separately. Fees for any time and materials engagements listed above are estimated fees, as detailed in the referenced time and material services exhibit(s).

CITY CLERK DEPT.
09 JAN 29 PM 3:01

B. ADDITIONAL TERMS

1. Segmentation. You acknowledge that the services were bid by Oracle separately from any Oracle program licenses. You understand that you have the right to acquire services without acquiring any Oracle program licenses, and that you have the right to acquire the services and any Oracle program licenses separately.,

2. Contact Information.

Oracle Contracts Manager/Administrator:

Name:	Robert C. Bagnulo
Address:	1001 Sunset Blvd. Rocklin, CA 95765
Phone:	916-315-5003
Fax:	916-315-5151
Email:	Robert.Bagnulo@oracle.com

Your Billing/Accounts Payable Contact:

Name:	
Address:	
Phone:	
Fax:	
Email:	

3. Order of Precedence. In the event of any inconsistencies between (i) the master agreement and this ordering document, this ordering document shall take precedence, and (ii) this ordering document (excluding exhibits) and any attached exhibits, the exhibits shall take precedence.

4. Change Control Process. Any request for any change in services must be in writing; this includes requests for changes in project plans, scope, specifications, schedule, designs, requirements. service deliverables, software environment or any other aspect of your order. Oracle shall not be obligated to perform tasks related to changes in time, scope, cost, or contractual obligations until you and Oracle agree in writing to the proposed change in an amendment to this ordering document and/or applicable exhibit(s).

CITY CLERK DEPT.
09 JAN 29 PM 3:01

Oracle normally processes your order after receipt of a purchase order. If you are unable to issue a purchase order for the services ordered hereto for an amount up to the total fees specified in Section A above, please check the appropriate box below:

☐ **City of El Paso** does not issue purchase orders.
☐ **City of El Paso** does not require a purchase order for the services ordered hereto.

The information provided above is accurate and complies with your business practices in making this purchase, including obtaining all necessary approvals to release the funds for this purchase. The signature below affirms your commitment to pay for the services ordered in accordance with the terms of this ordering document.

This quote is valid through February 20th, 2009 and shall become binding upon execution by you and acceptance by Oracle.

City of El Paso	Oracle USA Inc.
Authorized Signature: _____	Authorized Signature: _____
Name: _____	Name: _____
Title: _____	Title: _____
Signature Date: _____	Signature Date: _____

Ordering Document Effective Date: _____
{To be completed by Oracle}

CITY CLERK DEPT.
09 JAN 29 PM 3:01

CITY CLERK DEPT.
09 JAN 29 PM 3:01

ORACLE

TIME AND MATERIALS
EXHIBIT 1

ORACLE CONTRACT INFORMATION

Customer Name: City of El Paso_____
Ordering Document Number: _____
Exhibit Number: _____

This exhibit incorporates by reference the terms of the ordering document specified above.

I. Description of Services.

Oracle will assist you with the following services:

Oracle Consulting will assist the El Paso Police Department to create a datamart in support of their automated Compstat initiative. The scope of the project includes sourcing of the datamart from their ILEADS system. In addition, a federated query capability will be enabled into their legacy TIBURON and JIMS systems.

The project will consist of the creation of a custom datamart utilizing Oracle Data Warehouse Method Fast Track Development Methodology and Project Management Method. The method consists of the processes necessary to define and construct a custom datamart.

The minimal technology stack assumed to be available in order to construct this project consists of: Oracle Database, Oracle Warehouse Builder, Oracle Business Intelligence Enterprise Edition Plus, and Oracle Application Server.

The scope of the custom software products to be constructed consists specifically of:

1. The creation of two dimensional model stars sourced from ILEADS supporting Incidents and Arrests
2. The creation of up to eleven dimensions in support of the dimensional stars sourced from ILEADS
3. A single materialized view of Traffic Crash data
4. Custom Extract-Transformation-Load (ETL) Oracle Warehouse Builder (OWB) code to populate the aforementioned dimensional model and materialized view.
5. Configuration and creation of one sample OBIEE iBot alert to send an eMail message
6. One common OBIEE dashboard with end user capability to create and manage their own additional dashboard.
7. Up to thirteen pre-created Key-Performance-Indicators (KPIs) that can be referenced by the common or end user created dashboards. The KPIs will be of varying complexity, sourced from the ILEADS data mart and generally have been derived from and provide support for the El Paso Police Department SAC process.
8. Provide for the capability of end user adhoc reporting against data within the datamart via OBIEE.
9. Providing limited assistance to the El Paso ESRI staff to integrate ESRI maps into the OBIEE dashboard

2. Your Obligations and Project Assumptions.

You acknowledge that your timely provision of and access to office accommodations, facilities, equipment, assistance, cooperation, complete and accurate information and data from your officers, agents, and employees, and suitably configured computer products (collectively. "cooperation") are essential to the performance of any services as set forth in this exhibit. Oracle will not be responsible for any deficiency in performing services if such deficiency results from your failure to provide full cooperation.

You acknowledge that Oracle's ability to perform the services and any related estimate depends upon your fulfillment of the following obligations and the following project assumptions:

A. Your Obligations.

I. Maintain the properly configured hardware/operating system platform to support the services.
2. Obtain licenses under separate contract for any necessary Oracle programs before the commencement of services.
3. Maintain annual technical support for the Oracle programs under separate contract throughout the term of the services.
4. Provide Oracle with full access to the relevant functional, technical and business resources with adequate skills and knowledge to support the performance of services. One Subject Matter Expert (SME) will be available throughout the life of the project who will provide a single point of contact for decisions related to the development of the datamart.
5. Obtain any consent required for Oracle to perform services under this exhibit.
6. Allow Oracle to post, at any site at which services are performed, any documents necessary for Oracle to provide services in compliance with the law.
7. Provide the necessary network access to the servers and systems locally or remotely via VPN in order to accommodate remote development and support.

B. Project Assumptions

1. ILEADS is the only source system of the datamart.
2. Historical data load is limited to at most 1 year of data from the ILEADS source.
3. TIBURON and JIMS source systems may be referenced by the OBIEE tool with data residing in-place within those respective systems.
4. The project team will develop the application both on-site and remotely in order to reduce the travel budget.
5. Two system environments will be necessary to support the project; Development and Production.
6. End user training will consist of a single session with up to two "Train-the-Trainer" identified El Paso resources
7. Any slowly changing dimensions identified in the datamart will be limited to Type 1 definition, which means there will be no historical changes of the dimension.
8. No data cleansing is expected or is included in the effort
9. Software products purchased in support of the project are to be installed by client and ready upon project commencement.
10. Application stress testing is excluded.
11. Performance testing is excluded.

3. Rates, Estimated Fees and Expenses.

The services specified above are provided on a time and materials ("T &M") basis; that is, you shall pay Oracle for all of the time spent performing such services, plus materials, taxes and expenses.

For a period of one year from the effective date of the ordering document, the services will be provided at the rates set forth below.

Resource Title	Abbrev	Hourly Rate US$
Senior Vice-President	SVP	396.94
Group Vice-President	GVP	359.81
Regional Vice-President	RVP	338.21
Sr. Practice/Tech Director	SD	324.03
Practice/Tech Director	Dir	294.33
Practice/Tech Manager	Mgr	253.15
Managing Principal	MP	235.60
Senior Principal	SP	235.60
Principal Consultant	Prin	206.57
Senior Consultant	Snr	169.44

CITY CLERK DEPT.
09 JAN 29 PM 3:01

All fees and expenses will be invoiced monthly. The fee estimate for labor performed under this exhibit is Four Hundred Eighty One Thousand Eight Hundred Fifty Eight dollars ($481,858); the estimate for travel and out of pocket expenses is an additional Twenty-Two Thousand Five Hundred dollars ($22,500). These estimates and any other estimates related to this exhibit are intended only to be for your budgeting and Oracle's resource scheduling purposes; these estimates do not include taxes. Oracle will invoice you for actual time spent performing the services, plus materials, taxes and expenses; such invoice may exceed the total estimated amount documented above. Once fees for services reach the estimate, Oracle will cooperate with you to provide continuing services on a T&M basis.

(U.S. Localization) The parties acknowledge that temporary living reimbursements to Oracle provided consultant(s) may be deemed compensatory under federal, state, and local tax laws if a consultant's assignment in a particular location will exceed or has exceeded one year. Where reasonably possible, Oracle will plan with you to limit the duration of a consultant's assignment in a particular location to less than one year. If the requirements of the services are such that it becomes necessary for a consultant's services in a particular location to continue for a year or more and as a result, the reimbursement of such consultant's living expenses are deemed compensatory for tax purposes, then, you agree to pay Oracle the amount of additional compensation provided to such consultant to compensate for taxes imposed

4. Project Management.
You and Oracle each agree to designate a project manager who shall work together with the other party's project manager to facilitate an efficient delivery of services.

CITY CLERK DEPT.
09 JAN 29 PM 3:01