



City of El Paso Environmental Services Animal Services Division

Presented by:

Nina Cloud, DVM

Animal Services Veterinarian



Shelter Operations

- Provide temporary animal care
- Provide animal quarantine services for pet owners
- House the Virtually Irresistible Pets Program which promotes adoptions and placement services





Intake of Animals

- Create an Animal ID number
- Entrance of all required information (breed, gender, color, size, ID tag, collar, tattoo, microchip, hair type)
- Call owner if microchip is present
- Document injuries or illness
- Placement in a kennel or run-size appropriate



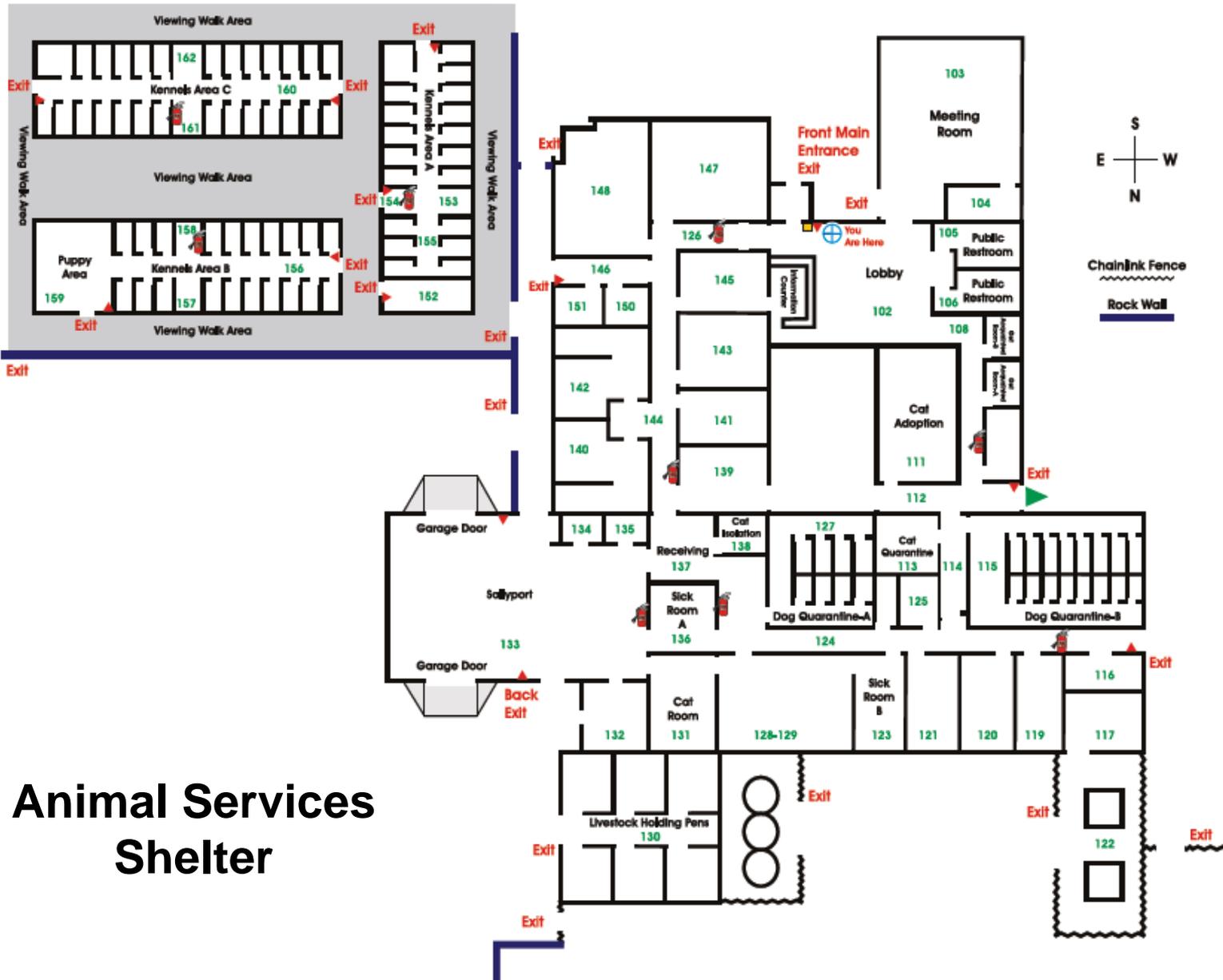
Housing Animals

- Texas Health & Safety Code Ch. 823
- Kennel size-range from: 2.5'(d)x2.5'(h)x2'(w) to 2.5'(d)x2.5'(h)x3.8'(w)
- Run size: 4'x 8' x 8' feet tall
- Males and females are housed separately
- Animals housed based on size
- Injured/sick animals housed separately (provided care within legal limits)
- Pregnant females are quarantined at initial signs of labor



Housing of Sick, Injured or Quarantined Animals

- Separation of symptomatic animals after showing signs
- Sick animals: Quarantine A ONLY
- Animals involved in Bite Cases: Quarantine B
- Injured Animals: S Ward
- Animals are housed in a kennel or run that is size appropriate
 - Stand, turn around, and lay down
- Observed by veterinary staff minimally twice daily



Animal Services Shelter



Kennel Cleaning, Disinfection & Sanitizing

- Kennels are staffed from 5 AM to 10 PM. Employees divided into two shifts.
- All kennels are spot cleaned every hour during shifts
- Additional spot cleanings are conducted if necessary
- Deep cleaning procedure conducted twice daily (at about 6 AM and again after 6 PM)
 - Animals are scanned and removed from kennel or run
 - Removal of solid fecal material-pooper scoop and rinsed with water



Kennel Cleaning, Disinfection & Sanitizing *cont...*

- Scrubbing of the walls, door, windows and floor
 - Allow 10 minutes to sit with disinfectant
 - Rinse the area with water
 - Squeegee the floor and windows
 - Place animal back in designated area
 - Add food and water
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- In May 2013, shelter adding a third shift (overnight)
 - Change should allow for deep cleaning procedure to be conducted overnight



POOP SCOOP DAILY MAINTENANCE LOG
KENNEL C RUNS

DATE / TIME	NAME	DATE / TIME	NAME	DATE / TIME	NAME
8:36 am 03-21-13	Boyd Dyer	3/25/13 1:20	PO	03/28/13 9:40	ROSS.
03-21-13 1:22 pm	Boyd	3/25/13 2:45	ROSS	03-29-13 9:45 am	Boyd
3-21-13 04:38	Ornelas	3-25-13 1605	Ornelas	03-29-13 12:34 pm	Boyd
3/21/13 6:30	ROSS	3/25/13 1745	MGM	3/29/13 1:00	HA
3/21/13 7:36	Ornelas	3/25/13 7:00	ROSS	3/29/13 1420	Borciaga
3-21-13 8:51 pm	Ornelas	3/25/13 8:00	ROSS	3/29/13 3:01	ROSS.
3-21-13 09:39 pm	Ornelas	3/26 6:33	Samantha Hernandez	3/29/13 4:00	ROSS
3-22-13 9:59 am	Dyer	3/26 8:00	Nick Sallins	3/29/13 18:10	D Borciaga
3-22-13 11:45	Santos	3/26 12:53	Tadadillo	3/29 7:40	POLITZ
3-22-13 1:00 pm	Dyer	3/26/1400	Borciaga	3/29/21:30	Borciaga
3-22-13 1:45	Ducha Russel	3/26/1445	Borciaga	3/30 7:02 am	Samantha Hernandez
3-22-13 06:14 pm	Ornelas	3/26/1630	Borciaga	3/30 1:12 pm	Samantha Hernandez
3/23/13 1:05	Jesus Quintero	3/27 1:5	Nick Sallins	3/30 1:57 pm	Jesus/Dyer
3/23/13 2:14	ROSS.	3/27 6:47	Samantha Hernandez	3/30 5:51	Russel
3/23/13 3:55	ROSS	3/27 1430	Borciaga	3/30 7:05	MGM/Russel
3-23-13 10:37	Ornelas	3/27/13	J. R. R. Borciaga	3/30/13 8:20	Russel
3/23/13 4:51	Ducha M	3/28/13	Morales	03-30-13 09:19	Ornelas
3/23/13 6:35	Russel & Ross	3-28-13 13:06	Ornelas	03/31 12:00	Santos
3/23/13 8:04	Russel	3/28/13 13:40	ROSS	03/31/13 1:06	ROSS
3/24/13 10:30	Jesus Quintero	3/28/13	POLITZ	04-01-13 10:5 am	Boyd Dyer
3/24/13 1:03	Jesus Quintero	3/28/13 3:22	Jesus Quintero	04-01-13 146 am	Boyd
3/25/13 10:50	Nick Sallins	3/28/13 3:44	ROSS	04/01/13 7:18	ROSS
3/25/13 11:43	Jesus Quintero	3/28/13 1845	Borciaga	4/2/13 1032	Borciaga
3/25/13 1:40	Jose R. R. R.	3/29/13 8:00	Samantha Hernandez	4/2/13 12:00 pm	Boyd



Kennel Improvements

- Drain covers in kennels are inspected regularly and replaced as necessary
- Working with Engineering and Construction Management Department to upgrade floors to improve facility's interior drainage
 - Currently, floors not leveled creating potential for pooling

Animal Handling

- Animal Services staff use leashes and control sticks to safely move animals for feedings, kennel cleaning and for relocating purposes
- Use of control sticks is generally limited for aggressive animals





Animal Care/Grooming

- First inspection of the animal is conducted at the intake phase and is documented
- Injured/sick animals are provided treatment (within legal limits)
- All interactions with animals at the shelter are documented. This record-keeping is performed hourly and includes feedings, cleaning of kennels, etc.
- Injuries and deaths are immediately documented in incident reports



Animal Care/Grooming cont.

- Volunteers provide bath and grooming services for animals at the shelter
- Animal Services is actively working on expanding its pool of volunteers to be able to provide a better quality of life for animals at the shelter.
- Animal Services recently hired a volunteer coordinator to increase the number of volunteers, grants, and foster and rescue partners



Disease Control

- Separation of symptomatic animals after showing signs
- Recent implementation of :
 - Footbaths/shoe covers
 - Protective coverings (coveralls)
 - Hand Sanitizer
 - Hand washing sinks and paper towel dispensers
 - Better drainage system
- Always looking into other proven industry methods that can be implemented to make Animal Services better



Inspections

- The State Veterinarian of the Texas Department of State Health Services inspects the Animal Services Shelter annually
- In December 2012, Animal Services requested periodic unannounced inspections of the shelter outside of the annual inspection.
 - The shelter was informally inspected by state officials in February, March and April. No violations were found.

Annual State Inspection Date	Result
February 21, 2013	PASSED
March 24, 2012	PASSED
March 23, 2011	PASSED
February 10, 2010	PASSED
February 18, 2009	PASSED



Inspection by ASAC

- The Animal Shelter Advisory Committee (ASAC), a citizen advisory committee for shelter operations
- ASAC at its January 2013 meeting decided to have one of its members inspect the shelter.
 - An ASAC member, who is certified in infectious disease control, subsequently inspected the shelter
 - The ASAC member through a verbal presentation to the ASAC at its March 2013 meeting, reported finding no reportable issues at the shelter



Shelter Goal

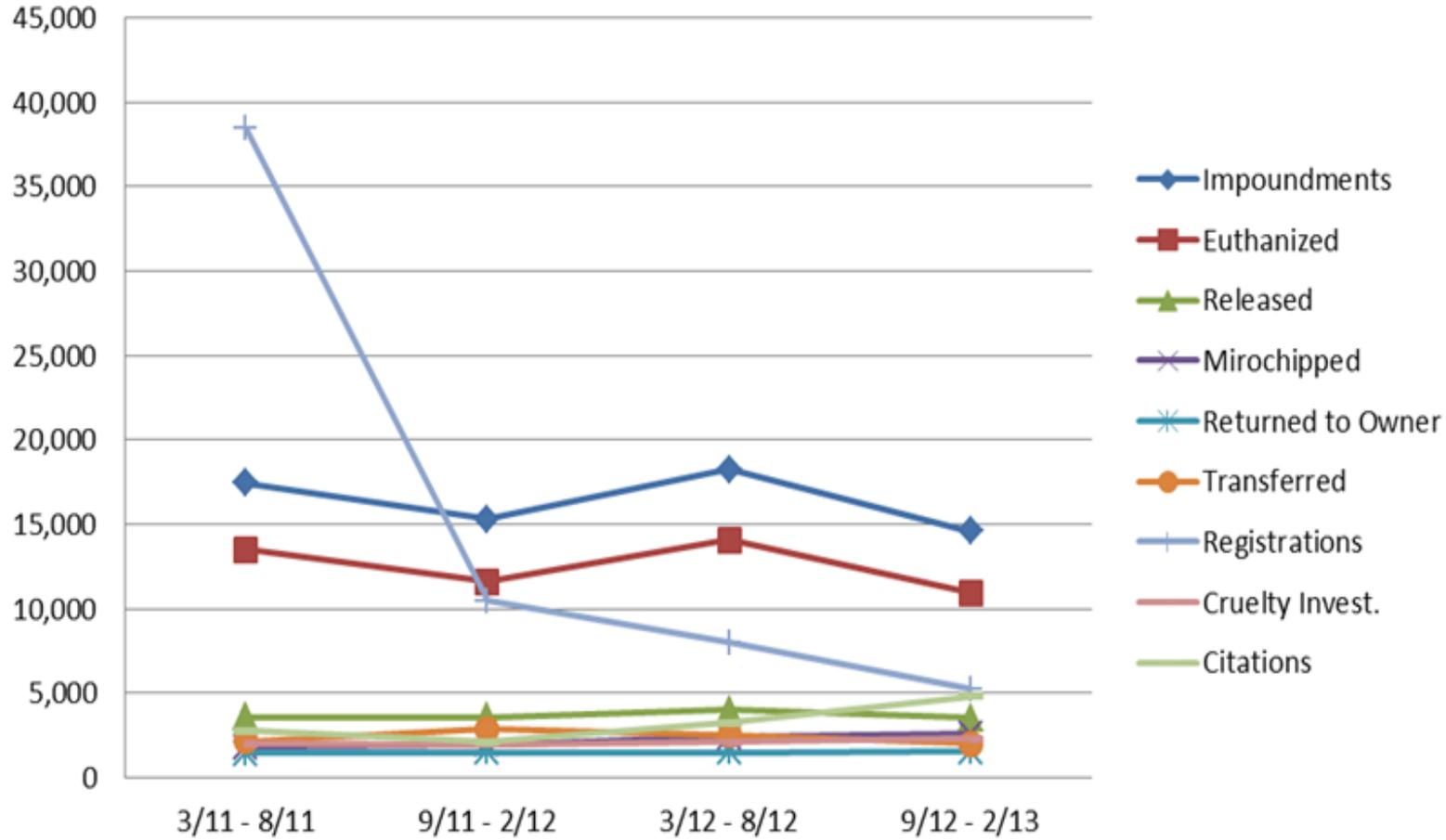
- Reduce El Paso's animal euthanasia rate by:
 - Reuniting owners with lost/missing pets
 - Boosting shelter animal adoptions
 - Expanding low-cost spay and neuter options
 - Increasing community outreach and education related to responsible pet ownership



Animal Services	March 2011 to August 2011	September 2011 to February 2012	March 2012 to August 2012	September 2012 to February 2013
Impoundments	17,443	15,300	18,245	14,608
Euthanized	13,526	11,608	14,079	10,929
Released	3,579	3,604	4,038	3,558
Mirochipped	1,813	1,993	2,408	2,575
Returned to Owner	1,443	1,504	1,479	1,544
Transferred	2,154	2,855	2,564	2,019
Registrations	38,432	10,482	7,983	5,274
Cruelty Invest.	2,005	1,994	2,137	2,293
Citations	2,761	2,111	3,241	4,832



Animal Shelter Statistics





Questions