



Public Health
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City of El Paso Department of Public Health

STATUS REPORT

The Newest City Department

Moving to a New Level of Service and Accountability



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Brief Historical Perspective

- **After 74 years, the El Paso City-County Health & Environmental District was dissolved on January 1, 2008**
- **El Paso Department of Public Health was created to address public health issues**
- **El Paso County and the cities of Socorro, Horizon, Clint, Anthony and Vinton contracted for services**
- **Dr. Robert Galvan left as Interim Director on March 31, 2008**
- **Pat Fowler returned on March 26, 2008 to serve as Interim Director**
- **Mike Hill hired as Director and started on May 12, 2008.**



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Challenges and Opportunities Created with the Dissolution of the Health District

- All ordinances had to be changed to reflect “El Paso Department of Public Health”
- All grants, contracts and MOU’s had to be reassigned
- Grant “clean up” was necessary
- Health District employees became City employees
- Department can implement changes more expediently
- Allowed for organizational restructuring



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DIRECTOR
Richard "Michael" Hill

HEALTH AUTHORITY
Hector I. Ocaranza, MD

ADMINISTRATIVE ASST.
Maria Elena Chavez

CLERK
Alejandra Muñoz

PUBLIC INFORMATION
(VACANT)

**DEPUTY DIRECTOR
ANIMAL SERVICES**
Ray A. Sim

ANIMAL SERVICES
Ray A. Sim

**DEPUTY DIRECTOR
COMMUNITY HEALTH**
Bobby Jones, DVM

**PUBLIC HEALTH
PREPAREDNESS**
Bobby Jones, DVM

**EPIDEMIOLOGY/
COMMUNICABLE DISEASE
CONTROL**
Yvonne Vasquez

**FOOD ESTABLISHMENT
INSPECTION PROGRAM**
David Sublasky

LABORATORY SERVICES
Minerva Cutter

**DEPUTY DIRECTOR
CLINICAL SERVICES**
Angela Mora

WIC
Bertha Amaya

**TB EVALUATION &
CONTROL**
Marie Villa, RN

**STD/HIV, EVALUATION,
TREATMENT & CONTROL**
Robin Ricart, RN

DENTAL SERVICES
Doug Foster, DDS

IMMUNIZATION SERVICES
Rox Ann Parks, RN

2-1-1
Dora Flores

HEALTH ED & PROM.
Sue Beatty

**ADMINISTRATIVE SERVICES
MANAGER**
Carlos Campos, MAOM

**BUDGET DEVELOPMENT
& OVERSIGHT**
Carlos Campos, MAOM

**GRANTS MANAGEMENT
ACCOUNTS PAYABLE/
RECEIVABLE**
Karina Hagelsieb

HUMAN RESOURCES
Ana Sanchez

**INFORMATIONAL
TECHNOLOGY**

**BUILDING RELATED ISSUES
/ WAREHOUSE / LEASES**



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Budgetary Breakdown

- **FTE's = 361**
 - General Fund = 141
 - Grants = 220
- **FY08 Budget = \$24,413,433**
 - Grant Funds = 53%
 - General Funds = 47%
- **Revenue Generated = \$5,602,567 (projected)**



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El Paso Department of Public Health

- Largest Health Department on the Texas border
- Expected to be a leader in addressing public health issues
- For a variety of reasons, the Public Health challenges in El Paso are significant
- Coalitions need to be built/rebuilt

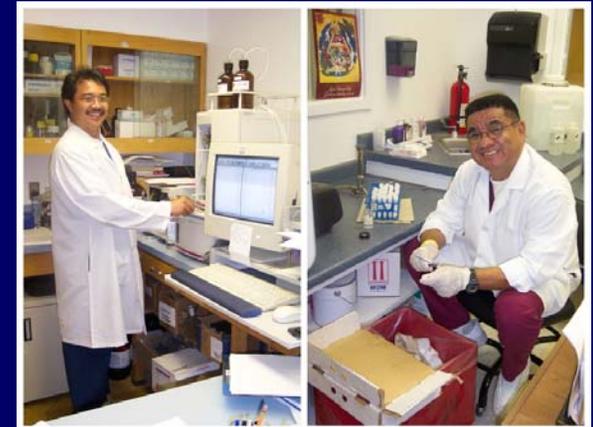




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2007 Data

- **108,319 Vaccine doses administered**
- **400 Communicable disease investigations**
- **48,509 Average monthly WIC participation**
- **23,043 Lab tests conducted**
- **3,525 TB clinic visits**
- **5,026 STD clinic visits**
- **9,500 Dental clinic visits**





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2007 Data (cont.)

- 7,670 Food establishment inspections
- 1,389 Health Education presentations to 72,977 children and adults
- 2,476 Animal bite investigations
- 57 Preparedness exercises
- 23,429 Stray Animals impounded
- 36,358 Calls answered by 2-1-1





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Project Status Updates

Public Health Community Index	Bobby Jones (Lead) Yvonne Vasquez Sue Beatty Joanne Bates	Initial indices to be identified by 5/8/08 Some data should also be presented (year to year and statewide comparisons)
Staffing/Personnel Issues	Ana Sanchez (Lead) Pat Fowler	Ongoing Process
Clinic Location Assessment	Angela Mora (Lead) Bertha Amaya Roxann Parks	Projected to be completed by 5/8/08 Presentation scheduled for 5/8/08



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Project Status Updates

Animal Services – Current Status & Planned Activities	Ray Sim (Lead) Pat Fowler	Scheduled completion date is 5/8/08
Barking Dog Complaint Strategy	Ray Sim (Lead) Pat Fowler	Overall strategy determined by 5/15/08 with implementation by 6/1/08
Fiscal Services Evaluation Grant Status Report	Carlos Campos (Lead) Karina Hagelsieb	2007 grants closed by 5/2/08 Ongoing status reports regarding 08 grants, revenue/expenditures and FY09 budget status to be reported regularly.



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Project Status Updates

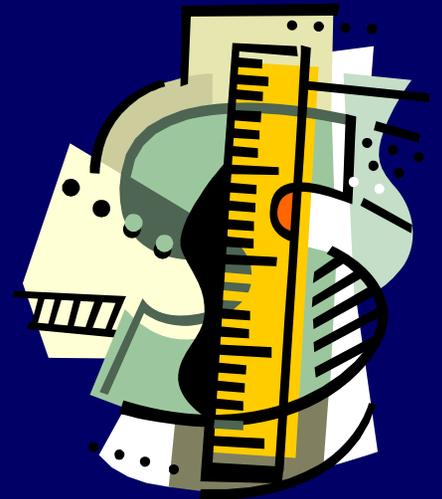
Moving Toward The “No Kill Concept”	Ray Sim	Initial Discussions and Planning Session
Food Service Inspection Awareness - Channel 15	David Sublasky	Initial Discussions and Planning Session



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Performance Measures

- What gets measured, gets done
- Have established measurement indicators for all programs





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Performance Measures (Partial List)

- Increase the age appropriate immunization rate by at least two (2) percentage points
- Achieve no less than a 75 point city-wide average score on a Food Service Program Performance audit
- Laboratory will maintain a 100% average in all thirteen areas of proficiency testing as conducted by the National Laboratory certifying agency
- Increase WIC enrollment to 49,000 clients/month



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Performance Measures (con't.)

- Reduce the incidence rate of animal bites to less than 3/1000 human population
- Increase the live animal release rate by 5%
- Create a Food Service Excellence Awards program by 8/31/08
- Maintain TB incidence rate no greater than 6.3/100,000 population



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FY09 Departmental Goal

- To begin the process of transforming the Department of Public Health into a high-performing, results-oriented organization that will be universally respected by citizens, professional partners and peer agencies.





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Objectives

- 1. Significantly enhance collaborative efforts with identified partners**
- 2. Evaluate all programs and make necessary changes – incorporate the concept of Continuous Improvement**
- 3. Initiate and foster a Quality Customer Service (QCS) philosophy within the organization**
- 4. Significantly enhance the departmental effort to improve community awareness in all programs of service**



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Objectives (con't.)

5. **Develop and maintain a Public Health Index**
6. **Develop a 3-year strategic plan**
7. **Maintain a comprehensive and accurate monthly report**
8. **Establish and track significant indicators**



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Animal Services

- **Goal:** To protect human health and the welfare of animals by providing state-of-the-art animal control and animal welfare services throughout El Paso County.





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Significant Achievements

- **Have purchased and implemented a computerized shelter database management system**
- **Expanded knowledge base of organization and individual personnel**
- **Have developed policies and procedures for addressing major issues**
- **The City committed an additional \$600,000 to Animal Services in 2008**
 - **Full time Staff Veterinarian**
 - **Humane Educator**
 - **Customer Relations Clerks (3)**
 - **Animal Services Field Officers (4)**



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Challenges

- **Facilities**
 - Capacity
 - Condition
- **Responding To The Demand For Service**
- **Community Attitude Regarding Animals**
 - Responsibility
 - Disposability





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Future Direction

- Enhance Education Effort
- Continue staff training
- Reduce Pet Overpopulation
- Enforcement to Increase Compliance
- Facility Expansion
- Adoption Guarantee Community

