

DATE: 07/01/2008

TO: City Clerk

FROM: Representative Ann Morgan Lilly

ADDRESS 2 Civic Center Plaza, 10th Floor

TELEPHONE 915-541-4151

Please place the following item on the (Check one): CONSENT XXX REGULAR _____

Agenda for the Council Meeting of July 8, 2008

Item should read as follows: Appointment of Armando Gonzalez to the Information Technology Advisory Board by Representative Ann Morgan Lilly, District 1.

SPECIAL INSTRUCTIONS: _____

BOARD COMMITTEE/COMMISSION APPOINTMENT/REAPPOINTMENT FORM

NAME OF BOARD/COMMITTEE/COMMISSION: Information Technology Advisory Board

NOMINATED BY: Representative Ann Morgan Lilly DISTRICT: 1

NAME OF APPOINTEE Armando Gonzalez

(Please verify correct spelling of name)

BUSINESS ADDRESS: _____

CITY: El Paso ST: TX ZIP: _____ PHONE: _____

HOME ADDRESS: _____

CITY: El Paso ST: TX ZIP: _____ PHONE: _____

WHO WAS THE LAST PERSON TO HAVE HELD THIS POSITION BEFORE IT BECAME VACANT?

NAME OF INCUMBENT: Francis Anderson

EXPIRATION DATE OF INCUMBENT: 10/10/2007

REASON PERSON IS NO LONGER IN OFFICE (CHECK ONE): TERM EXPIRED: XX
RESIGNED _____
REMOVED _____

DATE OF APPOINTMENT: 07/08/2008

EXPIRATION DATE OF NEW APPOINTEE: 07/08/2010

PLEASE CHECK ONE OF THE FOLLOWING: 1st TERM: XX

2nd TERM: _____

UNEXPIRED TERM: _____

OBJECTIVE

To use my skills, knowledge and experience to benefit all aspects of the information technology field, department, and organization of which I am part of. My skill set, education, and work experience in information systems have enabled me to provide an all encompassing, bottom-up approach to designing, implementing, configuring, and maintaining any I.T. environment.

EDUCATION

2008-Present

University of Texas at El Paso (UTEP)

Master of Business Administration – Concentration in C.I.S.
Anticipated Graduation date: December 2010

2003-2007

Strayer University

Bachelor of Science in Computer Information Systems
Minor in Networking Technologies

2001-2003

Border Institute of Technology

Certificate of Completion in Networking Technologies
Microsoft Academy (MCSA 2000)
Cisco Networking Academy (CCNA)

SKILLS AND CERTIFICATIONS

- Cisco Networking Academy Certificate of Completion
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Wireless LAN Support Specialist
- Certificate of Completion: Cisco Call Manager and Unity Administration
- Currently working on attaining Cisco Certified Networking Professional (CCNP) certification
- Microsoft Certified Systems Engineer / Systems Administrator (MCSE 2003, MCSA 2000/2003, MCSA 2000: Messaging)
- A+ Certification
- Network+ Certification
- Proxim Certified Broadband Associate
- Trained in the NEC PBX, and key systems line of products

WORK HISTORY

2007-Present

Helen of Troy L.P. – Network Engineer

❖ *Administrative Work*

- Managed vendor relations
- Evaluated and recommended network technology solutions and upgrades.

❖ *Network*

- Administered corporate MPLS WAN which spans over 15 locations in 6 countries
- Administered LAN at corporate headquarters with approximately 600 network devices
- Administered and installed Cisco Call Manager, Call Manager Express, Unity and Unity Express products for offices worldwide
- Programmed and installed WAN, LAN, and Security products, to include routers, switches, wireless access points, VPN and firewalls

❖ *Other*

- Implemented corporate wide WPA2 wireless authentication via RADIUS server using active directory.
- Segregated and secured the LAN at headquarters with use of VLANs and Cisco NAC appliance
- Designed and implemented WAN redundancy through LAN-to-LAN VPN policies throughout various offices

2004-2007

Tornillo Independent School District – Network Administrator

❖ *Administrative Work*

- Extensively involved in E-Rate program for three years
- Worked with staff and faculty on Technology Plan updates to meet NCLB and TEA requirements
- Equipment procurement and budgeting

❖ *Network*

- Installed and managed a free Wireless ISP network for 150 (and growing) community members.
- Managed the networks and networking equipment for the entire school district which included routers, firewalls, Windows servers, web and email filtering servers, application servers, and a VoIP trunking network.
- Spearheaded a district-wide 10-Gig capable cabling upgrade using Augmented Cat-6 cable and 10-Gig fiber optics between campuses

❖ *Other*

- Maintained the Active Directory Infrastructure for the School District for both employees and students
- Upgraded school district to Windows Exchange 2007
- Performed adds, moves, and changes for phone systems
- Centralized Audio/Video distribution for High School and Junior High Campuses and installed projectors and interactive boards in at least 60% of classrooms

2001-2004

CiberNET USA - Data, Voice, and Video Technician

- ❖ *Overview*
 - Maintained and supported data, voice and video applications and equipment for a variety of customers in the El Paso/Juarez area including Fortune 500 companies, banks, and well-known local companies.
- ❖ *LAN/WAN*
 - Developed, configured, and maintained LAN/WAN environments.
 - Installed and configured T1, T3, Frame Relay, 56K, and ISDN circuits
 - Installed and configured Wireless LANs/WANs, and Cross-border communications using licensed band wireless equipment
- ❖ *Phone Systems*
 - Programmed and installed various phone systems
 - PBX, KSUs, multi-line phones, VoIP, conference phones
 - Worked with Cisco, NEC, Nortel, Mitel, Avaya, and Lucent brand systems
 - Installed and set up Voicemail and Fax Servers
- ❖ *Video*
 - Installed closed circuit cameras
 - Installed and programmed video conferencing equipment

2007-2008

El Paso Area Teachers Federal Credit Union, Night Computer Operator

- Closed out daily accounts and performed end-of-day program routines using UNIX software
- Performed and took care of backups jobs running at night
- Supported the I.T. department in handling of support calls and maintaining network and phone equipment
- Encoded checks and prepared them to be sent out to Federal Reserve

REFERENCES

Paul Vranish
Superintendent
Tornillo Independent School District
19200 Cobb Ave.
Tornillo, TX 79853
(915) 765-3000

Juan Gonzalez
V.P. Information Technology
El Paso Area Teachers Credit Union
12020 Rojas Dr.
El Paso, TX 79936
(915) 926-2531

Russell Seward
Network Administrator
West Texas HIDTA
660 S. Mesa Hills Dr.
El Paso, TX 79912
(915) 832-5571

Carlos Garcia
Wed Designer / I.T. Specialist
Tornillo Independent School District
19200 Cobb Ave.
Tornillo, TX 79853
(915) 765-3035