

Wait List Overview



OVERVIEW

- Due to funding shortages, El Paso MHMR, the State-designated Mental Health/Mental Retardation Authority for El Paso County, will close its doors to new consumers and establish a waiting list for services affecting 1,500 people with mental illness.

Milestones

- **January 2008 - Outreach to Greater El Paso Chamber of Commerce**
Formulation of four strategic committees to assist with various aspects of system enhancement and community education
- **April 2008 – Creation of El Paso MHMR External Affairs Office**
- **May 2008 - Submission of Legislative Appropriations Request to Department of Health and Human Services**
LAR outlines community need and details the \$17 million exceptional request to prevent waiting list.

Milestones

- **July 2008 El Paso MHMR Board of Trustees reviews wait list timeline**

Board agrees to postpone wait list discussion until after 81st Legislative Session

- **July 2008 Release of IPED Mental Health Study**

Study shows strong reliance on the safety net services of El Paso MHMR by various health, education and law enforcement agencies.

- **October 2008 Mental Health March**

1,500 people march to protect services

Event is covered on the front page of El Paso Times and by every area television outlet

YouTube video receives 16,000 hits

Milestones

- **January 2009** El Paso delegation names mental health funding as one of its legislative priorities

El Paso MHMR works to educate every legislative office about the ramifications of wait list

- **March 2009** El Paso MHMR \$17 million exception item budget rider is inserted into the Article XI house budget

- **May 2009** The joint Legislature Conference Committee folds all agency/community specific riders into larger operation department budgets

- **June 2009** 81st Legislative Session ends without approval of El Paso MHMR appropriation

Next Steps

- Pursue federal funding initiatives with an emphasis on military mental health
- Continue working with El Paso delegation and other State leaders during the interim session
- Develop additional outreach programs to educate El Pasoans about mental illness and help fight stigma

Wait List Plan *Demographics*

Adult Service Target	3031	Children Service Target	587
Actual Served	4515	Actual Served	1383
Overserving	<u>1484</u>	Overserving	<u>796</u>
	148.96%		235.60%

Financial Impact

From governmental operations

Fiscal Year	Gain/Loss
'06	\$1,170,761
'07	(\$241,110)*
'08	(\$3,329,979)
'09	(\$892,542)

*Before Texas Risk Council adjustment

Wait List Plan

Timeline

- **June 3, 2009** Present to PNAC for recommendation.
Stakeholder briefings (County Judge and Commissioners, Mayor and City Council, Hospital District, Public Defender, District Attorney, County Attorney, Law Enforcement Agencies, FQHC, Local HMO's, Homeless Coalition, Healthcare Professionals, etc.)
- **June 11, 2009** Present to Sun City Board of Trustees for clinical recommendation
- **June 18, 2009** Present to El Paso MHMR Board of Trustees for approval.

Wait List Plan *Timeline*

- **July and August 2009** - Public Forums (6 Total)
 - *Community Stakeholders*
 - *Adult Mental Health Customers and Family members*
 - *Child and Adolescent Mental Health Customers and Family members*
- **September 2009** - February 2010 Customers notified face-to-face at time of assessment
- **September 2009** - on going wait list maintenance

Wait List Plan *Protocol*

- Plan to go live on September 1, 2009
- Customers and/or LAR notified face-to-face of wait list determination at time of Uniform Assessment.
- Notification letter and community resources list will be given at time of assessment.
- Customer will receive a one month supply of medication at time of wait list determination.

Wait List Plan *Protocol*

- Once placed on wait list clients will be contacted on a monthly basis to determine if crisis services are needed.
- All new Customers will be placed on waiting list with the exception of those qualifying for intensive services.
- Customers on wait list are eligible for all crisis services including inpatient psychiatric services.

Wait List Plan *Demographics*

Adult

Current census: 4,441

(764 GR, 1,772 under insured, 1,905 full Medicaid)

New Census: $3,031 + 10\% = 3,334$

Total Discharge: 1,107

Child & Adolescent

Current census: 1,350

(11 GR, 387 under insured, 952 full Medicaid)

Reduction target: $587 + 79\% = 1,048$

Total Discharge: 302

Grand Total Discharges: 1,427

(1,107 adults, 320 children/adolescents)

Wait List Plan

Roll-out Methodology

Adults: 1107

	A High Clinical Risk	B Low Clinical Risk
A High Cost	5. GR Funded	1. GR Funded (SP1-764)
B Low Cost	7. Partial GR 8. Full Medicaid	2. Under Insured (SP1 – 343) (SP1 – 453) 4. Full Medicaid

Wait List Plan

Roll-out Methodology

Children and Adolescents: 320

	A High Clinical Risk	B Low Clinical Risk
A High Cost	<p>7. Under Insured (SP2.2 & 2.4 – 3)</p>	<p>1. GR Funded (SP4 -11) 3. Under Insured (SP1.1- 122)</p>
B Low Cost	<p>4. Under Insured (SP1.2 – 78) 6. Full Medicaid (SP1.2 – 137) (SP 2.2, 2.3, 2.4 – 9)</p>	<p>2. Under Insured (SP4 - 187) 1.Full Medicaid (SP4 - 433) (SP1.1 – 370)</p>

Questions...