

CITY OF EL PASO, TEXAS
AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM

DEPARTMENT: El Paso Zoo
AGENDA DATE: August 26, 2008
CONTACT PERSON/PHONE: Steve Marshall, Zoo Director 915-521-1850
Terry Freiberg – Purchasing Manager 915-541-4308
DISTRICT(S) AFFECTED: District 3

CITY CLERK DEPT.
08 AUG 18 PM 2:51

SUBJECT: Purchase of Ticketing and Reservation System Software and Hardware furnished and installed. System training included. Award of Solicitation No. 2008-164(Point of Sale Software & Hardware Furnish and Install) to US eDirect, Inc. of Huntington, NY for a total award of \$71,278.00.

BACKGROUND / DISCUSSION:

Zoo utilizes standard point of sale cash registers with ribbon receipt and hand counting method of cash handling and reporting. Data related to attendance and income is very limited. New zoo entry with new IT infrastructure affords opportunity for more efficient and effective ticket and reservation system to be installed with greater reporting capabilities as well as integrated reservations component.

PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

Not for Zoo.

AMOUNT AND SOURCE OF FUNDING:

\$76,300.00
52010245 ID
01101 General Fund
508010 Capital

BOARD / COMMISSION ACTION: N/A

Enter appropriate comments or N/A

*****REQUIRED AUTHORIZATION*****

LEGAL: (if required) _____ **FINANCE:** (if required) _____

DEPARTMENT HEAD: 
(Example: if RCA is initiated by Purchasing, client department should sign also)
Information copy to appropriate Deputy City Manager

APPROVED FOR AGENDA:

CITY MANAGER: _____ **DATE:** _____

CITY CLERK DEPT.

PROJECT FORM

08 AUG 18 PM 2:51

DATE: August 14, 2008

PROJECT: Point of Sale Software & Hardware (Furnish & Install)
SOLICITATION NO: 2008-164 DEPARTMENT: Zoo
BUDGET NO: 52010245/508010/01101
FUNDING SOURCE: Zoo General Operations/Data Processing Equipment/Government Operations
REPRESENTATIVE DISTRICT(S): 3

RECOMMENDATION: Vendor: US e Direct Inc.
Huntington, NY
Item(s): Items 1 to 4 - ALL
Item 5 - 6 Ticket Stations
Item 6 - 7 Software licenses
Items 7 to 9 - ALL
Total Award: \$71,278.00

The award of Solicitation No. 2008-164, Point of Sale Software & Hardware (Furnish & Install), to US e DIRECT for a total amount of \$71,278.00.

This is a one-time contract for Point of Sale Software & Hardware (Furnish & Install) for the Zoo to provide on & off-site ticketing, group reservations and marketing needs. Vendor offers the City the option to purchase additional Products/Services (Subject to Availability of Funding) for an additional twenty-four (24) months from date of award.

The Zoo and Financial Services Departments recommend award as indicated to the Bidder offering the Best Value Bid.

BIDS SOLICITED 9 (0 local)
BIDS RECEIVED 5 (1 local)
"NO BID" RECEIVED 0

TOTAL RECOMMENDED AWARD: \$71,278.00

COUNCIL APPROVED [] REJECTED [] MUNICIPAL CLERK _____

APPROVED:

COUNCIL MEETING DATE: August 26, 2008

Handwritten signature of Terrence Freiburg
Terrence Freiburg
Purchasing Manager

JOHN COOK
MAYOR

JOYCE WILSON
CITY MANAGER

STEVE MARSHALL
ZOO DIRECTOR

CITY CLERK DEPT.

08 AUG 18 PM 2:51



CITY COUNCIL
ANN MORGAN LILLY, DISTRICT 1
SUSANNAH M. BYRD, DISTRICT 2
EMMA ACOSTA, DISTRICT 3
MELINA CASTRO, DISTRICT 4
RACHEL QUINTANA, DISTRICT 5
EDDIE HOLGUIN JR., DISTRICT 6
STEVE ORTEGA, DISTRICT 7
BETO O'ROURKE, DISTRICT 8

EL PASO ZOO

To: Joyce Wilson, City Manager

Cc: Deborah Hamlyn, Deputy City Manager, QOL Depts.

From: Steve Marshall, Zoo Director 

Date: August 12, 2008

Subject: Zoo Ticketing and Reservation Software and Hardware Purchase and Installation

The Zoo is requesting consideration and council action for the purchase of ticketing and reservation software and hardware including installation and one year technical support. Through the City of El Paso Purchasing department with assistance of City of El Paso Information Technology department the Zoo has solicited and received proposals for Best Value procurement for a computerized ticket sales and and reservations system with various data and reporting options. This system includes software installed in a central server provided by the vendor. The vendor is also providing equipment for point of sale ticketing locations as well as back office management stations to sell tickets and establish various reservations for programs and events at the El Paso Zoo. All management stations, point of sale stations and related equipment are to be provided, installed and configured for a complete and operational system. Training of Zoo and IT department staff is included in the purchase. Attached is a quick summary of selection considerations for the proposed vendor, US e Direct.

Considerations toward selection of US e Direct as software and hardware provider for El Paso Zoo.

Vendor responded best to providing answers and information related to proposal format.

Vendor's proposal meets IT requirements for hardware and compatibility with City system.

Vendor has government client experience including State of Texas.

Vendor has a Zoo client and addressed Zoo specific needs.

Vendor has extensive software modules included in base bid cost including automatic e mail module.

In follow up Vendor provided excellent references.

CITY CLERK DEPT.
09 AUG 18 PM 2:51

JOHN COOK
MAYOR

JOYCE WILSON
CITY MANAGER

STEVE MARSHALL
ZOO DIRECTOR

CITY CLERK DEPT

08 AUG 18 PM 2:51



CITY COUNCIL
ANN MORGAN LILLY, DISTRICT 1
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SIEVE ORTEGA, DISTRICT 7
BETO O'ROURKE, DISTRICT 8

EL PASO ZOO

To: David Almonte, Director
Office of Management & Budget

Through: Debbie Hamlyn, Deputy City Manager
Quality of Life Services

From: Steve Marshall, Director 

Date: August 7, 2008

Subject: FY08 Capital Fund Rollover

The Zoo is in the process of purchasing Point of Sale Ticketing Software which will be used to enhance Guest Admission, streamline and coordinate admissions and programs, as well as, facility resources and reporting capabilities. A total of \$76,300.00 is currently pre-encumbered in the FY08 budget for the equipment and would like permission to rollover the funds to FY2009. This week, we are attending presentations from 5 different vendors who provide the needed software and will be making a decision soon with regards to the purchasing of equipment.

For your consideration,

We request to roll \$76,300 from 52010245-01101-508010 (Currently Pre-encumbered-will close the Requisition and resubmit a new one in FY09)

We have \$59,750 budgeted in FY2009 for Capital to be used for:

- 1.) Life support generator system for the new Reptile House
- 2.) Walk in Freezer for Animal Food Commissary
- 3.) Pressure Jetter for Landscape maintenance
- 4.) Security Radios

CITY CLERK DEPT.
08 AUG 18 PM 2:51

COMMITTEE SCORE SHEET

		Gateway Ticketing Systems, Inc Boyertown, PA		Siriusware Inc. Taos, NM		Three C's Contractors, Inc. El Paso, TX		US Edirect Huntington , NY		VGS Systems Engineering DBA OmniTicket Network USA, Inc. Orlando, Fl	
BEST VALUE CRITERIA	WEIGHT BY %	SCORE	POINTS	SCORE	POINTS	SCORE	POINTS	SCORE	POINTS	SCORE	POINTS
COST	30		\$136,715.00		\$117,442.28		\$56,605.02		\$78,591.00		\$148,654.00
			12.4		14.5		30.0		21.6		11.4
FUNCTIONALITY & TECHNICAL APPROACH - QUALITY OF PACKAGE PROVIDED	30	3.8	22.8	4.6	27.6	4.0	24.0	4.8	28.8	4.2	25.2
EXPERIENCE & SUPPORT CAPABILITIES	20	3.8	15.2	4.2	16.8	3.4	13.6	4.2	16.8	4.6	18.4
GENERAL QUALITY AND ADEQUACY OF RESPONSE	10	3.8	7.6	3.8	7.6	4.0	8.0	4.6	9.2	3.6	7.2
TIMETABLE	5	3.4	3.4	4.2	4.2	4.0	4.0	4.2	4.2	3.8	3.8
ORAL PRESENTATION	5	3.0	3.0	4.8	4.8	3.6	3.6	4.2	4.2	4.2	4.2
TOTAL	100		64.4		75.5		83.2		84.8		70.2

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)

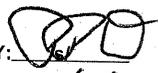
BID DATE: MAY 13, 2008

BID # 200

DEPARTMENT: _____

			GATEWAY TICKETING SYSTEMS, INC. BOYERTOWN, PA		SIRIUSWARE, INC. TAOS, NM		THREE C'S CONTRACTORS, INC. EL PASO, TX		US EDIRECT HUNTINGTON, NY	
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE
1.	1 JOB	FURNISH, CONFIGURE & INSTALL SOFTWARE AND HARDWARE, TRAIN STAFF AND SUPPORT GO LIVE WEEK. PROVIDE WARRANTY SUPPORT.		INCLUDED IN #3		\$20,500.00 /JOB		\$7,800.00 /JOB <small>(Subcontracted to Pathfinder)</small>	\$77,091 *	INCLUDED IN ITEMS 2 thru 8 BELOW *
2.	3 EACH	ADMINISTRATIVE WORKSTATIONS UPS AND MONITORS	\$6,300.00 /EACH	\$18,900.00	\$1,611.66 /EACH <small>(BIDDER'S TOTAL PRICE: \$4,835.00)</small>	\$4,834.98	\$950.00 /EACH	\$2,850.00	\$1,399.00 /EACH	\$4,197.00
3.	1	INITIAL TRAINING - USER TRAINING PROVIDE ESTIMATED DAYS ON SITE FOR APPROX. 15 - 20 STAFF ON SYSTEM OPERATION AND 1/2 DAY MINIMUM TRAINING OF IT STAFF ON TROUBLE SHOOTING AND SYSTEM CONFIGURATION AND INTERFACE TRAINING		\$29,860.00		\$5,000.00		INCLUDED		\$4,800.00
			----- DAYS	30	----- DAYS	5	----- DAYS	5	----- DAYS	4
4.	1 EACH	NETWORK FILESERVER: SOFTWARE, MONITOR, INTERNAL DVD BURNER, CABLING AND UPS COMPLETE		\$9,655.00 /TOTAL		\$20,535.00 /TOTAL		\$5,000.00 /TOTAL		\$3,949.00 /TOTAL
5.	7 EACH	RETAIL POS - TICKET STATIONS AT TICKET BLDG. AND SOCIETY OFFICE BLDG. - COMPUTER-REGISTER PRINTER - TOUCH SCREEN - CREDIT CARD SWIPE - DISPLAY AND AS REQUIRED FOR COMPLETE OPERATIONAL STATION	\$8,560.00 /EACH	\$59,920.00	\$3,280.36 /EACH <small>(BIDDER'S TOTAL PRICE: \$22,962.50)</small>	\$22,962.52	\$3,597.86 /EACH <small>(BIDDER'S TOTAL PRICE: \$25,185.00)</small>	\$25,185.02	\$3,368.00 /EACH <small>(BIDDER'S TOTAL PRICE: \$22,076)</small>	\$23,576.00
6.	8 EACH	SOFTWARE LICENSE(S) (POS-COMPUTER-REGISTER) AS REQUIRED TO SUPPORT ZOO SYSTEM INSTALLED AND MADE OPERATIONAL	\$2,495.00 /EACH	\$2,495.00 <small>(7 Licenses Included in #5 above)</small>	\$3,000.00 /EACH <small>Cost for 7 Sales Points - No charge for Management Machine</small>	\$21,000.00	\$14,670.00 /EACH <small>Bulk Price</small>	\$14,670.00	\$3,945.00 /EACH	\$31,560.00
7.	YEAR ONE	ONGOING SUPPORT SERVICES ANNUAL MAINTENANCE		N/C		N/C		INCLUDED		\$6,312.00 /YEAR

NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

APPROVED BY: 

DATE: 5/23/08 7/3/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

08 AUG 18 PM 2:51
CITY CLERK DEPT.

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)
 BID DATE: MAY 13, 2008

BID # 2008-
 DEPARTMENT: ZOO

			GATEWAY TICKETING SYSTEMS, INC. BOYERTOWN, PA		SIRIUSWARE, INC. TAOS, NM		THREE C'S CONTRACTORS, INC. EL PASO, TX		US EDIRECT HUNTINGTON, NY	
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE
8.	1 SET	OPERATING MANUALS/INSTRUCTIONS IN BOTH HARD COPY AND ELECTRONIC MEDIA DELIVERED TO SITE		N/C		N/C		INCLUDED		\$199.00
9.	2	WIRELESS HANDHELD BARCODE SCANNERS AND RELATED ATTACHMENTS AND SOFTWARE INSTALLED AND OPERATIONAL WITH TICKET SYSTEM	\$160.00 /EACH	\$640.00 /YEAR	\$2,500.00 /EACH (BIDDER'S TOTAL PRICE: \$12,609.78)	\$5,000.00 /YEAR *	\$550.00 /EACH	\$1,100.00	\$1,999.00 /EACH	\$3,998.00
			TRAVEL AND OTHER COSTS:	PAYMENT SERVER & CONCENTRATOR:	TRAVEL AND OTHER COSTS:	Licenses and Accessories for Scanners *				
			\$8,875.00	\$6,370.00	\$10,000.00	\$7,609.78				
TOTAL PRICE FOR SYSTEM:			\$136,715.00		\$117,442.28		\$56,605.02 (BIDDER'S TOTAL PRICE: \$56,605.00)		\$78,591.00 (BIDDER'S TOTAL PRICE: \$77,091.00) *	
OPTIONAL PRODUCT/SERVICE										
O1.	YEAR TWO	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$11,612.25 /YEAR		\$5,850.00 /YEAR		\$4,500.00 /YEAR		\$6,312.00 /YEAR
O2.	YEAR THREE	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$11,612.25 /YEAR		\$5,850.00 /YEAR		\$4,500.00 /YEAR		\$6,312.00 /YEAR
O3.	YEAR FOUR	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$11,612.25 /YEAR		\$5,850.00 /YEAR		\$4,500.00 /YEAR		\$6,312.00 /YEAR
O4.	4	AUTOMATIC E MAIL MODULE		N/A	N/C	N/C	\$295.00 /EACH	\$1,180.00	\$1,200.00 /EACH	\$4,800.00
O5.	4	WEB BASED TICKETING MODULE		\$41,025.00	\$23,174.00 /EACH	\$23,174.00	*	*3% EA. TRANSACTION - MIN. PER MONTH: \$250.00	\$15,000.00 /EACH	\$60,000.00
O6.	12	ADDITIONAL ADMINISTRATIVE COMPUTER WORK STATION	\$6,300.00 /EACH	\$75,600.00	\$1,611.66 /EACH	\$19,339.92	\$950.00 /EACH	\$11,400.00	\$1,388.99 /EACH	\$16,667.88

NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

APPROVED BY: 

DATE: ~~5/23/08~~ 7/3/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

08 AUG 18 PM 2:51
 CITY CLERK DEPT.

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)
 BID DATE: MAY 13, 2008

BID # 2008-164
 DEPARTMENT: ZOO

			GATEWAY TICKETING SYSTEMS, INC. BOYERTOWN, PA		SIRIUSWARE, INC. TAOS, NM		THREE C'S CONTRACTORS, INC. EL PASO, TX		US EDIRECT HUNTINGTON, NY	
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE
OPTIONAL PRODUCT/SERVICE										
O7.	12	CUSTOMER ELECTRONIC TRANSACTION DISPLAY FOR CASHIER WINDOW	\$245.00 /EACH	\$2,940.00	\$200.00 /EACH	\$2,400.00	\$250.00 /EACH	\$3,000.00	\$299.00 /EACH	\$3,588.00
O8.	4 CASES	PAPER AND LABELS, FOR REGISTERS AND PRINTERS	\$100.00 /EACH	\$400.00 /CASE	\$60.00 /EACH	\$240.00 /4 CASES	N/A	N/A	\$149.00 /EACH	\$596.00 /CASE
O9.	25	ADDITIONAL CASHIER POS TICKET COMPUTER STATION - (COMPUTER-REGISTER - PRINTER - TOUCH SCREEN CREDIT CARD SWIPE - DISPLAY AND AS REQUIRED FOR COMPLETE OPERATIONAL STATION)	\$8,560.00 /EACH	\$214,000.00	\$3,479.00 /EACH	\$86,975.00	\$3,795.00 /EACH	\$94,875.00	\$3,068.00 /EACH	\$76,700.00
O10.	10	ADDITIONAL BARCODE SCANNER CONFIGURED AND "INSTALLED"	\$160.00 /EACH	\$1,600.00	\$2,500.00 /EACH	\$25,000.00	\$550.00 /EACH	\$5,500.00	\$1,999.00 /EACH	\$19,990.00
O11.	3	INTERFACE WITH CITY OF EL PASO PEOPLESFT/FINANCIAL REPORTING MODULE WITH NECESSARY HARDWARE AND SOFTWARE.		N/A	\$40,000.00 Estimate - One time charge	\$40,000.00	OPTION 1: \$125.00/HR OPTION 2: \$600.00/DAY OPTION 3: \$3,000.00/WEEK (INCLUDES DEVELOPMENT & TRAINING)		\$6,667.00 /EACH	\$20,001.00 (BIDDER'S TOTAL PRICE: \$20,000.00)
O12.	3 JOBS	FURNISH, CONFIGURE & INSTALL SOFTWARE AND HARDWARE, TRAIN STAFF AND SUPPORT GO LIVE WEEK. PROVIDE WARRANTY SUPPORT.		N/A	\$20,500.00 /EACH	\$61,500.00 /JOB	\$7,800.00 /EACH	\$23,400.00 /JOB	\$70,357.00 /EACH	\$211,071.00 /JOB
O13.	3	INITIAL TRAINING - USER TRAINING PROVIDE ESTIMATED DAYS ON SITE FOR APPROX. 15 - 20 STAFF ON SYSTEM OPERATION AND 1/2 DAY MINIMUM TRAINING OF IT STAFF ON TROUBLE SHOOTING AND SYSTEM CONFIGURATION AND INTERFACE TRAINING		N/A	\$5,000.00 /EACH	\$15,000.00	INCLUDED	INCLUDED	\$4,800.00 /EACH	\$14,400.00
DAYS			NONE STATED		5		5		4	

NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

APPROVED BY:

DATE: ~~5/23/08~~ 7/3/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

08 AUG 18 PM 2:51
CITY CLERK DEPT.

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)							BID # 2008-164			
BID DATE: MAY 13, 2008							DEPARTMENT: ZOO			
			GATEWAY TICKETING SYSTEMS, INC. BOYERTOWN, PA		SIRIUSWARE, INC. TAOS, NM		THREE C'S CONTRACTORS, INC. EL PASO, TX		US EDIRECT HUNTINGTON, NY	
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE	UNIT PRICE	TOTAL PRICE
OPTIONAL PRODUCT/SERVICE										
O14.	3 EACH	NETWORK FILESERVER: SOFTWARE, MONITOR, INTERNAL DVD BURNER, CABLING AND UPS COMPLETE		N/A		\$20,535.00		\$5,000.00		\$11,847.00
O16.	YEAR ONE	ONGOING SUPPORT SERVICES & ANNUAL MAINTENANCE		N/C		N/C		INCLUDED /YEAR		\$18,936.00 /YEAR
O17.	5 SETS	OPERATING MANUALS/INSTRUCTIONS IN BOTH HARD COPY AND ELECTRONIC MEDIA		N/C	N/C	N/C		INCLUDED	INCLUDED	\$199.00 /EACH \$995.00
PAYMENT TERMS:			NONE STATED		NONE STATED		NET - 30 DAYS		NET - 30 DAYS	
BIDDER'S PROMISED DELIVERY:			NONE STATED		NONE STATED		60 CONSECUTIVE DAYS		NONE STATED	
IF BIDDER DOES NOT SPECIFY A COMPLETION DATE, THE CITY'S REQUIRED COMPLETION DATE SHALL PREVAIL. A COMPLETION DATE LATER THAN THE CITY'S REQUIRED DATE MAY BE CAUSE FOR THE REJECTION OF THE BID.										

NOTE: THIS IS A BEST VALUE PROCUREMENT.
OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

- QUOTES VALID FOR ONLY
30 DAYS.
- SIGNED BID DOCUMENTS
NOT RETURNED.

APPROVED BY: 

DATE: 5/23/08 7/3/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

08 AUG 18 PM 2:51
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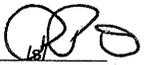
CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)					BID # 2008-164					
BID DATE: MAY 13, 2008					DEPARTMENT: ZOO					
			VGS SYSTEMS ENGINEERING DBA OMNITICKET NETWORK USA, INC. ORLAND, FL							
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE						
8.	SETS	OPERATING MANUALS/INSTRUCTIONS IN BOTH HARD COPY AND ELECTRONIC MEDIA DELIVERED TO SITE		INCLUDED						
9.	2	WIRELESS HANDHELD BARCODE SCANNERS AND RELATED ATTACHMENTS AND SOFTWARE INSTALLED AND OPERATIONAL WITH TICKET SYSTEM	\$3,004.00 /EACH	\$6,008.00 /YEAR						
TOTAL PRICE FOR SYSTEM:			\$148,654.00 (NOT INCLUDING TRAVEL - BILLED AT ACTUAL) (BIDDER'S TOTAL PRICE: \$167,608.00)							
OPTIONAL PRODUCT/SERVICE										
01.	YEAR TWO	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$19,646.00 /YEAR						
02.	YEAR THREE	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$19,646.00 /YEAR						
03.	YEAR FOUR	ON GOING SUPPORT SERVICES & ANNUAL MAINTENANCE		\$19,646.00 /YEAR						
04.	4	AUTOMATIC E MAIL MODULE		INCLUDED						
05.	4	WEB BASED TICKETING MODULE		\$2,500.00						
06.	12	ADDITIONAL ADMINISTRATIVE COMPUTER WORK STATION	\$1,493.00 /EACH	\$17,916.00 (BIDDER'S TOTAL PRICE FOR 1: \$1,493.00)						

NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

08 AUG 18 PM 2:52

CITY CLERK DEPT.

APPROVED BY: 

DATE: ~~5/23/08~~ 7/3/08

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)				BID # 2008-164				
BID DATE: MAY 13, 2008				DEPARTMENT: ZOO				
			VGS SYSTEMS ENGINEERING DBA OMNITICKET NETWORK USA, INC. ORLAND, FL					
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE				
OPTIONAL PRODUCT/SERVICE								
07.	12	CUSTOMER ELECTRONIC TRANSACTION DISPLAY FOR CASHIER WINDOW	\$347.00 /EACH	\$4,164.00 (BIDDER'S TOTAL PRICE FOR 4: \$1,388.00)				
08.	4 CASES	PAPER AND LABELS, FOR REGISTERS AND PRINTERS	\$200.00 /EACH	\$800.00 (BIDDER'S TOTAL PRICE FOR 1: INCLUDED)				
09.	25	ADDITIONAL CASHIER POS TICKET COMPUTER STATION - (COMPUTER-REGISTER - PRINTER - TOUCH SCREEN CREDIT CARD SWIPE - DISPLAY AND AS REQUIRED FOR COMPLETE OPERATIONAL STATION)	\$5,065.00 /EACH	\$126,625.00 (BIDDER'S TOTAL PRICE FOR 1: \$5,065.00)				
010.	10	ADDITIONAL BARCODE SCANNER CONFIGURED AND "INSTALLED"	\$3,004.00 /EACH	\$30,040.00 (BIDDER'S TOTAL PRICE: \$3,004.00)				
011.	3	INTERFACE WITH CITY OF EL PASO PEOPLESOFT/FINANCIAL REPORTING MODULE WITH NECESSARY HARDWARE AND SOFTWARE.	\$5,000.00 /EACH	\$15,000.00 (BIDDER'S TOTAL PRICE: INCLUDED)				
012.	3 JOBS	FURNISH, CONFIGURE & INSTALL SOFTWARE AND HARDWARE, TRAIN STAFF AND SUPPORT GO LIVE WEEK. PROVIDE WARRANTY SUPPORT.	NONE STATED					
013.	3	INITIAL TRAINING - USER TRAINING PROVIDE ESTIMATED DAYS ON SITE FOR APPROX. 15 - 20 STAFF ON SYSTEM OPERATION AND 1/2 DAY MINIMUM TRAINING OF IT STAFF ON TROUBLE SHOOTING AND SYSTEM CONFIGURATION AND INTERFACE TRAINING ----- DAYS	NONE STATED					

NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.

08 AUG 18 PM 2:52
CITY CLERK DEPT.

APPROVED BY: 

DATE: 5/23/08

7/13/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

CITY OF EL PASO BID TABULATION

BID TITLE: POINT OF SALE SOFTWARE AND HARDWARE (FURNISH AND INSTALL)				BID # 2008-164					
BID DATE: MAY 13, 2008				DEPARTMENT: ZOO					
			VGS SYSTEMS ENGINEERING DBA OMNITICKET NETWORK USA, INC. ORLAND, FL						
ITEM	EST. QTY.	DESCRIPTION	UNIT PRICE	TOTAL PRICE					
OPTIONAL PRODUCT/SERVICE									
O14.	3 EACH	NETWORK FILESERVER: SOFTWARE, MONITOR, INTERNAL DVD BURNER, CABLING AND UPS COMPLETE		NONE STATED					
O16.	YEAR ONE	ONGOING SUPPORT SERVICES & ANNUAL MAINTENANCE		NONE STATED					
O17.	5 SETS	OPERATING MANUALS/INSTRUCTIONS IN BOTH HARD COPY AND ELECTRONIC MEDIA		NONE STATED					
PAYMENT TERMS:			NET - 30 DAYS						
BIDDER'S PROMISED DELIVERY:			120 CONSECUTIVE DAYS						
			DID NOT ACKNOWLEDGE AMENDMENTS						
IF BIDDER DOES NOT SPECIFY A COMPLETION DATE, THE CITY'S REQUIRED COMPLETION DATE SHALL PREVAIL. A COMPLETION DATE LATER THAN THE CITY'S REQUIRED DATE MAY BE CAUSE FOR THE REJECTION OF THE BID.									
BIDS SOLICITED: 9			BIDS RECEIVED: 5			BIDS LOCAL: 0		NO BIDS: 0	
NOTE: THIS IS A BEST VALUE PROCUREMENT. OTHER FACTORS BESIDES PRICE WILL BE CONSIDERED.									

APPROVED BY: 

DATE: 5/23/08 713/08

2008-164 POINT OF SALE SOFTWARE AND HARDWARE - FURNISH AND INSTALL - ZOO DEPARTMENT

08 AUG 18 PM 2:52
CITY CLERK DEPT.

Vermont Systems, Inc.
12 Market Place
Essex Junction, VT 05452

OmniTicket
4501 Vineland Road, Suite 109
Orlando, Florida 32811

Keystroke
PO Box 2019
Dillon, CO 80435-2019

Gateway Ticketing Systems, Inc.
315 E. Second Street
Boyertown, PA 19512

Green play llc
3050 Industrial lane, # 200
Broomfield, CO 80020

Siriusware, Inc.
1337 Gusdorf Road, Suite E
Taos, NM 87571

Everest Software (Sales and
Support)
21631 Ridgetop Circle, Suite 100,
Dulles, VA 20166

Active network
6 Inverness Court East, Suite 120
Englewood, Colo. 80112

Merchant OS
359 N. 17th St.
San Jose, CA 95112

CITY CLERK DEPT.
08 AUG 18 PM 2:52