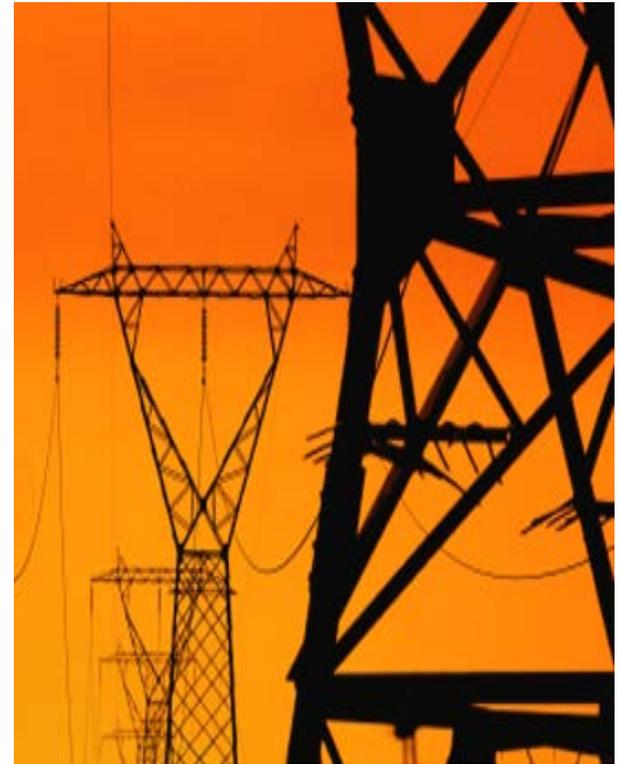


El Paso Electric Company



Electric Bill Definitions
August 27, 2013



Residential Bill Summary





El Paso Electric

CUSTOMER SERVICE
P.O. Box 20982
El Paso, TX 79998-0982
Texas 915-543-5970
N.M. 575-526-5555
EPELECTRIC.COM



1 Account number **1234567890**

Billing date **05/24/2010**

Amount due **06/14/2010** **\$37.93**

Total amount due **\$37.93**

2

Joe Customer

3



Energy usage at a glance

Save money by using El Paso Electric's energy-efficiency calculators. Check them out at epelectric.com.

4

2 Account summary

Previous balance	5	\$	45.00
Payments			(45.00)
Balance forward			0.00
Current billing charges			37.93
Account balance		\$	37.93

4 Service address: 100 N. Stanton, El Paso, Texas 79901
Texas residential service

MTR #: 123456789 | Start date: 04/25/2010 | End date: 05/24/2010
Previous read: 74506 | Current read: 74958 | Meter multiplier: 1 | Usage: 400 ACTUAL kWh

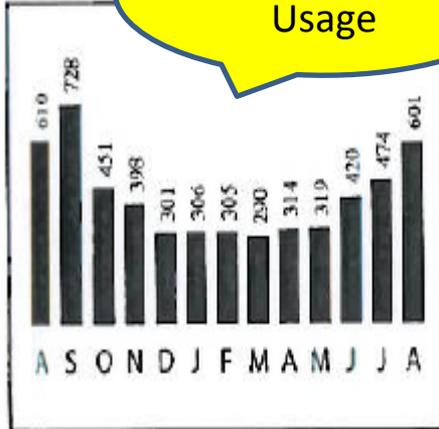
Customer charge		\$	4.50
Energy charge	400 kWh @ \$0.07527		30.11
Fuel surcharge docket 35204	400 kWh @ \$0.00371		1.48
Fuel surcharge docket 35856	400 kWh @ \$0.00460		6 1.84
		\$	37.93

- 1) Customer account number, which will stay with the Customer if they transfer electric service.
- 2) Account number, the bill mailing date, the amount due and the due date for the bill are in one place and easy to find at the top of the bill.
- 3) A 13-month graph of kWh (kilowatt-hour) consumption to help the Customer keep track of their monthly usage.
- 4) In this message area, the Customer will find useful information about their bill, or tips concerning electric service.
- 5) This area contains a summary of financial transactions for the month. It starts with the previous balance, lists the activity that occurred during the month, and finishes with the Customer's ending account balance.
- 6) This section provides the billing calculation for usage during the month. If the Customer has multiple services, the bill will include a section for each service.

Residential Bill



Historical Usage



2012

2013

Energy usage at a glance

Account Summary

Previous Balance	\$	57.22
Payments		(57.22)
Balance Forward		0.00
Current Billing Charges		71.20
Account Balance	\$	71.20

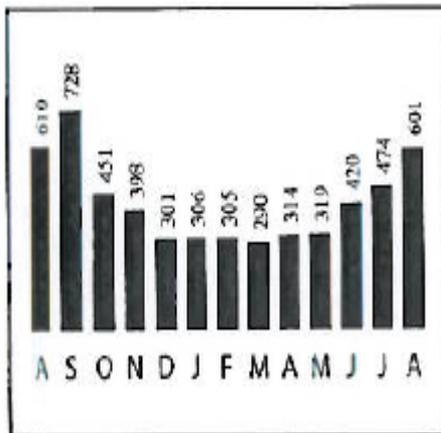
Service Address:

Texas - Residential Service

MTR#:	Start Date: 07/01/2013	End Date: 08/02/2013
Previous read: 20653	Current read: 21254	Meter multiplier: 1
		Usage: 601 ACTUAL KWH
Customer Charge:		\$ 5.00
Summer Energy Charge:	601 kWh @	\$0.08745 52.56
Residential Service Credit Rider:	601 kWh @	\$-0.00138 (0.83)
Fuel Charge:	601 kWh @	\$0.02253 13.54
Energy Efficiency Cost Recovery Factor		0.33
Military Base Discount Recovery Factor		0.60
		\$ 71.20

August 27, 2013

Residential Bill



2012 2013

Energy usage at a glance

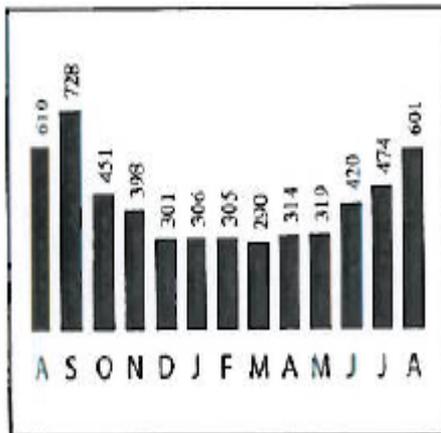
Payments Received and Balance

Account Summary	
Previous Balance	\$ 57.22
Payments	(57.22)
Balance Forward	0.00
Current Billing Charges	71.20
Account Balance	\$ 71.20

Service Address:

Texas - Residential Service	
MTR#:	Start Date: 07/01/2013 End Date: 08/02/2013
Previous read: 20653 Current read: 21254 Meter multiplier: 1 Usage: 601 ACTUAL KWH	
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Fuel Charge: 601 kWh @ \$0.02253	13.54
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Military Base Discount Recovery Factor	0.50
	\$ 71.20

Residential Bill



2012 2013

Energy usage at a glance

Account Summary

Previous Balance	\$ 57.22
Payments	(57.22)
Balance Forward	0.00
Current Billing Charges	71.20
Account Balance	\$ 71.20

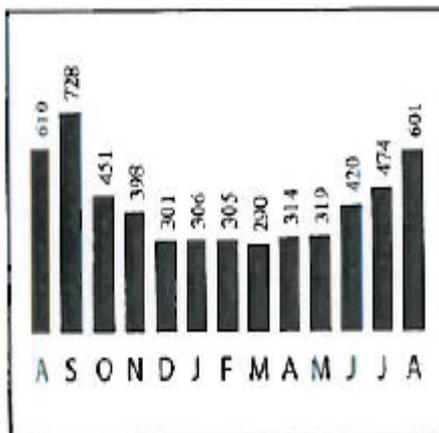
Bill Calculations

Service Address:

Texas - Residential Service

MTR#:	Start Date: 07/01/2013	End Date: 08/02/2013
Previous read: 20653	Current read: 21254	Meter multiplier: 1
		Usage: 601 ACTUAL KWH
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Residential Bill



2012 2013

Energy usage at a glance

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Service Address:

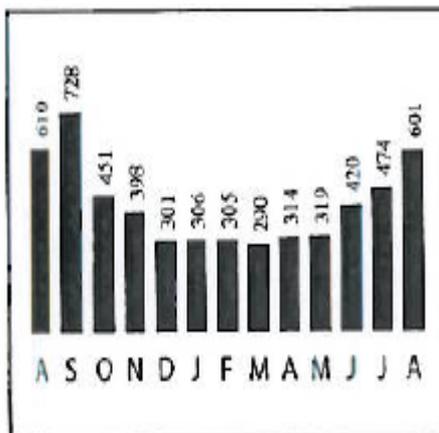
Texas - Residential Service

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August 27, 2013

Residential Bill



2012 2013

Energy usage at a glance

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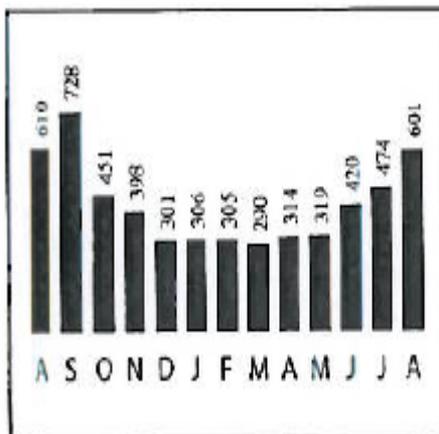
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August 27, 2013

Residential Bill



2012

2013

Energy usage at a glance

Account Summary

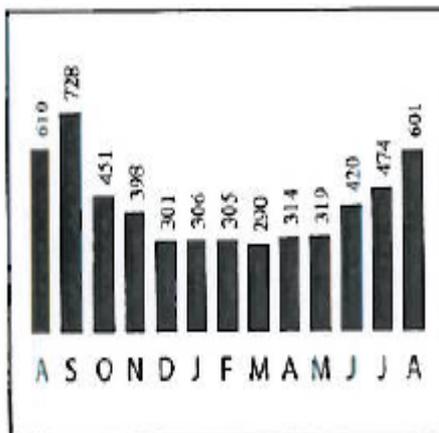
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Residential Bill



2012 2013

Energy usage at a glance

Account Summary

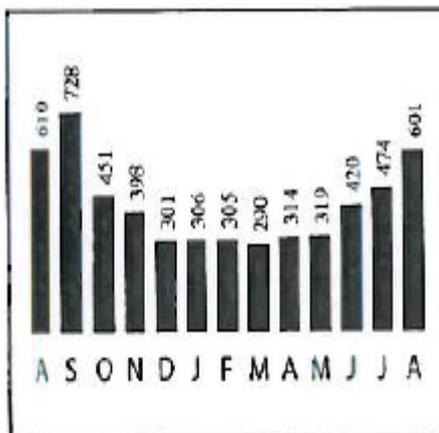
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Energy Efficiency Cost Recovery Factor		0.33
Military Base Discount Recovery Factor		0.50
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Residential Bill



2012

2013

Energy usage at a glance

Account Summary

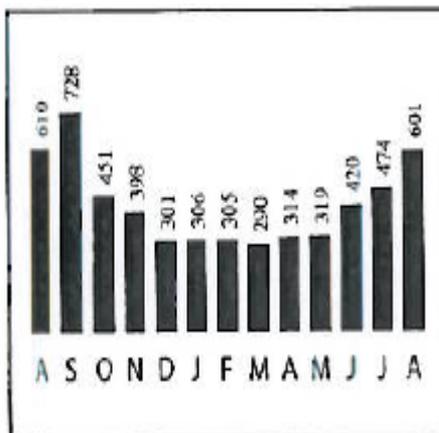
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Energy Efficiency Cost Recovery Factor		0.33
Military Base Discount Recovery Factor		0.50
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Residential Bill



2012

2013

Energy usage at a glance

Account Summary

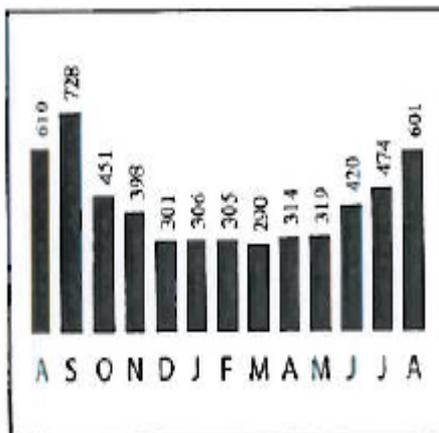
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Residential Bill



2012

2013

Energy usage at a glance

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Texas - Residential Service

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		\$ 71.20

Bill Definitions – Residential



BASE CHARGES:

- ❖ **Customer Charge:** The customer charge is to recover those costs incurred in making service available including meter and meter reading costs, billing, record keeping and customer service costs.
- ❖ **Energy Charge:** The energy charge is to recover costs associated with producing and distributing electricity except fuel costs and customer charges. The energy charge during the months of May through October is higher than other months.
- ❖ **Residential Service Credit Rider:** This is a temporary credit that was established to lessen the impact of the conservation-oriented Energy Charge during the high consumption months of May through October.

FUEL CHARGE:

- ❖ **Fuel Charge:** This charge recovers the cost of coal, oil, natural gas, uranium and any other fuels used to generate the electricity we produce and power we purchased from other utilities.

RIDERS:

- ❖ **Energy Efficiency Cost Recovery Factor (EECRF):** This charge recovers the cost of energy efficiency programs from the customer classes that receive services under such programs. It is assessed per kWh, on total kWh.
- ❖ **Military Base Discount Recovery Factor (MBDRF):** The MBDRF charge recovers the discount required by state laws to be provided to military base facilities. It is recovered as percentage of the customer's total Base Charges.

Typical Monthly Bill

Residential Service Standard Rate

600 kWh Monthly Usage

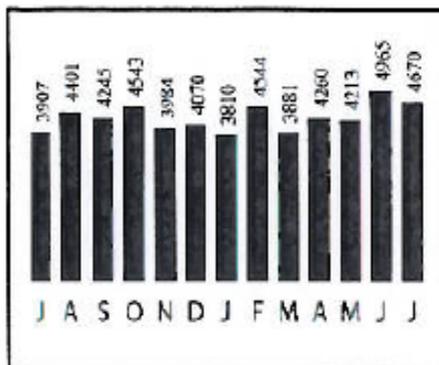


	Winter (Nov – Apr)			Summer (May – Oct)		
	Rates	Monthly Usage	Monthly Bill (\$)	Rates	Monthly Usage	Monthly Bill (\$)
Customer Charge	\$ 5.00	1	\$ 5.00	\$ 5.00	1	\$ 5.00
Energy Charge (\$kWh)	\$ 0.077450	600	\$ 46.47	\$ 0.087450	600	\$ 52.47
Residential Service Credit Rider (\$/kWh)			\$ 0.00	\$ - 0.00138	600	\$ -0.83
Base Charge			\$ 51.47			\$ 56.64
Fuel Factor Charges (\$kWh)	\$ 0.022530	600	\$ 13.52	\$ 0.022530	600	\$ 13.52
MBDRF (% of Base Bill)	1.055%		\$ 0.54	1.055%		\$ 0.60
EECRF (\$/kWh)	\$ 0.000549	600	\$ 0.33	\$ 0.000549	600	\$ 0.33
Total Bill			\$ 65.86			\$ 71.09

MBDRF – Military Base Discount Recovery Factor

EECRF – Energy Efficiency Cost Recovery Factor

Small Commercial Bill



2012 2013

Energy usage at a glance

Account Summary

Previous Balance	\$ 727.56
Payments	(727.56)
Balance Forward	0.00
Current Billing Charges	685.92
Account Balance	\$ 685.92

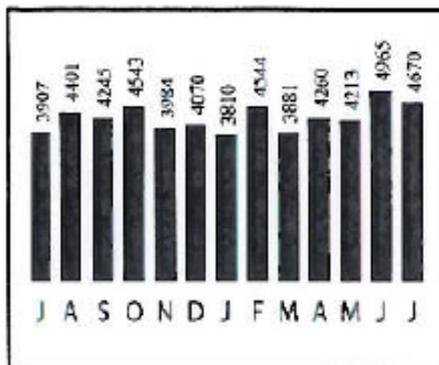
Service Address:

Texas - Small Commercial Service

MTR#:	Start Date: 06/25/2013	End Date: 07/25/2013
Previous read: 51879	Current read: 56549	Meter multiplier: 1
	Usage: 4,670 ACTUAL KWH	
	Current read: 8.240	Meter multiplier: 1
	Usage: 8.24 ACTUAL KW	

Customer Charge:				\$ 5.95
Summer Energy Charge 1st Tier:	1,500 kWh	@	\$0.11711	175.67
Summer Energy Charge 2nd Tier:	3,170 kWh	@	\$0.10488	332.47
Total Energy Charges:				508.14
Fuel Charge:	4,670 kWh	@	\$0.02253	105.22
Energy Efficiency Cost Recovery Factor				8.91
Military Base Discount Recovery Factor				5.42
Taxes:				52.28
				\$ 685.92

Small Commercial Bill



2012 2013

Energy usage at a glance

Account Summary

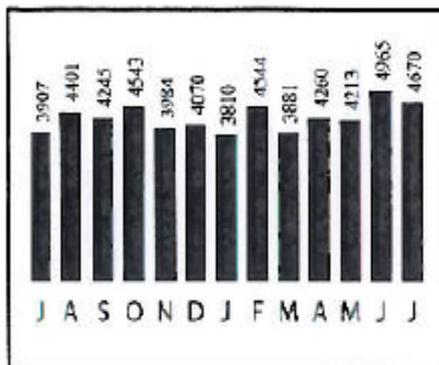
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Service Address:

Texas - Small Commercial Service

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		Usage: 8.24 ACTUAL KW
Customer Charge:		\$ 5.95
Summer Energy Charge 1st Tier:	1,500 kWh @	\$0.11711 175.67
Summer Energy Charge 2nd Tier:	3,170 kWh @	\$0.10488 332.47
Total Energy Charges:		508.14
Fuel Charge:	4,670 kWh @	\$0.02253 105.22
Energy Efficiency Cost Recovery Factor		8.91
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Taxes:		52.28
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Small Commercial Bill



2012 2013

Energy usage at a glance

Account Summary

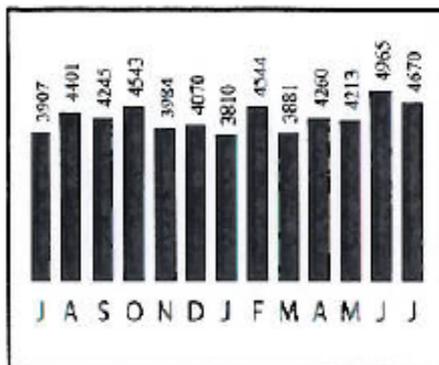
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Small Commercial Bill



2012 2013

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Taxes:		52.28
		\$ 685.92

Bill Definitions – Small Commercial



BASE CHARGES:

- ❖ **Customer Charge:** The customer charge is to recover those costs incurred in making service available including meter and meter reading costs, billing, record keeping and customer service costs.
- ❖ **Energy Charge:** The energy charge is to recover costs associated with producing and distributing electricity except fuel costs and customer charges.
 - Two Tiers: 1st Tier – 1,500 KWh; 2nd Tier – All Additional KWh
 - Rates per kWh are higher during the months of May through October than other months.

FUEL CHARGE:

- ❖ **Fuel Charge:** This charge recovers the cost of coal, oil, natural gas, uranium and any other fuels used to generate the electricity we produce and power we purchased from other utilities.

RIDERS

- ❖ **Energy Efficiency Cost Recovery Factor (EECRF):** This charge recovers the cost of energy efficiency programs from the customer classes that receive services under such programs. It is assessed per kWh, on total kWh.
- ❖ **Military Base Discount Recovery Factor (MBDRF):** The MBDRF charge recovers the discount required by state laws to be provided to military base facilities. It is recovered as percentage of the customer's total Base Charges.

Typical Monthly Bill

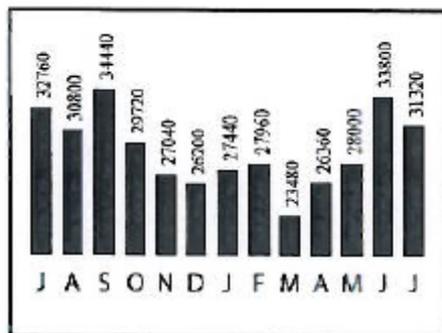
Small Commercial Service Standard Rate (<15 kW)

3,500 kWh Monthly Usage



Charges	Winter (Nov – Apr)			Summer (May – Oct)		
	Rates	Monthly Usage	Monthly Bill (\$)	Rates	Monthly Usage	Monthly Bill (\$)
Customer Charge	\$ 5.95	1	\$ 5.95	\$ 5.95	1	\$ 5.95
Energy - First 1,500 kWh (\$kWh)	\$ 0.10759	1,500	\$ 161.39	\$ 0.11711	1,500	\$ 175.67
Energy - All Additional kWh (\$kWh)	\$ 0.09534	2,000	\$ <u>190.68</u>	\$ 0.10488	2,000	\$ <u>209.76</u>
Base Charge			\$ 358.02			\$ 391.38
Fuel Factor Charges (\$kWh)	\$ 0.022530	3,500	\$ 78.86	\$ 0.022530	3,500	\$ 78.86
MBDRF (% of Base Bill)	1.055%		\$ 3.78	1.055%		\$ 4.13
EECRF (\$/kWh)	\$ 0.001907	3,500	\$ <u>6.67</u>	\$ 0.001907	3,500	\$ <u>6.67</u>
Pre-Tax Bill			\$ 447.33			\$ 481.04
Taxes	8.250%		\$ <u>36.90</u>	8.250%		\$ <u>39.65</u>
Total Bill			\$ 484.23			\$ 520.69

General Service Bill



2012 2013

Energy usage at a glance

Account Summary

Previous Balance	\$ 3,460.78
Payments	(3,460.78)
Balance Forward	0.00
Current Billing Charges	3,255.07
Account Balance	\$ 3,255.07

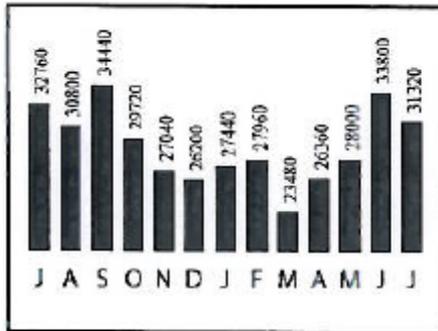
Service Address:

Texas - General Service

MTR#:	Start Date: 06/18/2013	End Date: 07/17/2013
Previous read: 37825	Current read: 38608	Meter multiplier: 40
	Current read: 1.350	Meter multiplier: 40
		Usage: 31,320 ACTUAL KWH
		Usage: 54 ACTUAL KW

Customer Charge:				\$ 17.55
Energy Charge 1st Tier - Summer:	10,800 kWh	@	\$0.06755	729.54
Energy Charge 2nd Tier - Summer:	8,100 kWh	@	\$0.04913	397.95
Energy Charge All Additional - Summer:	12,420 kWh	@	\$0.03573	443.77
Total Energy Charges:				1,571.26
Secondary Fuel Charge:	31,320 kWh	@	\$0.02253	705.64
Demand Charge - Summer:	54 kW	@	\$11.91	643.14
Energy Efficiency Cost Recovery Factor				45.85
Military Base Discount Recovery Factor				23.55
Taxes:				248.08
				\$ 3,255.07

General Service Bill



2012 2013

Energy usage at a glance

Account Summary

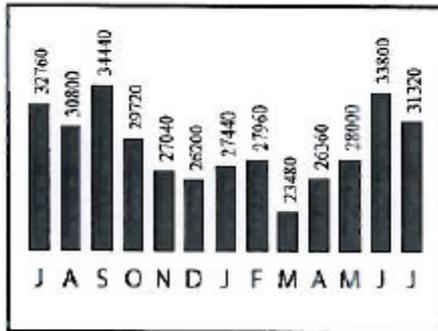
Previous Balance	\$ 3,460.78
Payments	(3,460.78)
Balance Forward	0.00
Current Billing Charges	3,255.07
Account Balance	\$ 3,255.07

Service Address:

Texas - General Service

MTR#:	Start Date: 06/18/2013	End Date: 07/17/2013
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General Service Bill



2012 2013

Energy usage at a glance

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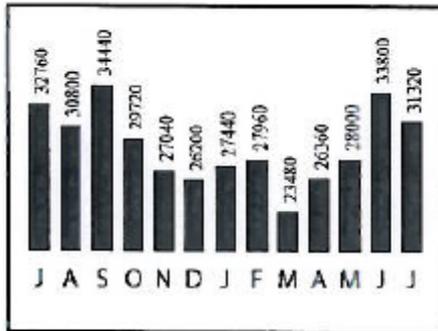
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Energy Charge All Additional - Summer:	12,420 kWh @ \$0.03573	443.77
Total Energy Charges:		1,571.26
Secondary Fuel Charge:	31,320 kWh @ \$0.02253	705.64
Demand Charge - Summer:	54 kW @ \$11.91	643.14
Energy Efficiency Cost Recovery Factor		45.85
Military Base Discount Recovery Factor		23.55
Taxes:		248.08
		\$ 3,255.07

General Service Bill



2012 2013

Energy usage at a glance

Account Summary

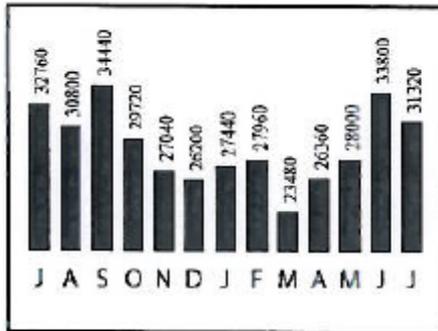
Previous Balance	\$ 3,460.78
Payments	(3,460.78)
Balance Forward	0.00
Current Billing Charges	3,255.07
Account Balance	\$ 3,255.07

Service Address:

Texas - General Service

MTR#:	Start Date: 06/18/2013	End Date: 07/17/2013
Previous read: 37825	Current read: 38608	Meter multiplier: 40
	Current read: 1.350	Meter multiplier: 40
		Usage: 31,320 ACTUAL KWH
		Usage: 54 ACTUAL KW
Customer Charge:		\$ 17.55
Energy Charge 1st Tier - Summer:	10,800 kWh @ \$0.06755	729.54
Energy Charge 2nd Tier - Summer:	8,100 kWh @ \$0.04913	397.95
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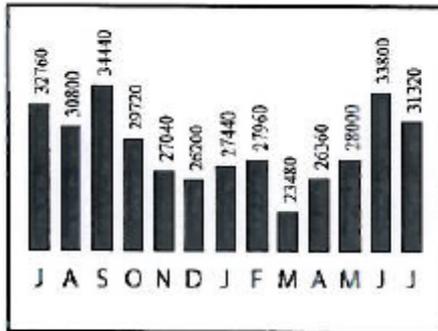
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General Service Bill



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Bill Definitions – General Service



BASE CHARGES:

- ❖ **Customer Charge:** The customer charge is to recover those costs incurred in making service available including meter and meter reading costs, billing, record keeping and customer service costs.
- ❖ **Energy Charge:** The energy charge is to recover costs associated with producing and distributing electricity except fuel costs and customer charges. These rates are higher during the months of May through October than in other months.
 - Three tiers: 1st tier = 1st 200 KWh per KW; 2nd tier = next 150 KWh per KW; and 3rd tier = all additional KWh
- ❖ **Demand Charge:** This charge recovers a portion of EPE's fixed investment and operating costs associated with generation, transmission and distribution facilities that are in place to meet customer demand for electricity any time.
- ❖ **Power Factor:** If applicable, this charge is intended to provide an incentive for customers to invest in equipment that will correct low power factors, i.e. power factors below 90%.

FUEL CHARGE:

- ❖ **Fuel Charge:** This charge recovers the cost of coal, oil, natural gas, uranium and any other fuels used to generate the electricity we produce and power we purchased from other utilities.

OTHER RIDERS:

- ❖ **Energy Efficiency Cost Recovery Factor (EECRF):** This charge recovers the cost of energy efficiency programs from the customer classes that receive services under such programs. It is assessed per kWh, on total kWh.
- ❖ **Military Base Discount Recovery Factor (MBDRF):** The MBDRF charge recovers the discount required by state laws to be provided to military base facilities. It is recovered as percentage of the customer's total Base Charges.

Typical Monthly Bill

General Service Standard Rate (15 >kW but <600 kW)

11,000 kWh Monthly Usage



Charges	Winter (Nov – Apr)			Summer (May – Oct)		
	Rates	Monthly Usage	Monthly Bill (\$)	Rates	Monthly Usage	Monthly Bill (\$)
Customer Charge	\$ 17.55	1	\$ 17.55	\$ 17.55	1	\$ 17.55
Energy - First 200 hrs kWh (\$kWh)	\$ 0.03324	6,000	\$ 199.44	\$ 0.06755	6,000	\$ 405.30
Energy – Next 150 hrs kWh (\$kWh)	\$ 0.02418	4,500	\$ 108.81	\$ 0.04913	4,500	\$ 221.09
Energy - All Additional kWh (\$kWh)	\$ 0.01758	500	\$ 8.79	\$ 0.03573	500	\$ 17.87
Demand Charge (\$kW)	\$ 8.29	30	\$ 248.70	\$ 11.91	30	\$ 357.30
Power Factor Adjustment (if applicable)			\$ 0.00			\$ 0.00
Base Bill			\$ 583.29			\$ 1,019.11
Fuel Factor Charges (\$kWh)	\$ 0.022530	11,000	\$ 247.83	\$ 0.022530	11,000	\$ 247.83
MBDRF (%/Base Bill)	1.055%		\$ 6.15	1.055%		\$ 10.75
EECRF (\$/kWh)	\$ 0.001464	11,000	\$ 16.10	\$ 0.001464	11,000	\$ 16.10
Pre-Tax Bill			\$ 853.37			\$ 1,293.79
Taxes	8.250%		\$ 70.40	8.250%		\$ 106.74
Total Bill			\$ 923.77			\$ 1,400.53

Conclusion



More information for Residential bills can be found at:

<http://www.epelectric.com/tx/residential/your-bill>

and more information for Commercial and Industrial bills can be found at:

<http://www.epelectric.com/tx/business/your-bill>