



Presentation to El Paso City Council

August 27, 2013



**TEXAS
GAS SERVICE**

A DIVISION OF ONEOK

El Paso Customers

Among the lowest bills in the country

- TGS El Paso customers have the lowest residential natural gas utility bills in the country according to the 2013 Memphis Light, Gas and Water *Utility Bill Comparisons study*.*
- TGS El Paso has been the lowest, or among the lowest, in this survey for more than 10 years. Residential utility bills in 41 cities reviewed.
- *TGS El Paso customers have the lowest bills calculated at 100Ccf and 200Ccf of consumption. TGS El Paso has the second lowest bills for 50Ccf of consumption and the fourth lowest for 10Ccf of consumption.

Residential Bill Components

- Customer Charge is \$11.52 per month.
- Cost of Gas. The amount of natural gas consumed, measured in one hundred cubic-foot units, (Ccf) multiplied by the price per-Ccf. The cost of gas includes transportation, storage and franchise fees.
- Taxes and Fees. These include the gross receipts tax, regulatory expenses, and pipeline safety fees.

(If residential customers exceed 200 Ccf per month, a volumetric rate of \$0.38103 per Ccf is added)

Summer Bill

RATE SCHEDULE(S) AVAILABLE UPON REQUEST
GAS SERVICE INFORMATION - RETAIN FOR YOUR RECORDS

For service, bill inquiries, or assistance, call
Customer Service: (800) 700-2443
Gas leaks: (800) 959-5325
www.texasgasservice.com
Texas Gas Service
PO Box 31427
El Paso, TX 79931-0427

JOHN Q. PUBLIC
POLLARD STREET
EL PASO, TX 79916

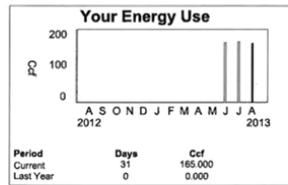
E-bill is the easiest way to receive and pay your Texas Gas Service bill - no paper, no postage and no hassle. To learn more, visit us at www.texasgasservice.com

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Amount Due		\$20.17
Current Charges Due		08-23-13
Amount Due After Due Date		20.17
Account Number		99999999 999999 99
Rate	ELPA I/S RES	
Active Deposit	\$50.00	Statement Date 08-07-13

Previous Balance \$113.45
Payments Received 113.45 CR
Balance Forward 0.00

Customer Charge \$11.52
Cost of Gas 8.10
Regulatory Expense/Ccf@\$0.0054 .09
Pipeline Safety (Per Ccf \$0.0034) 0.057
Reimb for Gross Receipts Tax 0.40
Current Charges 20.17
Total Amount Due \$20.17



Meter or Station Number	Service Period From To	Number of Days	Meter Readings Previous Present	Constant	Ccf Billed	WNA/ Ccf	Cost of Gas/Ccf
023D361699	07-01-13 08-01-13	31	9210 9327	1.0000	17.000		0.4764300



ELECTRONIC SERVICE REQUESTED

Please return this portion when paying by mail. When paying in person, please bring this entire bill with you.

Share the Warmth helps disadvantaged Texans with home heating costs. To contribute, please include an overpayment and check the box to the left.

Account Number	99999999 999999 99
Amount Due	\$20.17
Current Charges Due	08-23-13
Amount Due After Due Date	20.17

A~03J

*0028282 S1 YNNYNN 70

JOHN Q. PUBLIC
POLLARD STREET
EL PASO, TX 79912

TEXAS GAS SERVICE
PO BOX 219913
KANSAS CITY, MO 64121-9913



99999999 999999 99



Summer Bill

How the bill looks to the customer

July 2013

John Q. Public

Pollard Street

El Paso, Texas

	<u>Rate</u>	<u>Ccf</u>	<u>Amount</u>
Customer Charge	\$11.52		\$11.52
Cost of Gas (includes franchise fee)	\$.47643	17	\$ 8.10
Regulatory Expense	\$0.00540	17	\$ 0.09
Pipeline Safety (per Ccf)	\$0.0034	17	\$0.057
		<hr/>	
		subtotal	\$19.77
Reimbursement for Gross Receipts	2.0376% x \$19.77		\$ 0.40
		<hr/>	
		Total	\$20.17

Winter Bill

How the bill looks to the customer

January 2013
John Q. Public
Pollard Street
El Paso, Texas

	<u>Rate</u>	<u>Ccf</u>	<u>Amount</u>
Customer Charge	\$11.52		\$11.52
Cost of Gas (includes franchise fee)	\$.47643	106	\$50.50
Regulatory Expense	\$0.00540	106	\$ 0.57
Pipeline Safety (per Ccf)	\$0.0034	106	\$ 0.36
			<hr/>
		Subtotal	\$62.95
Reimbursement for Gross Receipts	2.0376% x \$19.77		\$ 1.28
			<hr/>
		Total	\$64.23

Go Green with E-Bill

For those who choose not to receive a paper bill

Benefits

- Fast, convenient and environmentally friendly payment option
- Receive, view and pay bills online
- Reduce paper usage which makes it friendly to the environment

Enroll

- www.texasgasservice.com
- Call Information Center at 1-800-700-2443 and speak with a representative

Texas Gas Service

Low Customer Bills

- Natural gas is the least expensive and most efficient way to:
 - Heat water
 - Provide space heating
 - Dry clothes
 - Cook food
- Our El Paso distribution system directly employs 230 people in El Paso. In addition, our local contractors employ hundreds of additional men and women in El Paso.

Summary

- Residential natural gas customers in El Paso pay some of the lowest bills in the country
- Customers have benefitted from lower natural gas prices the last five years. Bills are lower today than they were in 2008.
- It costs TGS about the same to deliver natural gas to customers in the summer and winter. The customers' winter bills are higher due to higher consumption associated with colder weather.

Questions?