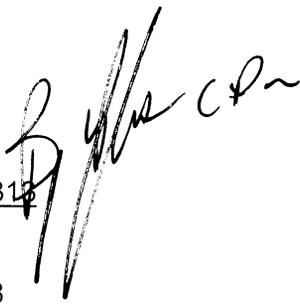


DATE: September 1, 2004

TO: Municipal Clerk

FROM: Byron E. Johnson, C.P.M.
Director of Purchasing x 4316

THRU: Aurora Wells
Interim Bid Clerk ext. 4038



Pease place the following item on the **REGULAR** agenda for the Council Meeting of **SEPTEMBER 7, 2004**.

Item should read as follows:

<u>Bid No.:</u>	<u>2004-195R</u>	<u>Third Party Medical Claims Administration</u>
<u>Award to:</u>	<u>Vendor/Item</u>	<u>Access Administrators – TPA</u>
		<u>El Paso, TX</u>
	<u>Vendor/Item</u>	<u>Advantage Care Network – Network</u>
		<u>El Paso, TX</u>
	<u>Vendor/Item</u>	<u>ING Employee Benefits – Stop Loss</u>
		<u>Dallas, TX/El Paso, TX</u>
	<u>Vendor/Item</u>	<u>Restat - Pharmacy</u>
		<u>El Paso, TX</u>
	<u>Vendor/Item</u>	<u>NCED Mental Health - EAP</u>
		<u>El Paso, TX</u>
<u>Amount:</u>		<u>\$1,704,000.00 (estimated yearly)</u>

<u>Department:</u>	<u>Office of Management & Budget</u>
<u>Funds available:</u>	<u>04100248-45121-502119</u>
<u>Funding source:</u>	<u>Health Insurance & Benefits – Health Benefits</u>
<u>Total award:</u>	<u>\$4,828,000.00 (estimated 34 months)</u>
<u>District (s):</u>	<u>All</u>

The Office of Management and Budget, Insurance Department, Consultant, Purchasing Department and the review committee have met and reviewed the Proposals that were received. It is the recommendation of the committee to award the RFP to Access Administration, Advantage Care Network, ING Employee Benefits and NCED Mental Health. The proposal responses addressed the scope and intent of the RFP.

This is a thirty-four (34) month contract with the options to extend the contracts for two (2) additional years, one year at a time.

Additionally, it is requested authorization for City staff to negotiate, City Attorney's Office to review, and the Mayor be authorized to execute any related contract documents, agreements and budget transfers necessary during the contract.

Contact person: Ray Heredia, Procurement Analyst at 541-4316.

AGENDA FOR: **SEPTEMBER 7, 2004**

Agenda Item Form

Agenda Date: SEPT 7, 2004

Districts Affected: All

Dept. Head/Contact Information: Byron E. Johnson

Type of Agenda Item:

- | | | |
|--|---|--|
| <input type="checkbox"/> Resolution | <input type="checkbox"/> Staffing Table Changes | <input type="checkbox"/> Board Appointments |
| <input type="checkbox"/> Tax Installment Agreements | <input type="checkbox"/> Tax Refunds | <input type="checkbox"/> Donations |
| <input checked="" type="checkbox"/> RFP/ BID/ Best Value Procurement | <input type="checkbox"/> Budget Transfer | <input type="checkbox"/> Item Placed by Citizen |
| <input type="checkbox"/> Application for Facility Use | <input type="checkbox"/> Bldg. Permits/Inspection | <input type="checkbox"/> Introduction of Ordinance |
| <input type="checkbox"/> Interlocal Agreements | <input type="checkbox"/> Contract/Lease Agreement | <input type="checkbox"/> Grant Application |
| <input type="checkbox"/> Other _____ | | |

Funding Source:

- General Fund
 Grant (duration of funds: _____ Months)
 Other Source: Health Benefit Fund

Legal:

- Legal Review Required Attorney Assigned (please scroll down): None Approved Denied

Timeline Priority: High Medium Low # of days: _____

Why is this item necessary:

Third Party Administration, Network, UM/UR. Stop Loss and Pharmacy Administration contracts expire on 12/31/04. All programs need to bid in order to obtain and secure coverage before 12/31/04 and in order to hold enrollment sessions. The Section Flexible Spending Account administration and the Employee Assistance Program are new Programs.

Explain Costs, including ongoing maintenance and operating expenditures, or Cost Savings:

Fixed cost for the TPA administration (COBRA/HIPAA, Section 125, Disease Management, Employee Assistant Program) is \$1,704,000.00 - per year for the three years. The stop loss insurance premium for the first year is \$899,168.32.

Statutory or Citizen Concerns:

Departmental Concerns:

REGULAR Agenda for September 7, 2004

RFP NO.: 2004-195R Third Party Medical Claims Administrators

Award to: VENDOR(S): ACCESS ADMINISTRATORS - TPA
El Paso, TX

ADVANTAGE CARE NETWORK - NETWORK
El Paso, TX

ING EMPLOYEE BENEFITS – STOP LOSS
Dallas, TX/El Paso, TX

RESTAT - PHARMACY
El Paso, TX

NCED MENTAL HEALTH - EAP
El Paso, TX

AWARD: \$1,704,000.00 EST/YR

TOTAL AWARD: \$4,828,000.00 EST/34 MONTHS

This is a thirty-four (34) month contract with the options to extend the contracts for two (2) additional years, one year at a time.

Department: Office of Management & Budget
Funds available: 04100248-45121-502119
Funding source: Health Insurance & Benefits – Health Benefits
Total Award: \$4,828,000.00 EST/34 MONTH
District(s): All

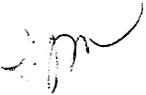
CITY OF EL PASO CITY BID TABULATION

RFP ITEM: SUPPLEMENTAL LIFE INSURANCE (LIFE, DENTAL, VISION & DISABILITY)	RFP: 2004-193R
RFP DATE: JUNE 16, 2004	DEPARTMENT: INSURANCE
AETNA	DALLAS, TX
AFLAC	COLUMBUS, GA
ALLSTATE WORKPLACE DIVISION	IRVING, TX
ASSURANT EMPLOYEE BENEFITS	ADDISON, TX
AVESIS INCORPORATED	OWINGS MILLS, MD
BENECARD SERVICES & MAYNARD & ASSOCIATES	EL PASO, TX
BLOCK VISION	FLORHAM PARK, NJ
BLUE CROSS AND BLUE SHIELD OF TEXAS	EL PASO, TX
FORT DEARBORN LIFE INSURANCE COMPANY	DALLAS, TX
HOMELAND HEALTHCARE & MAYNARD & ASSOCIATES	EL PASO, TX
KANAWHA INSURANCE COMPANY	LANCASTER, SC
METLIFE INSURANCE COMPANY	DALLAS, TX
MINNESOTA LIFE INSURANCE COMPANY	SAINT PAUL, MN
SAFEGUARD HEALTH PLANS, INC. & SAFEHEALTH LIFE INSURANCE COMPANY	DALLAS, TX
SPECTERA, INC.	BALTIMORE, MD
STANDARD INSURANCE COMPANY	PORTLAND, OR
SUPERIOR VISION PLAN	ENGLEWOOD, CO
THE GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	PHOENIX, AZ
UNITED CONCORDIA COMPANIES, INC.	DALLAS, TX
UNITED HEALTH GROUP	BALITMORE, MD
UNUMPROVIDENT	PORTLAND, ME
VSP	PLANO, TX
RFP SOLICITED: 72	RFP LOCAL: 24
RFP RECEIVED: 22	NO BID: 4

APPROVED BY: _____

DATE: _____

INSURANCE & BENEFITS

TO: RAY HEREDIA
THRU: DAVID ALMONTE
FROM: IRENE Y. MORALES 
SUBJECT: RECOMMENDATIONS
DATE: AUGUST 17, 2004

The following are the recommendations from the benefits consultant, administration and the evaluation committee to award on RFP#2004-195R, Third Party Administrators, Network, UN/UR, Stop Loss, Section 125 Administration, COBRA/HIPAA Administration, Employee Assistance Program, Pharmacy Benefits Manager and Flexible Spending Account Administration for an initial 34-month period beginning November 1, 2004 through August 31, 2007 and the option to renew for two one-year periods from September 1, 2007 through August 31, 2008 and September 1, 2008 through August 31, 2009:

Third Party Administrator: Access Administrators, Inc.
Managed Care Network: Advantage Care Network
Utilization Review/Utilization Management: Access Administrators, Inc.
Stop Loss Carrier: ING
Section 125 Plan Administrator: Access Administrators, Inc.
COBRA/HIPAA Administrator: Access Administrators, Inc.
Employee Assistance Program Administrator: NCED Mental Health
Pharmacy Benefit Manager: Restat

The following are the recommendation from the benefits consultant, administration and the evaluation committee to award on FRP#2004-193R, Dental, Life, Vision and Disability coverages for an initial 34-month period beginning November 1, 2004 through August 31, 2007 and the option to renew for two one-year periods from September 1, 2007 through August 31, 2008 and September 1, 2008 through August 31, 2009:

Dental Coverage – United Concordia and Safeguard
Life Coverage – ING Employee Benefits
Vision Coverage – Safeguard Vision
Disability Coverage – UNUM

Vendor	Status	TPA	Network	Stop Loss	EAP	PBM	Section 125 Administration	Fully Insured Medical Retiree Only
Access Administrators	Finalist	X	X	X	X		X	
Aetna	Finalist	X	X	X	X	X	X	
Blue Cross Blue Shield	Eliminated	X	X		X	X	X	
Health Administration Services	Finalist	X	X	X		X	X	
Benefit Planners, Inc.	Eliminated	X	X	X		X	X	
Serve You	Eliminated					X		
Texas True Choice	Eliminated		X					
Integrity EAP	Finalist				X			
Wage Works	Eliminated						X	
Hartford	Eliminated							X
Healthsmart	Finalist		X					
Walgreens Health Initiative	Eliminated					X		
Rx America	Eliminated					X		
Restat	Finalist					X		
Med Impact	Finalist					X		
Texas Municipal League	Eliminated	X	X	X	X	X	X	
Wellpoint	Eliminated					X		
Catalyst	Finalist					X		
RxEOD	Eliminated					X		

Status as of August 18, 2004

RFP 2004-195R Best and Final Summary Results

	Access Healthsource			Aetna			Health Administration Services		
Fixed Costs	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3
Administration	\$ 1,704,000.00	\$ 1,704,000.00	\$ 1,704,000.00	\$ 2,334,966.80	\$ 2,451,715.14	\$ 2,574,300.90	\$ 1,268,501.40	\$ 1,375,042.20	\$ 1,474,924.20
Stop Loss (1)	\$ 899,168.32	\$ 1,034,043.57	\$ 1,189,150.10	\$ 1,512,927.72	\$ 1,739,866.88	\$ 2,000,846.91	\$ 955,584.12	\$ 1,098,921.74	\$ 1,263,760.00
Terminal Claims Processing Fees	\$ -			\$ 426,000.00					
Total Fixed Costs	\$ 2,603,168.32	\$ 2,738,043.57	\$ 2,893,150.10	\$ 4,273,894.52	\$ 4,191,582.02	\$ 4,575,147.81	\$ 2,224,085.52	\$ 2,473,963.94	\$ 2,738,684.20
Projected Claims Expense (2)	\$ 33,190,335.80	\$ 36,841,272.74	\$ 40,893,812.74	\$ 34,031,422.00	\$ 37,774,878.42	\$ 41,930,115.04	\$ 33,979,962.30	\$ 37,717,758.15	\$ 41,866,711.55
(Quoted Claim Liability)	\$ 39,588,576.60			\$ 34,137,578.16			\$ 36,986,181.12		
Total Fixed and Projected Claims Costs	\$ 35,793,504.12	\$ 39,579,316.31	\$ 43,786,962.85	\$ 38,305,316.52	\$ 41,966,460.44	\$ 46,505,262.85	\$ 36,204,047.82	\$ 40,191,722.09	\$ 44,605,395.74
COBRA/HIPAA Administration	included	included	included	\$ 16,600.00	\$ 17,430.00	\$ 18,301.50	included	included	included
Section 125 Plan Administration	included	included	included	\$ 35,966.00	\$ 37,764.30	\$ 39,652.52	\$ 40,320.00	\$ 40,320.00	\$ 40,320.00
Disease Management Programs	in progress	in progress	in progress	included	included	included	\$ 15,800.00	\$ 16,432.00	\$ 17,089.28
Employee Assistance Program	included	included	included	\$ 114,240.00	\$ 114,240.00	\$ 114,240.00	\$ 86,688.00	\$ 86,688.00	\$ 86,688.00
Insurance & Benefits Cost Allocation (3)	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00
Total Projected Cost	\$ 36,193,504.12	\$ 39,999,316.31	\$ 44,227,962.85	\$ 38,872,122.52	\$ 42,555,894.74	\$ 47,118,456.86	\$ 36,746,855.82	\$ 40,755,162.09	\$ 45,190,493.02
Adjustment Factor relative to current funding level	1.0924	1.2072	1.3348	1.1732	1.2844	1.4221	1.1091	1.2300	1.3639

Footnotes

- (1) Assumes 15% increase in years 2 and 3
- (2) Assumes 11% increase in years 2 and 3
- (3) Assumes 5% increase in years 2 and 3

Assumptions

Assumes current plan design for each year
 Projected claims expenses calculated from weighted average of self reported discounts + savings from disease management efforts
 Integrity EAP partnered with Health Administration Services
 The projected costs are derived from information submitted in the proposals. Actual final funding levels may vary, subject to final decisions regarding reserve funding and other variables.

RFP 2004-195R Best and Final Summary Results

	Access Healthsource		
	Year 1	Year 2	Year 3
Fixed Costs			
Administration	\$ 1,704,000.00	\$ 1,704,000.00	\$ 1,704,000.00
Stop Loss (1)	\$ 899,168.32	\$ 1,034,043.57	\$ 1,189,150.10
Terminal Claims Processing Fees	\$ -		
Total Fixed Costs	\$ 2,603,168.32	\$ 2,738,043.57	\$ 2,893,150.10
Projected Claims Expense (2)	\$ 33,190,335.80	\$ 36,841,272.74	\$ 40,893,812.74
(Quoted Claim Liability)	\$ 39,588,576.60		
Total Fixed and Projected Claims Costs	\$ 35,793,504.12	\$ 39,579,316.31	\$ 43,786,962.85
COBRA/HIPAA Administration	included	included	included
Section 125 Plan Administration	included	included	included
Disease Management Programs	in progress	in progress	in progress
Employee Assistance Program	included	included	included
Insurance & Benefits Cost Allocation (3)	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00
Total Projected Cost	\$ 36,193,504.12	\$ 39,999,316.31	\$ 44,227,962.85
Adjustment Factor relative to current funding level	1.0924	1.2072	1.3348

Footnotes

- (1) Assumes 15% increase in years 2 and 3
- (2) Assumes 11% increase in years 2 and 3
- (3) Assumes 5% increase in years 2 and 3

Assumptions:

Assumes current plan design for each year
 Projected claims expenses calculated from weighted average of self reported discounts + savings from d
 Integrity EAP partnered with Health Administration Services
 The projected costs are derived from information submitted in the proposals. Actual final funding levels r
 regarding reserve funding and other variables.

This information is summarized from proposals responses and is considered confidential until the RFP process is finalized.

RFP 2004-195R Best and Final Summary Results

	Aetna		
Fixed Costs	Year 1	Year 2	Year 3
Administration	\$ 2,334,966.80	\$ 2,451,715.14	\$ 2,574,300.90
Stop Loss (1)	\$ 1,512,927.72	\$ 1,739,866.88	\$ 2,000,846.91
Terminal Claims Processing Fees	\$ 426,000.00		
Total Fixed Costs	\$ 4,273,894.52	\$ 4,191,582.02	\$ 4,575,147.81
Projected Claims Expense (2)	\$ 34,031,422.00	\$ 37,774,878.42	\$ 41,930,115.04
(Quoted Claim Liability)	\$ 34,137,578.16		
Total Fixed and Projected Claims Costs	\$ 38,305,316.52	\$ 41,966,460.44	\$ 46,505,262.85
COBRA/HIPAA Administration	\$ 16,600.00	\$ 17,430.00	\$ 18,301.50
Section 125 Plan Administration	\$ 35,966.00	\$ 37,764.30	\$ 39,652.52
Disease Management Programs	included	included	included
Employee Assistance Program	\$ 114,240.00	\$ 114,240.00	\$ 114,240.00
Insurance & Benefits Cost Allocation (3)	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00
Total Projected Cost	\$ 38,872,122.52	\$ 42,555,894.74	\$ 47,118,456.86
Adjustment Factor relative to current funding level	1.1732	1.2844	1.4221

Footnotes

- (1) Assumes 15% increase in years 2 and 3
- (2) Assumes 11% increase in years 2 and 3
- (3) Assumes 5% increase in years 2 and 3

Assumptions:

Assumes current plan design for each year
 Projected claims expenses calculated from weighted average of self reported discounts + savings from Integrity EAP partnered with Health Administration Services
 The projected costs are derived from information submitted in the proposals. Actual final funding level regarding reserve funding and other variables.

This information is summarized from proposals responses and is considered confidential until the RFP process is finalized.

RFP 2004-195R Best and Final Summary Results

	Health Administration Services		
Fixed Costs	Year 1	Year 2	Year 3
Administration	\$ 1,268,501.40	\$ 1,375,042.20	\$ 1,474,924.20
Stop Loss (1)	\$ 955,584.12	\$ 1,098,921.74	\$ 1,263,760.00
Terminal Claims Processing Fees			
Total Fixed Costs	\$ 2,224,085.52	\$ 2,473,963.94	\$ 2,738,684.20
Projected Claims Expense (2)	\$ 33,979,962.30	\$ 37,717,758.15	\$ 41,866,711.55
(Quoted Claim Liability)	\$ 36,986,181.12		
Total Fixed and Projected Claims Costs	\$ 36,204,047.82	\$ 40,191,722.09	\$ 44,605,395.74
COBRA/HIPAA Administration	included	included	included
Section 125 Plan Administration	\$ 40,320.00	\$ 40,320.00	\$ 40,320.00
Disease Management Programs	\$ 15,800.00	\$ 16,432.00	\$ 17,089.28
Employee Assistance Program	\$ 86,688.00	\$ 86,688.00	\$ 86,688.00
Insurance & Benefits Cost Allocation (3)	\$ 400,000.00	\$ 420,000.00	\$ 441,000.00
Total Projected Cost	\$ 36,746,855.82	\$ 40,755,162.09	\$ 45,190,493.02
Adjustment Factor relative to current funding level	1.1091	1.2300	1.3639

Footnotes

- (1) Assumes 15% increase in years 2 and 3
- (2) Assumes 11% increase in years 2 and 3
- (3) Assumes 5% increase in years 2 and 3

Assumptions:

Assumes current plan design for each year
 Projected claims expenses calculated from weighted average of self reported discounts + savings from Integrity EAP partnered with Health Administration Services
 The projected costs are derived from information submitted in the proposals. Actual final funding levels regarding reserve funding and other variables.

This information is summarized from proposals responses and is considered confidential until the RFP process is finalized.

Effect of Benefit Recommendations on Current Employee Rates

Contracts & Coverages	Effect on Employee Rates
Third Party Administration	None
Stop Loss Insurance	None
Section 125 Plan Administrator (Flexible Spending Account)	New Benefit-no cost to employees
Employee Assistance Program	New Benefit-no cost to employees
Pharmacy Benefit	None
Dental Coverages	
United Concordia	Average 13% increase on rates with orthodontia benefit-adult orthodontia included. Maximum increase of \$3.74/pay period
	Average 6% increase on coverage without orthodontia benefit. Maximum increase of \$1.81/pay period
Safeguard Dental (DMO)	11% decrease from current rates. No orthodontia benefit included
Vision Coverage	Average 12% reduction from current rates.
Disability Coverage	No change to current rates
Life Insurance	
Basic \$15,000.00 coverage	No cost to employees
Supplemental coverage	Average 30% reduction in current rates for 30-64 age brackets.

CEBS-REGIONAL SALES DIRECTOR
JILL M. COOKE
8055 E. TUFTS AVENUE, SUITE 1320
DENVER, CO 80237

ATTN: AMY HARRELL-MEDELLIN
DEAR OAKS EAP
7272 WURZBACH RD STE 601
SAN ANTONIO, TX 78240

BUCHANAN & ASSOCIATES
6070 GATEWAY EAST STE 505
EL PASO, TX 79905

ATTN: RICK DIELMAN
WORKER'S ASSISTANCE PROGRAM
2525 WALLINGWOOD BLDG. 5
AUSTIN, TX 78746

ATTN: DALE SPENCER
MAXIMUS, INC.
1356 BEVERLY ROAD
MCLEAN, VA 22101

TEXAS MUNICIPAL LEAGUE
ATTN: JOANNA BENAVIDEZ
1821 RUTHERFORD LAND, STE. 300
AUSTIN, TX 78754

HEALTH ADMINSTATION SVS, INC.
ATTN: GLENN HILLYER
100 GLENBOROUGH DR., SUITE 450
HOUSTON, TX 77067-3614

EL PASO FIRST GROUP HEALTH
ATTN: MANUEL MARQUEZ
2501 N MESA
EL PASO, TX 79902

METLIFE
ATTN: ANGELA HUDGENS
16301 QUORUM DR., SUITE 120 B
ADDISON, TX 75001

ATTN: HECTOR MORALES
NCED MENTAL HEALTH CENTER
1900 DENVER
EL PASO, TX 79902

INTEGRITY EMPLOYEE
ASSISTANCE
1600 N. LEE TREVINO C-7
EL PASO, TX 79936

GEORGE W. EVANS & ASSOCIATES, INC.
ATTN: JEFF EVANS, LTCP
5904 DOLORES ST.
HOUSTON, TX 77057

ATTN: BILL MILLER
GHE HEALTHCARE, INC.
5 BRIGHTON KNOLLS COURT
BRINKLOW, MD 20862

ATTN: NICKI PALANGE
THE LEXINGTON GROUP INC.
185 MAIN STREET, SUITE 401
NEW BRITAIN, CT 06051

ACCESS ADMINISTRATORS
ATTN: DAVID WYSONG
7100 WESTWIND
EL PASO, TX 79912

AETNA
ATTN: LOUIE HEERWAGEN
2777 STEMMONS FREEWAY, SUITE 300
DALLAS, TX

UNICARE
ATTN: CHARLES ANDOLINA
3820 AMERICAN DRIVE, MS 104
PLANO, TX 75075

THE GUARDIAN
ATTN: MARK BURNSIDE
3131 E CAMELBACK ROAD, STE. 135
PHOENIX, TX 85016

GOMEZ AND GOMEZ EAP
9434 VISCOUNT BLVD. STE 202
EL PASO, TX 79925

ATTN: LAURA LYONS
DEER OAKS EAP
1600 WEST 38TH ST. STE 214
AUSTIN, TX 78731

ATTN: RON WHITEHEAD
RON WHITEHEAD
INSURANCE SERVICES
5959 GATEWAY WEST STE 554
EL PASO, TX 79925

ATTN: SEAN MCMULLAN
CORPORATE HEALTH RESOURCES
4640 A JEFFERSON LANE
ALBUQUERQUE, NM 87109

ATTN: SAM NEAL
TURN-KEY SOLUTION
790 ROCK ST.
NEW BRAUNFELS, TX 78130

ASSURED BENEFITS ADMINISTRATORS
ATTN: SUE AUSTIN
4100 RIO BRAVO, 211
EL PASO, TX 79902

BLUE CROSS BLUE SHIELD TEXAS
ATTN: CINDEE SOZA
118 MESA PARK DR.
EL PASO, TX 79912

GREAT WEST
ATTN: GENE WEDGEWORTH
120 S BROADWAY STE. #216
TYLER, TX 75702

PRUDENTIAL
ATTN: ALAN REX
8117 PRESTON RD., STE. 600
DALLAS, TX 75225

JEFFERSON PILOT FINANCIAL
ATTN: KATHRYN PHILLIPS
9001 AIRPORT FREEWAY, SUITE 600
NORTH RICHLAND HILLS, TX 76180

ATTN: ILONA LYDE
TEXAS TRUE CHOICE
5000 LEGACY DRIVE #190
PLANO, TX 75024

SENIOR DIRECTOR PUBLIC SECTOR
ATTN: EDMUNDO GAMBOA JR.
1900 PUEBLO CORONA
EL PASO, TX 79936

PLANS FOR LIFE, LLC
ATTN: JESUS H. BUSTILLOS, FIC
6044 GATEWAY EAST #450
EL PASO, TX 79905

COMBINED
ATTN: CRISTINA M. RODRIGUEZ
2701 BERT YANCEY
EL PASO, TX 79936

COMBINED
P O BOX 370371
EL PASO, TX 79937

BENEFIT PLANNERS
ATTN: JEFF BURDICK
194 S MAIN
BORNE, TX 78006

PLANS FOR LIFE, LLC
ATTN: JESUS H. BUSTILLOS, FIC
6044 GATEWAY EAST #450
EL PASO, TX 79905

ING EMPLOYEE BENEFITS
ATTN: LISA M. SPREDEMANN
7720 N 16TH STREET, SUITE 150
PHEONIX, AZ 85020

ALLIANCE WORK PARTNERS
ATTN: RICK RIELMAN
2525 WALLINGWOOD DR., BLDG 5
AUSTIN, TX 78746

BOON-CHAPMAN
ATTN: VICTOR MINICOZZI
12301 RESEARCH BLVD., STE. 400
AUSTIN, TX 78759

ATTN: STACY MAYS
VESTICA HEALTHCARE
10201 N. PORT WASHINGTON RD.
MEQUON, WI 53092

ATTN: DOYIN FAMODU
KORAK
8945 GUILFORD RD. SUITE 125
COLUMBIA, MD 21046

ATTN: GARY DEL PALACIO
CONCENTRA MEDICAL CENTERS
6320 GATEWAY BLVD. EAST
EL PASO, TX 79905

ATTN: DEBORAH FREEMAN
AFLAC
5227 CORNELL AVENUE
EL PASO, TX 79924

INTEGRITY EMPLOYEE ASSISTANCE
ATTN: DEBORAH M. ONTIVEROS
1600 N LEE TREVINO, SUITE C-7
EL PASO, TX 79936

MARNELL & ASSOCIATES
ATTN: IRENE STALA
702 WYOMING AVENUE
EL PASO, TX 79902

ATTN: BO MITCHELL
1POINT SOLUTIONS
101 SOUTH MAIN STREET
DICKSON, TN 37055

ATTN: LISA A. JUAREZ
J & G PROCUREMENT SERVICES
734 S. MESA HILLS #113
EL PASO, TX 79912

MAYNARD & ASSOCIATES
ATTN: ANNA MAYNARD
6201 ESCONDIDO, STE. 15A
EL PASO, TX 79912

MARY BIDDLE
501 SHELLEY DRIVE
TYLER, TX 75701

ATTN: JENNIFER DEICHLER
HARRINGTON
A FISERV HEALTH(TM) COMPANY
675 BROOKSEGE
WESTERVILLE, OH 43081

HEALTHSMART PREFERRED CARE
ATTN: RAY HILL
2002 WEST LOOP 289, SUITE 103
LUBBOCK, TX 79453

ATTN: BRIAN HALL
HEALTH SMART PREFERRED CARE
2002 WEST LOOP 289 SUITE 103
LUBBOCK, TX 79407

ATTN: GERRY A. HWA
COMPUSYS/ERISA GROUP
4725 NORTH 19TH AVE., STE. 3
PHOENIX, AZ 85015-3720

ATTN: MARY LOFTIS
CMI BARON RISK MANAGEMENT
521 STALLION LANE
SAGINAW, TX 76179

ATTN: RADA LAWLIS
ICON DENEFIT ADMINISTRATION
2002 W. LOOP 289 STE. 110
LUBBOCK, TX 79407

BENEFIT PLANNERS
ATTN: MARY LYNN
194 S MAIN
BOERNEY, TX 78006

SIERRA PROVIDENCE
MANAGED CARE DEPT.
ATTN: MARCELLA VAN HOOVE
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