

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

DEPARTMENT: Department of Information Technology Services

AGENDA DATE: September 10, 2013

CONTACT PERSON/PHONE: Enrique Martinez Jr. – Interim Director, Department of Information Technology Services (915) 541-4698
Bruce D. Collins-Director, Purchasing & Strategic Sourcing Department (915) 541-4308

DISTRICT(S) AFFECTED: All

SUBJECT:

That the Purchasing Manager for Financial Services, Purchasing Division be authorized to issue a Purchase Order to TW Telecom, a DIR vendor under DIR-TEX-AN-NG-CTSA-006 contract for IP Trunk services that allows City to port current phone numbers for total estimated amount of \$198,891.00 for three years at annual cost of \$66,297. The total revised amount of the service agreement will be \$341,663.00.

BACKGROUND / DISCUSSION:

The IP Trunk service and Direct SIP phone services afford the capability of porting existing City Hall phone numbers over to the standardized SIP Trunk infrastructure hosted at the MSC Datacenter. The SIP phone service will transform from the various telephony configurations to standardized SIP Trunk infrastructure for the City wide VoIP project.

PRIOR COUNCIL ACTION:

October 30, 2012 council approve use of this DIR contract for total expenditures of \$114,228

AMOUNT AND SOURCE OF FUNDING:

Department: Information Technology
Amount: \$198,890.00
Fund Source: 540000 - Phones
1000 – General Fund
239- Information Technology
15070- Non-Departmental

BOARD / COMMISSION ACTION:

N/A

*****AUTHORIZATION*****

DEPARTMENT HEAD:


Enrique Martinez Jr., DoITS, Interim Director

**COUNCIL PROJECT FORM
(COOPERATIVE CONTRACT)**

*****POSTING LANGUAGE BELOW*****

This is a Cooperative Contract, Service Agreement. Please place the following item on the **CONSENT** agenda (under PURCHASING REQUESTS, ETC.) for the Council Meeting of **SEPTEMBER 10, 2013**

Request that the Purchasing Director, Purchasing & Strategic Sourcing Department be authorized to amend the service agreement with TW Telecom of Texas LLC under the Department of Information Resources (DIR) contract DIR-TEX-AN-NG-CTSA-006 to expand IP Trunk services associated with porting City telephone numbers for an estimated amount of \$180,000 dollars for three years term. The total revised amount of the service agreement will be \$341,663.00.

Department:	Department of Information Technology Services (DoITS)
Award to:	TW Telecom of Texas LLC Littleton, Colorado
Total Amendment:	\$198,890.00
Account No.:	1000- General Fund 239 – Information Technology 15070 – Non-Departmental
Funding Source:	540000 – Phones
District(s):	All
Reference No:	2014-022

This is a Cooperative Contract, Services Agreement.

*****ADDITIONAL INFO BELOW*****

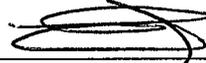
Dedicated to Outstanding Customer Service for a Better Community

SERVICE SOLUTIONS SUCCESS



To: Bruce D. Collins, Purchasing Director

From: Enrique Martinez Jr., Interim Director, DoITS


Authorized Signature

Date: September 10, 2013

Re: TW Telecom IP Trunk and Direct SIP for DIR-TEX-AN-NG-CTSA-006

Request that the Purchasing Director, Purchasing & Strategic Sourcing Department be authorized to amend the service agreement with TW Telecom and issue a purchase order for IP Trunk and Direct SIP voice services. The services under the amendment are per DIR contract number DIR-TEX-AN-NG-CTSA-006 for a cost of \$198,890.00 for three years at annual cost of \$66,297.00.

- 1. Is there an urgent need for the product/service? In other words, is time of the essence?**
Yes, the IP Trunk service and Direct SIP phone services afford the opportunity to complete the porting of existing City Hall phone numbers over to the standardized SIP Trunk infrastructure within the designated schedule. As previously approved, the SIP phone services project will transform from the various telephony configurations to standardized SIP Trunk infrastructure for the City wide VoIP project to include a dedicated telephony prefix encompassing a total of 10,000 telephone numbers.
- 2. Does the purchase through the Program promote the standardization of equipment?**
Yes.
- 3. Does the purchase through the Program support local business? If not, is there a comparable product/service available locally?**
Yes, TW Telecom has Office located in El Paso and employees more than three full time employees.
- 4. Do the available vendors have prior work experience and/or familiarity with the City?**
Yes, TW Telecom was awarded the IP Trunking and voice telephony services contract in October 2012 through Texas DIR-TEX-AN-NG-CTSA-006. The vendor's performance has exceeded our requirements.
- 5. Is the pricing reasonable as compared to other similar products/work performed for the City of El Paso in the past or as quoted from other companies?**
Yes, said services were competitively bid via the Department of Information and Resources and prices are in line with comparable services.

Mayor
Oscar Leoser

City Council

District 1
Ann Morgan Lilly

District 2
Larry Romero

District 3
Emma Acosta

District 4
Carl L. Robinson

District 5
Dr. Michael R. Noe

District 6
Eddie Holguin Jr.

District 7
Lily Limon

District 8
Cortney C. Niland

City Manager
Joyce A. Wilson



Service Quote

Customer: City of El Paso - DIR
 Quote ID: DIR-TEX-AN-NG-CTSA-006
 Quote Issue Date: 8/28/2013

Service Address	Description	Term	Qty	Unit MRC	Unit NRC	Total MRC	Total
218 N Campbell Street, El Paso, TX 79901-1406	Direct SIP (100 Call Paths)	36	1	\$2,100.00	\$0.00	\$2,100.00	\$0.00
	- Includes standard voice options. - Bandwidth = 10 Mbps						
	Direct SIP Transport (Ethernet 100Mbps)		1	\$260.00	\$0.00	\$260.00	\$0.00
	Domestic LD (Estimated 0 Additional Monthly MOU) - Intrastate 1+ rate per minute - Interstate 1+ rate per minute - Intrastate 8xx rate per minute - Interstate 8xx rate per minute				\$0.0150 \$0.0110 \$0.0130 \$0.0090		
	Subtotal						\$2,360.00
7969 San Paulo Drive, El Paso, TX 79907-1246	Direct SIP (100 Call Paths)	36	1	\$2,100.00	\$0.00	\$2,100.00	\$0.00
	- Includes standard voice options. - Bandwidth = 10 Mbps						
	Direct SIP Transport (Ethernet 100Mbps)		1	\$260.00	\$0.00	\$260.00	\$0.00
	Domestic LD (Estimated 0 Additional Monthly MOU) - Intrastate 1+ rate per minute - Interstate 1+ rate per minute - Intrastate 8xx rate per minute - Interstate 8xx rate per minute						
	Individual Telephone Numbers - First 100 ITNs: Priced as 100 @ \$0.00 mrc / \$0.00 nrc - ITNs over 100: Priced as 10900 @ \$0.15 mrc / \$0.35 nrc			11496			804.72
Subtotal						\$3,164.72	\$0.00
Totals						\$5,524.72	\$0.00

Comments:

Contact: Mike Valencia
 Contact Phone: (915) 541-4317
 Contact Email: ValenciaMA@elpasotexas.gov

Sales Representative: Gloria Ropella
 Phone: (915) 544-9499
 Email: Gloria.Ropella@twtelecom.com

2 WEEK LOOK AHEAD		8/19/2013
SUBCONTRACTOR	MULLIGAN LUTHER BUILDING	
	CORE /SHELL	
DI	FRAME CORRIDORS (SHELL) PER REFLECTIVE CEILING PLAN	NOW ALL FLOORS
	DRYWALL AND TAPE OUT RESTROOM LIDS 2 THRU 5	8/23/2013
TENTATIVE STOCK DRYWALL ON 5 AND 3.. 09/11/13	SPRAY LID ON 5 CLEAN ALL OVER SPRAY FROM HANGERS	NOW
FRAME 3RD TI 09/12/13	EXTERIOR FRAMING STORE FRONTS NORTH THEN WEST	08/28/13 THRU 09/10/13
	COMPLETE WATERPROOFING AT ROOF PARAPET	
	CONTINUE EIFS WEST ELEVATION	09.03.13 THRU 09/15/13
	COVER ALL CHASES	09/05/13 THRU 09/10/13
	INSTALL BLOCKING AND DRYWALL SHAFT SIDE STAIRS/ REMOVE SCAFFOLD	09/03/13 THRU 09/06/13
	DRYWALL PERIMETER BASEMENT AFTER ELECT. INSPECTION	
	SET SCAFFOLD 08/15/13 CAMPBELL STREET START EFIS	08/15/13 THRU 09/10/13
	FRAME 1ST FLOOR EXTERIOR COLUMNS CAMPBELL	START 08/19/13
	PREP AND SPRAY ALL BEAMS AND PIPES, CONDUIT ALL FLOORS 1,2,3,4,5,B	09/06/13 THRU 09/20/13
	REPAIR AND TAPE OUT ALL PLENUM HOLES BY OTHER TRADES	NOW
	INSTALL ALL EXTERIOR SPRAY INSULATION AND COVER 5,4,3,2	09/05/13 THRU 09/20/13
BORDER ELECTRIC		
	CONFIRM THE VAULT IS READY FOR EPE START OF 09/10/13	NOW
	FIRE ALARM WIRE PULLS ALL FLOORS	08/14/13 THRU 08/25/13
	CONTINUE SWITCH,BUSS, TRANSFORMER WORK TO VAULT,BASEMENT	NEED DATES PROVIDED FOR EPE
	STATUS OF VAULT WORK	
CONCRETE SPECIALTIES		
	REMOVE BACK STAIR RAIL AT LANDINGS FOR EPOXY FLOORING	
	INSTALL LADDER AND GRATES AT VAULT MODERN TO MODIFY GRATES NOW	09/04/13 THRU 09/10/13
	PREP ALLEY FOR PAVEMENT MISSING BELL FOR FIRE MAIN	09/09/13 THRU 09/27/13
BOMANITE (SUB)	3RD FLOOR	08/25/13 THRU 09/07/13
	2ND FLOOR	09/05/13 THRU 09/13/13
	4TH FLOOR	09/11/13 THRU 09/20/13
	BASEMENT	09/18/13 THRU 09/27/13
GLASSHOUSE	SOUTH ELEVATION	08/27/13 THRU 08/30/13
	WEST ELEVATION 5	09/04/13 THRU 09/06/13
TOTAL PLUMBING		
	INSTALL 1ST FLOOR EXHAUST EQUIPMENT	08/22/13 THUR 08/24/13
	COMPLETE LINE SETS AND CONDENSATE IN CHASES AND STUB OUT GOING TO COVER YOU ARE OUT OF TIME AND I AM GOING TO PROCEED WITH CHASE ASSEMBLIES	1 MONTH OVER DUE 100% BY 08/26/13
TOTAL MECH	please notify us when we are good to cover BOTH CHASES	
BELTCON	INSTALL CONCRETE SILLS 5,4,3,2	08/27/13 THRU 09/10/13
	install door frame at alley single door need to modify opening so angle can be installed	09/05/13 thru 09/06/13
	COMPLETE ELECTRIC ROOM WALL AFTER OK BY BORDER (still waiting on 1 gear)	pending
	GLAZED BLOCK BASEMENT	08/27/13 THRU 09/10/13
	TI SCOPES	
GARICK M	INSTALL UNITS AS ABLE	08/22/13 THRU 09/02/13
	DUCT COMPLETE AND PRESSURE TEST 4,3,2 INSULATE	NOW
GARICK E	IN WALL ROUGH BASEMENT/5TH FLOOR INSPECTION 09/09/13	08/27 THRU 09/09/13
	ROUGH 3RD TI WALLS 09/16/13 AS READY. 4 DAY DURATION PER FLOOR.	
GARICK P	CONTINUE TOP OUT BASEMENT,3,4,5 GET ALL CHASE WORK COMPLETED TO COVER	08/27/13 THRU 09/10/13
	ROUGH TI WALL 3RD FLOOR 09/16/13	
5 STAR	DRY HEADS ALL RESTROOMS AND HARD LID AREAS PER REFLECTIVE PLAN ELEVATIONS REPEAT PER RCP ELEVATIONS	08/13/13/ THRU 08/17/13
	RELOCATE ANY LINE THAT CONFLICTS WITH AHUs OR STRUCTURAL MEMBERS	NOW

	FIRE CAULK ALL PENETRATIONS AT 2 HOUR WALLS	NOW	
	BASEMENT MAINS AND LATERALS, NEED INSPECTIONS	08/30/13 THRU 09/10/13	

ALL TRADES

SWEEP OUT THE 3RD FLOOR TODAY, CLEAN UP DAILY, CLEAN 4TH FLOOR BY FRIDAY

EVERYONE NEEDS TO SWEEP

PROTECT EPOXY FLOORS THERE WILL BE NO CHANCES