

**CITY OF EL PASO, TEXAS**  
**AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM**

**DEPARTMENT:** Fire

**AGENDA DATE:** Introduction – October 30, 2007

**CONTACT PERSON/PHONE:** Manuel Chavira – 771-1000

**DISTRICT(S) AFFECTED:** N/A

**SUBJECT:**

**APPROVE a resolution / ordinance / lease to do what? OR AUTHORIZE the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.**

That the Mayor be authorized to sign an Ordinance granting of a Franchise for Elite Medical Transport, to operate a Non-Emergency Ambulance Transfer Service.

**BACKGROUND / DISCUSSION:**

**Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?**

A non-exclusive franchise to operate City's transfer service within the City of El Paso.

**PRIOR COUNCIL ACTION:**

**Has the Council previously considered this item or a closely related one?**

Yes. On June 12, 2007 the City approved a franchise for Elite Medical Transport to operate a non-emergency ambulance transfer service. They did not meet the requirement to be fully operational within 90 days and that franchise expire on September 12, 2007.

**AMOUNT AND SOURCE OF FUNDING:**

**How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?**

N/A

**BOARD / COMMISSION ACTION:**

**Enter appropriate comments or N/A**

N/A

\*\*\*\*\*REQUIRED AUTHORIZATION\*\*\*\*\*

**LEGAL:** (if required) \_\_\_\_\_

**FINANCE:** (if required) \_\_\_\_\_

**DEPARTMENT HEAD:** \_\_\_\_\_

(Example: A/O  
if RCA is initiated by Purchasing, client department should sign also)  
*Information copy to appropriate Deputy City Manager*

**APPROVED FOR AGENDA:** \_\_\_\_\_

**CITY MANAGER:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

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ORDINANCE NO. \_\_\_\_\_

**AN ORDINANCE GRANTING A FRANCHISE FOR ELITE MEDICAL TRANSPORT, TO OPERATE A NON-EMERGENCY AMBULANCE TRANSFER SERVICE.**

**WHEREAS**, the City of El Paso, Texas is empowered to grant franchises for the use of its streets, alleys, and public rights-of-way under the City Charter and the City's general police powers; and

**WHEREAS**, the City Council previously granted a franchise to **ELITE MEDICAL TRANSPORT**, on June 12, 2007, Ordinance Number 016666;

**WHEREAS**, the franchise Ordinance Number 016666 for **ELITE MEDICAL TRANSPORT**, expired on September 12, 2007, for failure to meet a condition of the franchise to become fully operational in 90 days;

**WHEREAS**, the City Council finds that all relevant facts about **ELITE MEDICAL TRANSPORT**, are known to City Council; and

**WHEREAS**, **ELITE MEDICAL TRANSPORT**, has requested approval of its franchise by an application dated October 15, 2007 and

**WHEREAS**, the City Council, finds that **ELITE MEDICAL TRANSPORT**, will have sufficient equipment of suitable type and condition to operate a non-emergency ambulance transfer service;

**WHEREAS**, on evidence received, City Council finds public convenience and necessity justifies granting a franchise to **ELITE MEDICAL TRANSPORT**, to operate a non-emergency ambulance transfer service in the City of El Paso, Texas; and

**NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF EL PASO, TEXAS THAT:**

**ARTICLE I. GRANT OF THE FRANCHISE AND GENERAL PROVISIONS**

A. Grant of Non-Exclusive Franchise

A non-exclusive franchise, subject to the Grantee's compliance with the requirements and limitations set forth herein and by local, state and federal laws, is hereby granted to **ELITE MEDICAL TRANSPORT**, Grantee, to operate a non-emergency transfer ambulance service within the City and upon the public streets, rights-of-way and alleys of the City of El Paso.

B. Definitions

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For the purpose of this agreement the following terms, phrases, words and their derivations shall have the following meaning. When not inconsistent with the context, words used in the present tense include the future, words in the plural number include the singular number, and words in the singular number include the plural number. The word "shall" is mandatory and the word "may" is permissive.

1. Fire Chief. "Fire Chief" shall mean the Fire Department official responsible for the management of emergency ambulance service for the City of El Paso or his designated representative.
2. City. "City" shall mean the City of El Paso, Texas and any department or board that may be designated by the City Council to administer, oversee or enforce the provisions of this agreement.
3. City Council. "City Council" shall mean the council of the City as the governmental, legislative and administrative body of the City.
4. Customer. "Customer" shall mean any person who requests or receives the services of the Grantee.
5. Franchise Area. "Franchise Area" shall mean that portion of the City for which a franchise is granted under the authority of this agreement. If not otherwise stated in the franchise, the Franchise Area shall be the corporate limits of the City of El Paso including all territory hereafter annexed to the City.
6. Grantee. "Grantee" shall mean **ELITE MEDICAL TRANSPORT, Ambulance Services.**
7. Gross Revenues. "Gross Revenues" shall mean all revenues derived directly or indirectly from the operation or use of all or part of the Grantee's ambulance transfer service, its affiliates, subsidiaries, parents, and any person in which the Company has a financial interest including, but not limited to all transportation fees, supplies fees, equipment fees, late fees, collection fees, and personnel fees. Gross revenues do not include refunds to patients and clients or any taxes on services furnished by the Grantee imposed directly on any patient or client by the State, local or other governmental unit and collected by the Company on behalf of the governmental unit. An affiliate or subsidiary does not include entities which are suppliers of service to all non-emergency ambulance transfer services and which are not controlled by the Grantee.
8. Non-Emergency Ambulance Transfer Service. "Non-emergency ambulance transfer service" shall mean the operation of a service whereby persons are transported by ambulance under the supervision and care of duly licensed and certified emergency medical technicians in non-emergency situations except that a non-emergency ambulance transfer service may transport persons in emergency situations as permitted by the terms of this franchise agreement and other applicable laws.
9. Person. "Person" means any individual, firm, partnership, limited partnership, association, corporation, company, and organizations of any kind, or any other legally recognized entity.

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10. Public Rights-of-Way. "Public Rights-of-Way" shall mean the surface, the air space above the surface, and the area below the surface of any public street, highway, land, path, alley, sidewalk, boulevard, drive, bridge, tunnel, parkways, waterways, utility easements or other public right-of-way now or hereafter held by the City.

11. Service. "Service" shall mean any service which is authorized pursuant to the terms of this Franchise Agreement.

12. DSHS. "DSHS" shall mean the Texas Department of State Health Services.

C. Term and Effective Date

Regardless of the date upon which the ordinance granting the franchise is adopted, the term of this franchise shall be for two (2) years commencing on 12:01 a.m., November 1, 2007.

D. Operational Timeframe

This franchise shall automatically expire if Grantee's non-emergency ambulance transfer service is not fully operational, as verified by the Fire Chief, within ninety (90) days of the date the Franchise is approved by City Council.

E. Renewal of Franchise

1. City's Sole Option. The City shall have the sole option to renew this franchise upon the written request of the Grantee.

2. Renewal Procedure. If the Grantee wishes the City to renew this franchise, Grantee shall submit a request in writing, via certified mail to the City Clerk's Office, 2 Civic Center, El Paso, Texas 79901, no later than three (3) months prior to the expiration date of this franchise. Should Grantee fail to submit a request for the renewal of this franchise to the City as herein required, this franchise shall expire upon the expiration date and a new application for a franchise shall be required if Grantee desires to operate a non-emergency ambulance franchise within the City of El Paso.

3. City's Right to Modify Terms of Franchise and Require Additional Information Reserved. Grantee understands, agrees, and accepts that the City reserves its rights to require a) that the terms, conditions, and provisions of this franchise be modified upon, Grantee's request for renewal of the franchise and b) that Grantee submit additional information and documents as conditions for renewing the grant of this franchise to operate a non-emergency ambulance transfer service.

F. Business Entity

1. Registered Business Entity and Assumed Name. Grantee shall, forward to and maintain on file with the Fire Chief a certified copy of its corporate Articles of Incorporation, Partnership Agreement and Bylaws, or a sworn and notarized statement of sole proprietorship for the purpose of identifying Grantee's business entity status and a sworn and notarized statement of any name by which it does business if different than the

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business entity name within 15 days of the grant of this franchise, unless required to be performed at an earlier time by other legal provisions.

2. Sale of Business. Grantee shall notify the City immediately of the proposed sale or actual sale of the Grantee's business entity. Grantee shall give notice to the City of any actual sale of the Grantee's business entity no less than ten (10) business days prior to the actual sale or transfer.

3. Business Officers, Supervisors and Managers. Grantee shall, within fifteen (15) days of the grant of this franchise, submit to the Fire Chief, the names and business addresses of all owners, officers and supervisory and management personnel of Grantee.

4. Financial Interest. Grantee shall, within 15 days of the grant of this franchise, submit to the Fire Chief the names and business addresses of all persons having a financial interest in the Grantee or any parent, affiliate or subsidiary of Grantee's business entity.

5. Fiscal Year. Grantee shall, within 15 days of the grant of this franchise, submit to the Fire Chief the beginning and ending dates of its fiscal year.

6. Changes. Any additions or changes in the information, which is required to be submitted to the City pursuant to this section, shall be forwarded in written form by the Grantee to the Fire Chief within 15 days of such changes.

7. Non-compliance and Revocation. Failure to comply with this section shall constitute a material breach by Grantee and shall constitute grounds for revocation of this franchise by the City.

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G. Indemnification and Public Liability Insurance

1. Indemnification. Grantee shall, at its sole cost, fully indemnify and hold harmless the City, its officers, boards and commissions, and city employees against any and all claims or actions for damages arising out of Grantee's actions or omissions under this franchise, including, but not limited to, expenses for reasonable legal fees and disbursements and liabilities assumed by the City in connection with any such claims or actions.

2. Public Liability Insurance Required. The Grantee shall be required to obtain and maintain in effect throughout the term of the franchise a public liability insurance policy, which meets the requirements as, set forth in this franchise. The policy shall be for the protection of any person, whether a passenger or patient in the Grantee's ambulance or not, whether injured or killed by the negligence of the Grantee or its agent or employee and shall not contain a passenger liability exclusion.

3. Insurance Policy Limits; Litigation. The Grantee shall obtain and maintain in effect throughout the term of this franchise public liability insurance in an amount of not less than \$1,000,000. The Grantee shall immediately advise the Fire Chief of any claim or litigation, which affects the Grantee's insurance coverage.

4. Insurance Carrier. The policy of public liability insurance shall be written by an insurance company with an A rating, authorized to do business in the state of Texas. A copy of the current insurance policy shall be filed with the Fire Chief within 15 days of the grant of the franchise.
5. Notice of Cancellation, Suspension, Revocation or Reduction in Amount of Insurance Coverage. The policy of public liability insurance shall provide that it cannot be suspended, revoked, canceled or reduced in coverage without ten (10) days written notice to the City.
6. City as Additional Insured. The policy shall name the City of El Paso, its officers, agents, servants and employees as additional insured to the full amount of the policy limits.
7. Failure to Maintain Policy in Effect. Failure to keep the policy in full force and effect throughout the term of the franchise shall be grounds for the termination of this franchise.
8. Operation By Grantee Prohibited Upon Lapse, Suspension, Revocation, Cancellation or Reduction of Insurance Policy. Grantee shall not operate its service during any period for which:
  - a. its insurance lapses for any reason;
  - b. its insurance is suspended, revoked, or canceled; or
  - c. the amount of effective coverage of its insurance has been reduced below the minimum coverage amounts required by this franchise agreement.
9. Certificate of Insurance. Grantee shall forward to the Fire Chief, a copy of each certificate of insurance issued as such policy or policies are modified, renewed, suspended or canceled.

H. Compensation and Payment of Franchise Fee

1. Compensation - Franchise Fee. As compensation for the grant of this franchise to use the public rights-of-way of the City of El Paso, Grantee shall pay to the City two percent of Grantee's monthly gross revenues.
2. Franchise Area For Which Gross Revenues Are to Be Reported. The Grantee shall report its gross revenues for all transports, treatment or other services rendered to any customer, which commence within the Franchise Area as defined herein.
3. Gross Revenues. Gross revenues will include all items of revenue as defined by generally accepted accounting principles, as defined herein, for the type of business and accounting method used.
4. Payment Due Date. Grantee's payments shall be payable monthly and shall be due on the 15th day of the month following the month for which gross revenues are reported.
5. Interest Charged for Late Payments. In the event that any payment required by this Section is not made when due, interest shall be compounded daily from such date at the

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annual rate equivalent to the then existing prime rate reported in the Wall Street Journal on the due date plus four percent (+4%).

6. Statement Required Where No Gross Revenues Reportable. If Grantee has no gross revenues for a given month, Grantee shall provide written verification that it has no gross revenues no later than the 15th day of the month following the month for which the Grantee has no gross revenues. Failure to provide such notice to the City shall result in commencement of proceedings to terminate the franchise.

7. Payments to City Comptroller. All payments are to be sent to the City Comptroller with copies of all accompanying correspondence sent to the Fire Chief.

I. Ad Valorem Taxes

Grantee will also pay before delinquency all ad valorem taxes lawfully assessed against its property.

J. City Inspection of Grantee's Books and Audits

The City shall have the right to inspect the books of Grantee during the term of this franchise and shall further have the right to order an independent audit of said books made when, in the opinion of the City, the condition of said books justifies such actions. In the event the audit proves that the Grantee has kept true and accurate records on book accounts, the cost of such audit will be borne by the City. In the event that the audit shows that the Grantee has failed to keep true and accurate records and books of accounts, the cost of said audit will be borne by Grantee.

K. Annual Audited Statement of Gross Revenues Required

The Grantee shall submit to the City Comptroller an annual audited statement of gross receipts. Such annual audit shall reflect the Grantee's fiscal year and shall be submitted to the City Comptroller within sixty (60) days of the close of Grantee's fiscal year. A copy of this audit shall be sent to the Fire Chief. The annual audit shall be conducted at no expense to the City.

L. Grantee to Keep Separate Records

Grantee shall maintain separate records if other services are provided outside the scope of this franchise.

M. Franchise Not Transferable

This franchise is not for the benefit of any third party and is not transferable.

N. Failure to Enforce Franchise Agreement No Waiver of Terms Thereof

The Grantee or other parties shall not be excused from complying with any of the terms and conditions of this agreement by any failure of the City upon any one or more occasions to insist upon or to seek compliance with any such terms or conditions.

O. Judicial Relief, Costs and Attorneys' Fees

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In addition to all remedies provided in this agreement, the City shall have the right to apply to any court of competent jurisdiction to secure judicial relief, as it shall deem proper. The City's costs and attorney's fees for such action shall be paid by the Grantee if the City obtains a judgment or other relief.

P. Contractual Relationship

Nothing contained herein shall be construed as creating the relationship of employer and employee between the City and the Grantee, their employees, or between the City and the Grantee's employees. The Grantee shall be deemed at all times to be an independent franchisee. In carrying out the terms of this agreement, the Grantee shall employ its own personnel, and such employees shall be and act under the exclusive and complete supervision and control of their employer.

Q. Notice

Wherever any notice is required or permitted hereunder such notice shall be in writing. Any notice or document required or permitted to be delivered hereunder shall be deemed to be delivered whether actually received or not when deposited in the United States Mail, postage prepaid, Certified Mail, Return Receipt Requested, addressed to the individuals named herein and to whom copies or notice are required to be provided at the respective addresses as follows:

City of El Paso  
Attn: City Manager  
2 Civic Center Plaza  
El Paso, Texas 79901

and

Fire Chief  
Fire Department  
8600 Montana Street  
El Paso, Texas 79925

and

**ELITE MEDICAL TRANSPORT, LLC**  
**Attn: Lee King, President**  
**702 E. Paisano**  
**El Paso, Texas 79901**

or to such other addresses as the City or Grantee may designate to each other in writing via certified, postage pre-paid, first class mail. It shall be the duty of the Grantee to provide the City with Grantee's most current mailing and business addresses no less than ten (10) business days prior to any change of same.

R. Revocation and Termination

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1. Public Protection and Welfare. Should the City at any time, for any reason, decide that the public protection or welfare is not being met as contemplated by this franchise, upon thirty (30) days written notice to the Grantee, the City Council may cancel, terminate and revoke this franchise at no cost to the City. Any and all rights of the Grantee in the use of City streets, alleys or public rights-of-way shall then be terminated.

2. Failure to Use Public Rights-of-Way. In addition, if Grantee has ceased to use the City streets, alleys, or public rights-of-way for the purposes herein contemplated for a period of thirty (30) days or if Grantee defaults in any of Grantee's obligations under the franchise and fails to correct such default within thirty (30) days after written notice to do so, the City Council may cancel, terminate and revoke this franchise at no cost to the City. Any and all rights of the Grantee under this franchise shall then terminate.

3. Breach of Franchise Agreement Terms. After thirty (30) days written notice, the City Council may cancel, terminate and revoke this franchise for breach by the Grantee of any of its obligations hereunder or for failure of the Grantee to pay any final judgment of a court of competent jurisdiction in a suit on any claim in connection with the operation of the ambulance service. If court proceedings are instituted to determine the legality of such revocation, and Grantee does not prevail, the Grantee shall pay the reasonable expenses incurred by the City in connection with such litigation.

S. Entire Franchise Agreement

This document contains all of the terms of this franchise and may not be modified, except by an agreement in writing signed by both parties.

T. Severability

The invalidity or illegality of any one or more provisions of this franchise agreement by any court of competent jurisdiction shall not affect the validity of the remaining provisions hereof.

U. Acceptance of Terms by Grantee Required

This franchise shall be null and void unless Grantee, before the grant of this franchise, files with the City Clerk its written acceptance of the franchise. Grantee's failure to accept the terms and conditions of this franchise and file its acceptance thereof with the City Clerk prior to the grant of this franchise shall render the grant of this franchise null and void.

V. Acceptance by Grantee's Authorized Representative

The individual accepting the terms and conditions of this franchise on behalf of the Grantee affirmatively acknowledges that he is authorized to do so and said individual further warrants that he is authorized to commit and bind the Grantee to the terms and conditions of this franchise.

W. Rights of Individuals

1. Service and Rates. The Grantee shall not refuse non-emergency ambulance transport service to any person or customer who requests the service for a lawful purpose and which the Grantee has the ability to render. The Grantee shall not, as to rates, charges,

quality of service, or in any other respect, make or grant any unreasonable preference or advantage, nor subject any person to any prejudice or disadvantage. The Grantee shall take affirmative steps to disseminate the information concerning the availability of its service to all persons. The Grantee shall ensure that all services are equally available to all persons. This provision shall not be deemed to prohibit promotional campaigns to stimulate requests for service, nor shall it be deemed to prohibit the establishment of a graduated scale of charges and classified rate schedules to which any customer coming within the classification shall be entitled, provided the schedules have been filed with and approved by the City Council as provided in Article I, Section X ("Amendments") of this franchise agreement.

2. Personnel and EEOC. The Grantee shall strictly adhere to the equal employment opportunity requirements of Federal and State statutes and local regulations, as amended from time to time. The Grantee shall comply at all times with all other applicable federal, state and local laws and regulations, and all executive and administrative orders relating to nondiscrimination with are incorporated in this agreement by reference.

3. Customer Medical Records and Privacy. The Grantee shall be responsible for protecting the rights of customers as set forth in the Emergency Medical Services Act, TEX. HEALTH & SAFETY CODE ANN., CHAPTER 773, (VERNON'S 1997), and other applicable laws, as amended.

X. Time is of the Essence

Whenever this agreement shall set forth any time for an act to be performed by or on behalf of the Grantee, the time shall be deemed of the essence and any failure within the control of the Grantee to perform within the time allotted shall be sufficient ground for the City to invoke an appropriate penalty including possible revocation of the franchise.

Y. Amendments

The City reserves the right to amend the terms of this ordinance and franchise agreement in any manner necessary for the safety or welfare of the public or to protect the public interests.

Z. Police Powers

1. Compliance by Grantee Required. In accepting this franchise, the Grantee acknowledges that its rights under this agreement are subject to the police power of the City to adopt and enforce general ordinances necessary to the safety and welfare of the public and the Grantee agrees to comply with all applicable general laws and ordinances enacted by the City pursuant to this power.

2. Conflict of Laws. Any conflict between the provisions of this franchise and any other present or future lawful exercise of the City's police powers shall be resolved in favor of the City except that any such exercise that is not of general application in the jurisdiction or applies exclusively to the Grantee which contains provisions inconsistent with this franchise shall prevail only if the City finds their exercise necessary to protect the public health, safety, property or general welfare or the exercise is mandated by law. Should the terms of this franchise conflict with any other law or regulation, this franchise

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shall control where any law or regulation permits the City to impose more stringent standards or requirements upon Grantee.

AA. Compliance with Laws

The Grantee shall comply with all laws and regulations of the United States, the State of Texas and the City of El Paso. Grantee shall comply with all applicable statutes, laws, codes, regulations, and ordinances applicable to Grantee's use of City streets, alleys, and public rights-of-way for the purposes permitted herein. Failure to comply with these laws and regulations shall constitute a material breach by Grantee and shall constitute grounds for cancellation, termination and revocation of this franchise by the City.

BB. Governmental Powers Not Surrendered

The granting of this franchise does not surrender any governmental powers now or hereafter conferred upon the City.

CC. Law Governing

The laws of the State of Texas shall govern the validity, performances and enforcement of this franchise.

**ARTICLE II. SERVICE OPERATIONS, STANDARDS AND REQUIREMENTS**

A. Availability of Service

The Grantee shall offer service on a twenty-four hour basis to the general public within the Franchise Area.

B. Radio Communications

1. Communications Center. Grantee must provide, at its own expense, a communications center, which will include 24-hour day telephone access for the public and direct radio communication with all company ambulances used under this franchise.
2. Communications with El Paso Fire Department (EPFD). Grantee shall equip each ambulance with a radio capable of maintaining direct radio communication with the EPFD Communications Center through either an 800 Mhz trunked commercial radio system or UHF National EMS Frequency, Channel 2. Grantee shall so equip each ambulance at its sole expense and such radios shall be used to coordinate disaster and emergency relief with EPFD when responding to an incident as directed by the Fire Chief or when an emergency is encountered within the Franchise Area.

C. Response Time Requirements

1. Grantee's Response to Customers' Requests for Service. Grantee shall respond to a customer's request for non-emergency transfer service, at any time of day on any day of

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the week, no later than one and one-half hours after the request for service is received unless pre-arrangements are made.

2. Grantee's Response Per Request of Fire Chief . Grantee shall respond to non-emergency incidents upon the request of the Fire Chief or his designee. Grantee agrees to send the earliest available ambulance to non-emergency incidents as requested by Fire Chief or his designees, but in no case shall response time exceed thirty minutes for non-emergency calls.

D. Emergency Aid to City of El Paso

Grantee shall provide emergency aid assistance to the City of El Paso in cases of system overload or multiple patient incidents as requested or directed by the Fire Chief or his designee. Such assistance shall be provided on an emergency basis with immediate priority being given to those requests.

E. Grantee's Costs

The City shall not be responsible for any cost incurred in providing services as described in this franchise.

F. Billing and Collection for Services

The Grantee shall bill and collect charges for services from the patient or responsible party at Grantee's sole expense.

G. Transportation Logs

The Grantee shall be required to submit monthly or more frequently as directed by the Fire Chief, a log showing the following information:

1. the total number of emergency transports commencing within the Franchise Area for the month;
2. the total number of non-emergency transports commencing within the Franchise Area for the month; and
3. the number of transports originating within the Franchise Area for the month.

H. Personnel Requirements

1. Records of Personnel. The Grantee shall be required to submit to the Fire Chief, prior to the commencement of operations, a list identifying all of its employees hired to drive or attend Grantee's customers. The list shall identify each employee by name and shall identify the employee's current DSHS certification status, driver's license status, and Defensive Driving Course Status. The Grantee shall forward written notice of any addition or change in the information required to be submitted within fifteen (15) calendar days of the addition or change.

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2. Monthly Report Noting Changes of Personnel or Personnel License Status. Grantee shall submit to the Fire Chief monthly reports to include additions and changes of personnel and personnel records information as required in Article II, Section H(1) of this franchise agreement.
3. DSHS Certification of Grantee's Employees. Each of Grantee's attendants and drivers employed by Grantee must be currently certified as an Emergency Medical Technician-Basic with the Texas Department of State Health Services, Emergency Medical Services Division. Individuals providing a higher level of care to customers must be currently certified with the Texas Department of Health at the level consistent with the type of care for which that ambulance is equipped as identified in this franchise.
4. Driver's License Required. While on duty, each of Grantee's attendants and drivers must possess at all times no less than a class C license valid to operate an emergency vehicle and transfer ambulance in the State of Texas
5. EMT Identification Required. While on duty, each of Grantee's attendants and drivers shall be required to possess the wallet-size EMT certificate issued to the EMT by the Texas Department of State Health Services;
6. Statement from Physician; Reportable Communicable Diseases. Within fifteen (15) days of employment of each attendant and driver, the Grantee must submit to the Fire Chief a written statement from a physician authorized to practice medicine in the State of Texas stating the person is free of communicable diseases and is physically capable of performing the required duties. If an individual contracts a communicable disease which is required to be reported to appropriate federal, state or local health authorities, Grantee shall immediately notify the Fire Chief that the individual is unable to perform duties as an EMT and shall, prior to permitting the individual to resume his or her duties as an EMT, submit to the Fire Chief, a physician's statement that the individual has recovered from his or her illness and may resume providing care under the individual's EMT license as permitted by those laws governing emergency medical technicians and communicable diseases.
7. Defensive Driving Course Certificate. Within ninety (90) days of employment, the Grantee must submit to the Fire Chief, for each of Grantee's employees, evidence showing completion of a National Safety Council Approved Defensive Driving Course and shall maintain and submit current evidence of completion of a National Safety Council-Approved Defensive Driving Course while operating under this franchise.

I. Ambulance Staffing Requirements

1. Basic Ambulance Staffing. Each ambulance being used for basic care must be staffed by no less than an EMT-Basic driver and an EMT-Basic attendant, and any other personnel needed to sustain current level of care for the patient as determined by the attending physician.

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2. Advanced Life Support Ambulance Staffing. Each ambulance being used for advanced life support care (ALS) must be staffed by no less than an EMT-Intermediate and an EMT-Basic, and any other personnel needed to sustain current level of care for the patient as determined by the attending physician.

3. MICU Ambulance Staffing. Each ambulance being used for mobile intensive care (MICU) must be staffed by a minimum of an EMT-Paramedic, an EMT-Basic, and any other personnel needed to sustain current level of care for the patient as determined by the attending physician.

J. Vehicle Inspections

1. Inspection of Ambulances Prior to Initial Operation. Prior to the commencement of operations, the Fire Chief or his designee shall inspect all ambulances used by Grantee in operating its transfer service at a reasonable time. An ambulance must pass inspection and have a current valid permit sticker prior to any use for customer transportation or care.

2. Field Inspections. Ambulances may be field inspected at any hour by the Fire Chief and he may require any ambulance to proceed to a specified location for further inspection.

3. Inspection Process. Each inspection shall include:

a. Confirmation that the vehicle has a current motor vehicle certificate of inspection as required by Texas Transportation Code, Chapter 548, as amended, and motor vehicle license number plates which show current registration as required by Texas Transportation Code, §§ 502.180, as amended.

b. Confirmation that the Grantee has a current EMS Provider License issued by Texas Department of State Health Services, Emergency Medical Services Division as provided for under 25 T.A.C. §§ 157.2 and 157.11.

c. Visual and mechanical inspection of the vehicle(s) for the purpose of determining compliance with the vehicle type specifications of this franchise. In addition, the following motor vehicle equipment shall be in good and working order:

- (1) headlights, tail-lights, back-up lights, ambulance body clearance lights (if appropriate), brake lights and license plate lights;
- (2) appropriate emergency lights and sirens;
- (3) brakes; and
- (4) tires.

d. Visual and mechanical inspection of equipment for the purpose of determining compliance with the medical equipment specifications of the franchise.

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4. Written Inspection Report. EPFD shall give the Grantee a written report at the time of inspection indicating any deficiencies.
5. Permit Sticker. A vehicle that meets the requirements of this franchise under this ordinance shall be issued a permit sticker having a scheduled expiration date of November 1, 2009. The scheduled expiration date shall not be deemed to impair or limit the City's ability to conduct field inspections or perform any other function under the terms of this franchise agreement.
6. Permit Sticker Non-transferable. A permit sticker is not transferable from one vehicle to another.
7. Ambulances Not Passing Inspection. Any ambulance found not to be in compliance with the requirements of this franchise or of any other ordinance of the City regulating the use of ambulances on the streets and alleys of the City of El Paso shall 1) fail inspection, 2) be considered not safe or useable and 3) have any existing permit sticker removed. Hereafter, until the vehicle passes inspection, it shall not be operated for customer transportation or care upon the streets of the City of El Paso.
8. Re-inspection. At the request of the Grantee, EPFD shall re-inspect a vehicle that has failed inspection to determine if the deficiencies have been corrected. EPFD may require review of written documentation, such as equipment repair bills or sales receipts, and may re-inspect the vehicle and equipment visually and mechanically for compliance with this franchise.

K. Vehicle, Equipment and Supply Requirements

1. DSHS Regulations. Vehicles are required to meet all applicable Texas Department of State Health Services Regulations in effect at the time of inspection.
2. DSHS Vehicle Equipment and Supply Requirements. The following equipment and supplies are required for each ambulance operated in the Franchise Area by the Grantee:
  - a. Each ambulance being used for Basic Life Support Care must comply fully with DSHS requirements for Basic Life Support Ambulances, as amended.
  - b. Each ambulance being used for Advanced Life Support Care must comply fully with DSHS requirements for Advanced Life Support Ambulances, as amended.
  - c. Each ambulance being used for Mobile Intensive Care Unit services must comply fully with DSHS requirements for Mobile Intensive Care Ambulances, as amended.
3. Ambulance Markings. Grantee shall mark each ambulance distinctly with company's name. Business phone numbers and logos are permissible; however, the words "Fire Medical Services" or "FMS" shall not be used in any fashion.

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4. Additional Requirements. Each ambulance is additionally required to meet the following vehicle, equipment and supply requirements.

- a. Have air conditioning and heating units, which are in proper working order;
- b. Have a multilevel stretcher capable of being secured to the vehicle with a commercial mount;
- c. Be capable of transporting a minimum of two (2) recumbent patients;
- d. All windows in the patient compartment shall be intact, in working condition and free from defects;
- e. Have an exhaust system which discharges at the side(s) of the vehicle away from fuel tank filler pipe(s) and patient compartment door openings;
- f. Have one (1) five-pound (5 lb.) ABC fire extinguisher with current inspection tag attached. The extinguisher shall be securely mounted in patient compartment with location easily visible and accessible;
- g. Have two (2) "No Smoking" signs mounted in the patient compartment which is easily visible from each entry way and one (1) "No Smoking" sign mounted in the front cab compartment;
- h. Have three (3) thirty-minute (30 min.) road flares; or three (3) reflective triangle road signs; and one (1) functional flashlight (excluding penlight);
- i. Have one auxiliary stretcher device;
- j. Have one stair chair device;
- k. Have OSHA approved disposable gloves for handling patients with infectious disease;
- l. Have disposable goggles;
- m. Have disposable masks, gowns and booties;
- n. Have red bags marked for infectious waste storage disposal;
- o. Have one needle disposal (needle cutters are not acceptable);
- p. Have disinfectant for cleaning contaminated equipment equivalent to a 1.10 solution of hypochlorite; and
- q. Have any other infectious disease control items currently required by OSHA or DSHS.

5. Grantee to Comply with Most Comprehensive Requirements. Grantee shall comply at the time of inspection or re-inspection with the supply and equipment list required in this ordinance or by the Texas Department of State Health Services, whichever is more comprehensive.

L. Operational Requirements

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1. Permits. Grantee shall obtain and maintain, at its own expense, all required permits necessary for the operation of Grantee's service under applicable laws and the terms of this franchise.
2. Lights and Sirens. Grantee shall not avail himself of the permission given ambulances to disregard traffic laws except in those instances as expressly permitted under federal, state or local laws and with the permission of the Fire Department as may be granted upon a case-by-case basis.
3. Transportation and Treatment Decisions. Transportation and treatment decisions shall be made in accordance with Grantee's established policies and in accordance with the usual and customary medical practices of the medical community.
4. Treatment Protocols and Transfer Policies. Grantee shall file a copy of its treatment protocols and transfer policies with the Fire Chief and shall forward any changes in such protocols or procedures no less than five (5) working days prior to implementation of same.
5. Dispatcher's Responsibilities. Grantee's Dispatchers shall make reasonable efforts to determine if a request for service is an emergency or non-emergency. Upon receipt of request for emergency service within the City limits of El Paso, or if Grantee responds to a call within the City limits that in good faith was taken as a non-emergency and then upon arrival it is determined that the call is an emergency, the call shall be immediately relayed by Grantee to EPFD Communications via radio or, if necessary, Grantee shall relay the call via 9-1-1 or 832-4438. EPFD will either elect to respond the call or give Grantee permission to respond.
6. Response to Emergency Situations. Unless authorized to do so by the Fire Chief or his designee, Grantee, its agents, or its employees, shall not knowingly go to the scene of an emergency within the City limits of El Paso with the intent to provide emergency service and transportation; provided, however, if Grantee discovers an emergency situation within the City limits of El Paso it shall immediately notify the EPFD Communications via EPFD radio and shall remain to render aid until an EPFD vehicle arrives or may transport if instructed to do so per EPFD Communications via EPFD radio. Such aid must be comprehensive and at the maximum level allowed for those personnel by the Grantee's medical director.
7. Uniforms. Grantee's employees shall be required to wear uniforms while performing duties associated with the transportation and care of a customer. Uniform style and color provided by Grantee shall have the prior written approval of the Fire Chief and shall not resemble the uniform of the Fire Department or Fire Medical Services.
8. Representation as EMT. Neither Grantee nor its employees shall hold out to the public in any manner that they are trained Emergency Medical Technicians or Paramedics unless they have been so certified by the Texas Department of State Health Services, Emergency Medical Services Division.
9. EMT to Attend Customer. The highest certified Emergency Medical Technician assigned to Grantee's ambulance must accompany the patient and render any medical care.

10. Ambulance for Customer Transport Only. Ambulances shall be used only for the purpose of transporting customers.

### ARTICLE III. ADMINISTRATION AND REGULATIONS

A. State-Issued EMS Provider License

1. State License to Be Filed with City. Before commencing operations under this franchise, Grantee shall file with the City Clerk and the Fire Chief, a copy of its EMS Provider License as issued by the State of Texas, Department of State Health Services.

2. Suspension, Revocation, Non-Renewal of State License. Should Grantee's state-issued EMS Provider License be suspended, revoked or not renewed by the State of Texas, Grantee shall not operate any ambulance upon the streets, alleys or public rights-of-way within the City of El Paso until such time as Grantee's EMS Provider License is reinstated or renewed by the State of Texas. Grantee shall immediately notify the Fire Chief of any suspension, revocation, or non-renewal of its state-issued EMS Provider License.

3. Termination of Franchise Where Grantee Not Licensed by State. The basis set forth by the State of Texas for the suspension, revocation, or non-renewal of Grantee's EMS Provider License shall constitute a reasonable basis for the cancellation, termination or revocation of this franchise by the City of El Paso.

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B. Rates

1. Grantee's Rates. The Mayor and City Council, hereby approve the schedule of rates attached hereto as "Exhibit A" and by reference made a part hereof. Any change in this schedule of rates under this franchise shall be subject to the prior approval of the Mayor and City Council before being assessed to any patient or client by Grantee.

2. Rates for EPFD-directed Emergency Response. Whenever the Grantee shall be directed by the Fire Chief to respond to an emergency as permitted by this franchise agreement or other applicable law, the Grantee shall be permitted to charge the rates which the Fire Department is authorized to charge at the time the service is rendered.

C. Grantee's Office and Telephone Number

The Grantee shall, at its own cost, maintain an office within the City, which shall be open during all usual business hours, have a publicly-listed telephone with a locally accessible number and sufficient lines and be operated so that complaints and requests for billing or adjustments shall be received on a twenty-four (24) hour basis.

D. Billing Statements

1. Franchising Authority Identified. Grantee's billing statements shall include the Grantee's proper phone number and street address for its El Paso office and shall identify the City as Grantee's franchising authority as follows: Franchising Authority: City of El

Paso, Attn: Fire Department, Fire Medical Services, 8600 Montana Street, El Paso, Texas 79925.

2. Complaints May Be Sent to City of El Paso. Grantee shall include in each of its billing statements a notice to its clients and patients that copies of complaints may be forwarded to the Grantee's franchising authority, the City of El Paso.

E. Customer Complaints

1. Complaint Procedure shall, in addition to the requirements mandated elsewhere in this franchise agreement, establish procedures for receiving, acting upon, and resolving complaints. A copy of the most current procedures shall be filed with the Fire Chief. The Grantee shall furnish a notice of such procedures to its patients and clients on each of its billing statements.

2. Complaint Logs. The Grantee shall keep a log, which will indicate the name of the complainant, the name of the customer (if different from the complainant), the nature of each complaint, the date and time it was received, the disposition of said complaint and the time and date thereof. This log shall be made available for periodic inspection by representatives of the City.

3. Retention of Complaint Logs. All complaint entries shall be retained on file for a period of two (2) years from the date the complaint entry was made.

4. Multiple complaints - City-ordered Investigation, Analysis and Report. When similar complaints are filed or when other evidence exists which casts doubt on the reliability or quality of Grantee's service, the City shall have the right to require the Grantee to investigate, analyze, and report on the performance of the transfer service and the personnel involved. Such report shall be delivered to the City no later than fourteen (14) days after the City formally notifies the Grantee and shall include, at a minimum, the following information: the nature of the complaints which precipitated the investigation; the equipment used in rendering services; the procedures employed in rendering services to the complainant or patient; a narrative of the incident and the resulting outcome; and the method by which said complaints were resolved.

5. City May Conduct Own Investigation. The City may conduct its own investigation, analysis and draft reports regarding the Grantee's customer service. The City may also require that an investigation, analysis and report be conducted or supervised by an independent health care professional with demonstrated knowledge and understanding of appropriate EPFD and Medical Transfer procedures and protocols and who is not on the permanent staff of the Grantee.

6. Selection of Independent Health Care Professional. An independent health care professional shall be selected by the Grantee from a list of no less than two persons or firms nominated by the City of El Paso through its Fire Chief. Should Grantee fail to select an independent health care professional from the list of nominees within ten days after receiving the notice identifying the nominees, the City shall be entitled to select the independent health care professional and such selection shall be final. The aforesaid professional shall sign all reports of the investigation and analysis and shall forward the

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report, including such records as necessary to properly interpret the results of the investigation and analysis, to the City or other designated City representative. The report shall recommend actions to be taken by the Grantee and the City. The reasonable costs of such independent investigation shall be paid by the Grantee, provided, however, in the event such investigation determines that the Grantee is operating in accordance with all performance standards and requirements of this franchise, all costs for such independent investigation shall be paid by the City.

7. Basis for Investigation. The City shall require investigations, analyses, and reports when and under such circumstances as the City has reasonable grounds to believe a) that the health or welfare of the public may be at risk or b) that Grantee's level of service does not meet or comply with the standards of care and service which are customary in the emergency medical profession or which are required by federal, state, or local laws.

F. **HHS PRIVACY REGULATIONS.** The Health Insurance Portability and Accountability Act (HIPAA) *Standards for Privacy of Individually Identifiable Health Information* (Privacy Rule). See 45 CFR Part 160 and Subparts A and E of Part 164, requires that the City of El Paso offer assurances to the Franchisee that the City of El Paso will safeguard any protected health information received or created on behalf of the Franchisee. Pursuant to this requirement, the following is set forth:

(a) **Definitions.** The following terms shall have the meaning ascribed to them in this Section. Other capitalized terms shall have the meaning ascribed to them in the context in which they first appear.

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1. **Contract** shall refer to this document.
2. **Business Associate** means the City of El Paso.
3. **HHS Privacy Regulations** shall mean the Code of Federal Regulations ("C.F.R.") at Title 45, Sections 160 and 164.
4. **Individual** shall mean the person who is the subject of the Information, and has the same meaning as the term "individual" is defined 45 C.F.R. 164.501.
5. **Information** shall mean any "health information" provided and/or made available by the FRANCHISEE to BUSINESS ASSOCIATE, and has the same meaning as the term "health information" as defined by 45 C.F.R. 160.102.
6. **Parties** shall mean BUSINESS ASSOCIATE and the FRANCHISEE.
7. **Secretary** shall mean the Secretary of the Department of Health and Human Services ("HHS") and any other officer or employee of HHS to whom the authority involved has been delegated.

(b) **Limits On Use And Disclosure Established by Terms of Contract.** BUSINESS ASSOCIATE hereby agrees that it shall be prohibited from using or disclosing the Information provided or made available by the FRANCHISEE for any other purpose other than as expressly permitted or required by this Contract (ref. 164.504(e)(2)(i).)

(c) **Stated Purposes For Which BUSINESS ASSOCIATE May Use Or Disclose Information.** The Parties hereby agree that BUSINESS ASSOCIATE shall be permitted to use and/or disclose Information provided or made available from FRANCHISEE for the following stated purposes:  
For the purpose of complaint investigation. (ref. 164.504(e)(2)(i); 65 Fed. Reg. 82505.)

**(d) Use of Information For Management, Administrative and Legal Responsibilities.**

BUSINESS ASSOCIATE is permitted to use Information if necessary for the proper management and administration of BUSINESS ASSOCIATE or to carry out legal responsibilities of BUSINESS ASSOCIATE. (ref. 164.504(e)(4)(i)(A-B)).

**(e) Use of Information For Management, Administrative and Legal Responsibilities.**

BUSINESS ASSOCIATE is permitted to use Information if necessary for the proper management and administration of BUSINESS ASSOCIATE or to carry out legal responsibilities of BUSINESS ASSOCIATE. (ref. 164.504(e)(4)(i)(A-B)).

**(f) Disclosure of Information For Management, Administration and Legal Responsibilities.**

BUSINESS ASSOCIATE is permitted to disclose Information received from FRANCHISEE for the proper management and administration of BUSINESS ASSOCIATE or to carry out legal responsibilities of BUSINESS ASSOCIATE, provided:

1. The disclosure is required by law; or
2. The BUSINESS ASSOCIATE obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, the person will use appropriate safeguards to prevent use or disclosure of the information, and the person immediately notifies the BUSINESS ASSOCIATE of any instance of which it is aware in which the confidentiality of the information has been breached. (ref. 164.504(e)(4)(ii)).

**(g) Data Aggregation Services.** BUSINESS ASSOCIATE is also permitted to use or disclose Information to provide data aggregation services, as that term is defined by 45 C.F.R. 164.501, relating to the health care operations of FRANCHISEE. (ref. 164.504(e)(2)(i)(B)).

**(h) BUSINESS ASSOCIATE OBLIGATIONS:**

1. **Limits on Use and Further Disclosure Established by Contract and Law.** BUSINESS ASSOCIATE hereby agrees that the Information provided or made available by the FRANCHISEE shall not be further used or disclosed other than as permitted or required by the Contract or as required by law. (ref. 45 C.F.R. 164.504(e)(2)(ii)(A)).
2. **Appropriate Safeguards.** BUSINESS ASSOCIATE will establish and maintain appropriate safeguards to prevent any use or disclosure of the Information, other than as provided for by this Contract. (ref. 164.504(e)(2)(ii)(B)).
3. **Reports of Improper Use or Disclosure.** BUSINESS ASSOCIATE hereby agrees that it shall report to FRANCHISEE **within two (2) days of discovery** any use or disclosure if Information not provided for or allowed by this Contract. (ref. 164.504(e)(2)(ii)(C)).
4. **Subcontractors And Agents.** BUSINESS ASSOCIATE hereby agrees that anytime Information is provided or made available to any subcontractors or agents, BUSINESS ASSOCIATE must enter into a subcontract with the subcontractor or agent that contains the same terms, conditions and restrictions on the use and disclosure of Information as contained in this Contract. (ref. 164.504(e)(2)(ii)(D)).
5. **Right Of Access To Information.** BUSINESS ASSOCIATE hereby agrees to make available and provide a right of access to Information by an Individual. This right of access shall conform with and meet all of the requirements of 45 C.F.R. 164.524,

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including substitution of the words "COVERED ENTITY" with BUSINESS ASSOCIATE where appropriate. (ref. 164.504(e)(2)(ii)(E)).

- 6. **Amendment And Incorporation Of Amendments.** BUSINESS ASSOCIATE agrees to make Information available for amendment and to incorporate any amendments to Information in accordance with 45 C.F.R. 164.504(e)(2)(ii)(F)).
- 7. **Provide Accounting.** BUSINESS ASSOCIATE agrees to make Information available as required to provide an accounting of disclosures in accordance with 45 C.F.R. 164.528, including substitution of the words "COVERED ENTITY" with BUSINESS ASSOCIATE where appropriate. (ref. 164.504(e)(2)(ii)(G)).
- 8. **Access To Books And Records.** BUSINESS ASSOCIATE hereby agrees to make its internal practices, books, and records relating to the use or disclosure of Information received from, or created or received by BUSINESS ASSOCIATE on behalf of the FRANCHISEE, available to the Secretary or the Secretary's designee for purposes of determining compliance with the HHS Privacy Regulations. (ref. 164.504(e)(2)(ii)(H)).
- 9. **Return Or Destruction Of Information.** At the termination of this Contract, BUSINESS ASSOCIATE hereby agrees to return or destroy all Information received from, or created or received by BUSINESS ASSOCIATE on behalf of the FRANCHISEE. BUSINESS ASSOCIATE agrees not to retain any copies of the Information after termination of the Contract. If return or destruction of the Information is not feasible, BUSINESS ASSOCIATE agrees to extend the protections of this Contract for as long as necessary to protect the Information and to limit any further use of disclosure. If BUSINESS ASSOCIATE elects to destroy the Information, it shall certify to the FRANCHISEE that the Information has been destroyed. (ref. 164.504(e)(2)(ii)(I)).
- 10. **Mitigation Procedures.** BUSINESS ASSOCIATE agrees to have procedures in place for mitigating, to the maximum extent practicable, any deleterious effect from the use or disclosure of Information in a manner contrary to this Contract or the HHS Privacy Regulations. (ref. 164.530(f)).
- 11. **Sanction Procedures.** BUSINESS ASSOCIATE agrees and understands that it must develop and implement a system of sanctions for any employee, subcontractor or agent who violates this Agreement of the HHS Privacy Regulations. (ref. 164.530(e)(1)).

(i) **Property Rights.** The Information shall be and remain the property of the FRANCHISEE. BUSINESS ASSOCIATE agrees that it acquires no title or rights to the Information, including any de-identified information, as a result of this Contract.

PASSED AND APPROVED this \_\_\_\_\_ day of \_\_\_\_\_, 2007.

**WITNESS THE FOLLOWING SIGNATURES AND SEALS:**

THE CITY OF EL PASO

\_\_\_\_\_  
John Cook  
Mayor

ATTEST:

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CITY CLERK DEPT.

Richarda Duffy Momsen  
City Clerk

APPROVED AS TO FORM:

  
Ernesto Rodriguez  
Assistant City Attorney

APPROVED AS TO CONTENT:

 A/O  
Roberto Rivera  
Fire Chief

(ACCEPTANCES AND ACKNOWLEDGMENT ON THE FOLLOWING PAGE)

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ACCEPTANCE AND ACKNOWLEDGMENT

ACCEPTANCE

The above instrument, with all conditions thereof, is hereby accepted this \_\_\_\_\_ day of \_\_\_\_\_, 2007.

ELITE MEDICAL TRANSPORT, AMBULANCE SERVICES

By: \_\_\_\_\_
Printed Name: \_\_\_\_\_
Title: \_\_\_\_\_

ACKNOWLEDGEMENT

THE STATE OF TEXAS )
COUNTY OF EL PASO )

This instrument was acknowledged before me on this \_\_\_\_\_ day of \_\_\_\_\_, 2007, by \_\_\_\_\_, as \_\_\_\_\_, on behalf of ELITE MEDICAL TRANSPORT, AMBULANCE SERVICES.

Notary Public, State of Texas
Notary's Printed or Typed Name: \_\_\_\_\_

My Commission Expires: \_\_\_\_\_

RECEIVED FOR FILING THIS \_\_\_\_\_ DAY OF \_\_\_\_\_, 2007.

Richarda Duffy Momsen, City Clerk

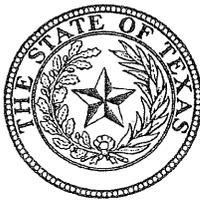
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# EXHIBIT A

## ELITE MEDICAL TRANSPORT, LLC

### Public Rates

BLS Non-emergent	\$275.00
BLS Emergent	\$375.00
ALS -Non-emergent	\$450.00
ALS Emergent(I)	\$620.00
ALS Emergency(II)	\$750.00
SCT	\$850.00
Mileage rate	\$11.00
Stand by Rate	\$105.00 first hour, \$90.00 each additional hour



TEXAS DEPARTMENT OF STATE HEALTH SERVICES

DAVID L. LACKEY, M.D.  
COMMISSIONER

1100 W. 49<sup>th</sup> Street • Austin, Texas 78756  
1-888-963-7111 • <http://www.dshs.state.tx.us>  
TDD: 512-458-7708

May 16, 2007

Elite Medical Transport of Texas, LLC.  
Elite Medical Transport  
Attn: R. Lee King  
P. O. Box 12070  
El Paso, TX 79913

Re: **Provider License #1000024**  
**Effective Date: 05/16/2007 / Expiration date: 05/31/2009**

Congratulations on approval of your EMS provider license. I know it can be, or has been, quite an undertaking to complete the process, but I'm sure you understand the need for maintaining consistency amongst EMS Providers throughout the state.

You will be receiving your provider license (the 8½" x 11" document) and the individual vehicle authorization in the mail from Austin within the next thirty (30) days. Please take the time to review these documents and ensure the information is correct.

Again, congratulations on approval of your EMS provider license and desire to provide care for the citizens of your community.

If you have any questions, or if I may be of further assistance, please do not hesitate to contact me at (915) 834-7709 or via email at [raul.guerrero@dshs.state.tx.us](mailto:raul.guerrero@dshs.state.tx.us).

Sincerely,

  
*Raul Guerrero*

EMS Specialist  
EMS Compliance - South Group  
Patient Quality Care Unit

cc: Fernando Posada, South Group Manager  
Jose R. Crespo, Medical Director

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# ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
05/07/2007

PRODUCER (505)265-8481 FAX (505)266-3500 Western Assurance Corp. 3701 Paseo Del Norte NE PO Box 94600 Albuquerque, NM 87199-4600	THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.
INSURED Elite Medical Transport, LLC PO Box 929 Santa Teresa, NM 88008	INSURERS AFFORDING COVERAGE INSURER A: Empire Fire & Marine Ins. Co. INSURER B: Foundation Reserve INSURER C: INSURER D: INSURER E:

## COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR ADD'L LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Professional Liab GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC	CL313241	05/01/2007	05/01/2008	EACH OCCURRENCE \$ 1,000,00 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,00 MED EXP (Any one person) \$ 5,00 PERSONAL & ADV INJURY \$ 1,000,00 GENERAL AGGREGATE \$ 2,000,00 PRODUCTS - COMP/OP AGG \$ 2,000,00
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS	CL313240	05/01/2007	05/01/2008	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,00 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
	GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN AUTO ONLY: EA ACC \$ AGG \$
	EXCESS/UMBRELLA LIABILITY <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> DEDUCTIBLE <input type="checkbox"/> RETENTION \$				EACH OCCURRENCE \$ AGGREGATE \$ \$ \$ \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below OTHER	43572.102	05/25/2006	05/25/2007	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 100,00 E.L. DISEASE - EA EMPLOYEE \$ 100,00 E.L. DISEASE - POLICY LIMIT \$ 500,00

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

## CERTIFICATE HOLDER

Texas Department of State Health Services  
 1100 W. 49th Street  
 Austin, TX 78756

## CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

Karin Osander/KARIN

*Karin Osander*

ACORD 25 (2001/08)

07 MAY 29 AM 8:36

©ACORD CORPORATION 191

07 OCT 22 AM 11:04 CITY CLERK DEPT.

CITY CLERK DEPT.

# ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
04/30/2007

PRODUCER (505)265-8481 FAX (505)266-3500  
Western Assurance Corp.  
3701 Paseo Del Norte NE  
PO Box 94600  
Albuquerque, NM 87199-4600

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURED Elite Medical Transport, LLC  
PO Box 929  
Santa Teresa, NM 88008

INSURERS AFFORDING COVERAGE	NAIC #
INSURER A Empire Fire & Marine Ins. Co.	
INSURER B	
INSURER C	
INSURER D	
INSURER E	

## COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR ADD'L LTR	INSRD	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS	
A	X	GENERAL LIABILITY	CL313241	05/01/2007	05/01/2008	EACH OCCURRENCE	\$ 1,000,000
		<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY				DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 100,000
		<input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR				MED EXP (Any one person)	\$ 5,000
		GEN'L AGGREGATE LIMIT APPLIES PER:				PERSONAL & ADV INJURY	\$ 1,000,000
		<input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC				GENERAL AGGREGATE	\$ 2,000,000
		AUTOMOBILE LIABILITY				PRODUCTS - COM/PO/ AGG	\$ 2,000,000
		<input type="checkbox"/> ANY AUTO				COMBINED SINGLE LIMIT (Ea accident)	\$
		<input type="checkbox"/> ALL OWNED AUTOS				BODILY INJURY (Per person)	\$
		<input type="checkbox"/> SCHEDULED AUTOS				BODILY INJURY (Per accident)	\$
		<input type="checkbox"/> HIRED AUTOS				PROPERTY DAMAGE (Per accident)	\$
		<input type="checkbox"/> NON-OWNED AUTOS				AUTO ONLY - EA ACCIDENT	\$
		GARAGE LIABILITY				OTHER THAN AUTO ONLY EA ACC	\$
		<input type="checkbox"/> ANY AUTO				AGG	\$
		EXCESS/UMBRELLA LIABILITY				EACH OCCURRENCE	\$
		<input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE				AGGREGATE	\$
		<input type="checkbox"/> DEDUCTIBLE					\$
		RETENTION \$					\$
		WORKERS COMPENSATION AND EMPLOYERS' LIABILITY				WC STATUTORY LIMITS	OTH-ER
		ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?				E.L EACH ACCIDENT	\$
		If yes, describe under SPECIAL PROVISIONS below				E.L DISEASE - EA EMPLOYEE	\$
		OTHER				E.L DISEASE - POLICY LIMIT	\$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS  
Certificate Holder Is Named As Additional Insured With Respects The Leased Property At 2660 Airport Road #200 Santa Teresa, NM 88008

CITY CLERK DEPT  
07 OCT 29 AM 11:04

## CERTIFICATE HOLDER

## CANCELLATION

2660 Airport Road LLC  
6300 Riverside Plaza Lane NW  
#200  
Albuquerque, NM 87120

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT. BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE  
Karin Osander/KARIN

*Karin Osander*

Corporations Section  
P.O.Box 13697  
Austin, Texas 78711-3697



Roger Williams  
Secretary of State

Office of the Secretary of State

CERTIFICATE OF FILING  
OF

ELITE MEDICAL TRANSPORT OF TEXAS, LLC  
File Number: 800796170

CITY CLERK DEPT.  
07 OCT 22 AM 11:04

The undersigned, as Secretary of State of Texas, hereby certifies that a Certificate of Formation for the above named Domestic Limited Liability Company (LLC) has been received in this office and has been found to conform to the applicable provisions of law.

ACCORDINGLY, the undersigned, as Secretary of State, and by virtue of the authority vested in the secretary by law, hereby issues this certificate evidencing filing effective on the date shown below.

The issuance of this certificate does not authorize the use of a name in this state in violation of the rights of another under the federal Trademark Act of 1946, the Texas trademark law, the Assumed Business or Professional Name Act, or the common law.

Dated: 04/02/2007

Effective: 04/02/2007

CITY CLERK DEPT.  
07 MAY 29 AM 8:36



Handwritten signature of Roger Williams in black ink.

Roger Williams  
Secretary of State

Phone: (512) 463-5555  
Prepared by: Misty Shaw

Come visit us on the internet at <http://www.sos.state.tx.us/>  
Fax: (512) 463-5709  
TID: 10306

Dial: 7-1-1 for Relay Services  
Document: 165645960002

Corporations Section  
P.O.Box 13697  
Austin, Texas 78711-3697



Roger Williams  
Secretary of State

## Office of the Secretary of State

April 03, 2007

Capitol Services Inc  
P O Box 1831  
Austin, TX 78767 USA

RE: ELITE MEDICAL TRANSPORT OF TEXAS, LLC  
File Number: 800796170

It has been our pleasure to file the certificate of formation and issue the enclosed certificate of filing evidencing the existence of the newly created domestic limited liability company (llc).

Unless exempted, the entity formed is subject to state tax laws, including franchise tax laws. Shortly, the Comptroller of Public Accounts will be contacting the entity at its registered office for information that will assist the Comptroller in setting up the franchise tax account for the entity. The first year franchise tax return will be due a year and ninety days following formation. Thereafter, an annual franchise tax return is due in May of each year. If you need to contact the Comptroller about franchise taxes, you may contact the agency by calling (800) 252-1381, by e-mail to [tax.help@cpa.state.tx.us](mailto:tax.help@cpa.state.tx.us) or by writing P. O. Box 13528, Austin, TX 78711-3528. Telephone questions regarding other business taxes, including sales taxes, should be directed to (800) 252-5555.

The entity formed does not file annual reports with the Secretary of State. Documents will be filed with the Secretary of State if the entity needs to amend one of the provisions in its certificate of formation. It is important for the entity to continuously maintain a registered agent and office in Texas. Failure to maintain an agent or office or file a change to the information in Texas may result in the involuntary termination of the entity.

If we can be of further service at any time, please let us know.

Sincerely,

Corporations Section  
Business & Public Filings Division  
(512) 463-5555

Enclosure

CITY CLERK DEPT.  
07 OCT 22 AM 11:04

CITY CLERK DEPT.  
07 MAY 29 AM 8:36

Phone: (512) 463-5555  
Prepared by: Misty Shaw

Come visit us on the internet at <http://www.sos.state.tx.us/>  
Fax: (512) 463-5709  
TID: 10285

Dial: 7-1-1 for Relay Services  
Document: 165645960002

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**CITY OF EL PASO  
FIRE DEPARTMENT  
APPLICATION FOR FRANCHISE  
PATIENT TRANSFER SERVICE**

1. Type or print application legibly.
  2. Provide all information requested.
  3. Use additional sheets if necessary.
  4. When complete, have application, with specified document and attachments notarized.
  5. Submit notarized application and document review to:  
City Clerk's Office  
#2 Civic "Center Plaza  
El Paso, Texas 79901-1196
  6. You will be notified within 10 days after receipt of application of your eligibility for franchise.
- 

1. Name of person making application: **Lee Ann Phillips**  
Title: **Chief Administrative Officer** Owner: \_\_\_\_\_ Agent: **XX**  
Address: **2905 Valle Vista, Las Cruces, NM 88011** Telephone: **(575) 202-8842**
2. Name of business for which application is made: **Elite Medical Transport of Texas, LLC**  
Business Address: **702 E. Paisano, El Paso, TX 79901** Telephone: **(915) 542-1144**
3. List names, titles, and addresses of all persons, or corporations having financial interests in Transfer Service for which application is made.  
**Lee King, 5960 Campana Rd., SE, Deming, NM 88030, President**  
**Mario Padilla, M.D., 4001 Roxbury, El Paso, Texas 79922, Director**  
**Ronald King, 113 Morning Star, Santa Teresa, NM 88008, Director**
4. Specify by Location, the area(s) within the City for which proposed service will be provided. **Corporate Limits of the City of El Paso, Texas**
5. Check the type of service proposed:  
 **XX** Transfer Service, fee charged  
\_\_\_\_ Transfer Service no fee charged (intra-agency or Intra-corporate)  
\_\_\_\_ Transfer Service, volunteer, no charge  
 **XX** Stand By Service for events, fee charged  
\_\_\_\_ Stand By Service for events, no fee

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6. List transfer vehicles intended for use under franchise for which application is made:

Make	year	vin	I	II	III	Van	Carry all	Sta Wagon	Hearse-Body	Other
Freightliner	1999	1FV3EF13D4								TYPE VI
EP		XH967213								PICU
Ford	2007	1FDSS34P97		X		X				
		DA20564								
Ford	2007	1FDSS34P0		X		X				
		7DA20565								

7. List names of and information on personnel intended to provide service:

Driver's license No.	Last Name, First Name, Initial	Req. Class	D.O.B.
09203187	Durkin, Michelle E.	C	02-23-77
03381347	Baeza, Heriberto	B	04-23-69
19782244	Masters, Jeremy R.	C	09-01-83
11147370	Mercer, Edward J.	C	06-13-79
17599446	Rivera, Karen L.	C	06-19-71
10751134	Gallardo, Alejandro	B	08-11-69
01336513	Becerra, Rodolfo, Jr.	C	03-26-86

8. Attach statements and necessary documentation attesting that:

- A. Liability insurance in accordance with requirements set forth in El Paso Municipal Code, Section 6.40.080, shall be in effect by the time of granting of franchise.
- B. All equipment will be provided as required by El Paso Municipal Code, Section 6.40.110.
- C. Mechanical safety of all vehicles intended for service comply with requirements as set forth in El Paso Municipal Code, Section 6.40.110.

9. I have been given a copy of Chapter 6.40 of the El Paso Municipal Code.

10. I hereby make application of the City of El Paso, Texas for the granting of a franchise to provide non-emergency patient transfer service within the City. I assure that all information provided herein is true and correct.

11.

\_\_\_\_\_  
Signature

10/15/07  
Date

07 OCT 22 AM 11:05  
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CORPORATE ACKNOWLEDGEMENT

STATE OF TEXAS  
COUNTY OF EL PASO

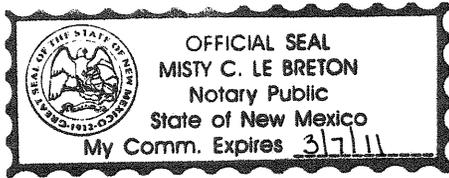
Before me, the undersigned Notary Public, in and for said County and State, on this day personally appeared LeeAnn Phillips

known to me to be the person and officer whose name is subscribed to the foregoing instrument and acknowledged to me that

the same was the act of the said Elite Medical Transport of TX, LLC, a corporation, and that he or she has executed the

same as the act of said corporation for the purposed and consideration therein expressed, and in the capacity therein expressed.

GIVEN UNDER MY HAND AND SEAL THIS 15th Day of October 2007.



Misty C. LeBreton  
Notary Public Signature

Misty C. LeBreton  
Notary Public printed or Typed Name

My commission expires: 3/7/11

SINGLE ACKNOWLEDGEMENT

STATE OF TEXAS  
COUNTY OF EL PASO

Before me this undersigned Notary Public in and for the said County and State, on this day personally appeared \_\_\_\_\_

Known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he or she

Has executed the same for the purpose and considerations therein expressed and in the capacity therein stated.

GIVEN UNDER MY HAND AND SEAL THIS \_\_\_\_\_ Day of \_\_\_\_\_ 20 \_\_\_\_.

\_\_\_\_\_  
Notary Public Signature

\_\_\_\_\_  
Notary Public printed or Typed Name

My commission expires: \_\_\_\_\_

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**ELITE MEDICAL TRANSPORT**

702 E. Paisano  
El Paso, TX 79901  
(915) 542-1144

October 15, 2007

1100 S. Diamond  
Deming, NM 88031  
(505) 544-4141

City of El Paso, Texas  
#2 City Center Plaza  
El Paso, Texas 79901-1196

TO WHOM IT MAY CONCERN:

In regard to the application of Elite Medical Transport of Texas, LLC to receive a grant of franchise to operate a transfer ambulance service in the City of El Paso, this letter is sent to attest to the following:

- A. Proof of liability insurance in accordance with requirements set forth in El Paso Municipal Code, Section 6/40.080 is attached to this application and will remain in effect if a franchise is granted.
- B. All equipment will be provided as required by El Paso Municipal Code, Section 6.4.1190.
- C. Mechanical safety of all vehicles intended for service comply with requirements as set forth in El Paso Municipal Code, Section 6.40.110.
- D. I have been given a copy of Chapter 6.40 of the El Paso Municipal Code.

Respectfully submitted,

Lee Ann Phillips  
Chief Administrative Officer

LAP/bp

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**EXHIBIT A**

**ELITE MEDICAL TRANSPORT OF TEXAS, LLC**

**Public Ambulance Rates**

<b><u>Service</u></b>	<b><u>Rate</u></b>
<b>Basic Life Support , Non-emergent</b>	<b>\$275.00</b>
<b>Basic Life Support, Emergent</b>	<b>\$375.00</b>
<b>Advanced Life Support, Non-emergent</b>	<b>\$450.00</b>
<b>Advanced Life Support, Emergent, (I)</b>	<b>\$620.00</b>
<b>Advanced Life Support, Emergency (II)</b>	<b>\$750.00</b>
<b>Specialty Care Transport</b>	<b>\$850.00</b>
<b>Mileage, Per Loaded Patient Mile</b>	<b>\$ 11.00</b>
<b>Standby Rates, First Hour</b>	<b>\$105.00</b>
<b>    Additional Hour(s)</b>	<b>\$ 90.00</b>

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# ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
05/01/2007

PRODUCER (505)265-8481 FAX (505)266-3500

Western Assurance Corp.  
3701 Paseo Del Norte NE  
PO Box 94600  
Albuquerque, NM 87199-4600

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURED Elite Medical Transport, LLC  
PO Box 929  
Santa Teresa, NM 88008

INSURERS AFFORDING COVERAGE	NAIC #
INSURER A: Empire Fire & Marine Ins. Co.	
INSURER B:	
INSURER C:	
INSURER D:	
INSURER E:	

## COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR ADD'L LTR INSRD	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
A	<b>GENERAL LIABILITY</b> <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC	CL313241	05/01/2007	05/01/2008	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS				COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
	<b>GARAGE LIABILITY</b> <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT \$ OTHER THAN AUTO ONLY: EA ACC \$ AGG \$
	<b>EXCESS/UMBRELLA LIABILITY</b> <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE  <input type="checkbox"/> DEDUCTIBLE <input type="checkbox"/> RETENTION \$				EACH OCCURRENCE \$ AGGREGATE \$ \$ \$ \$
	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below				<input type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
	OTHER				

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

## CERTIFICATE HOLDER

VGM Financial Services  
PO Box 78523  
Milwaukee, WI 53278-0523

## CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL \_\_\_\_\_ DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

Karin Osander/KARIN

*Karin Osander*

**COMPANY AGREEMENT OF  
ELITE MEDICAL TRANSPORT OF TEXAS, LLC**

**DATE OF AGREEMENT; PARTIES**

This Company Agreement ("*Agreement*"), dated as of April 2, 2007, is among the following parties:

1. ELITE MEDICAL MANAGEMENT, LLC (the "*member*"), a limited liability company formed and existing under the laws of the State of Nevada, with its principal place of business at P.O. Box 37, Santa Teresa, New Mexico 88008; and
2. ELITE MEDICAL TRANSPORT OF TEXAS, LLC (the "*LLC*"), a limited liability company formed and existing under the laws of the State of Texas, with its principal place of business at 702 E. Paisano Dr., El Paso, Texas 79902.

**BACKGROUND**

On April 2, 2007, the member caused the LLC's Certificate of Formation for a Limited Liability Company (the "*Certificate*") to be filed with the Secretary of State of the State of Texas, and on that date the LLC was formed as a limited liability company under the Act.

This Agreement confirms the agreement between the member and the LLC concerning the LLC's business and internal affairs, including its tax affairs, and concerning the rights and duties of the parties.

**TERMS AND CONDITIONS**

Intending to be legally bound, the parties agree as follows:

**ARTICLE 1. PRELIMINARY PROVISIONS**

1.1 **Effective Date of Agreement.** The effective date of this Agreement (the "*Effective Date*") shall be April 2, 2007.

1.2 **LLC's Name, Purpose, Etc.** The LLC's name, purpose, registered agent, registered office, duration and form of management shall be as set forth in the Certificate.

1.3 **Principal Place of Business of LLC.** The LLC's principal place of business shall be as set forth above. The member may change the LLC's principal place of business from time to time in the member's sole discretion.

1.4 **Management of LLC.**

(a) **Reservation of LLC Management to Managers.** The management of the LLC shall be reserved to two managers (the "*officers*"), whose titles shall be, respectively, president and vice president.

(b) **Responsibilities, Compensation, Etc., of Managers.** Except as otherwise set forth in this Agreement, the responsibilities, compensation, and fiduciary duties of the managers are set forth in Article 4.

**1.5 Limited Liability of Member and Managers.** The member and the managers shall have no personal liability to any third party for any debt, obligation or liability of the LLC solely by reason of being a member or managers. They shall be liable for their personal conduct as provided by law.

**1.6 Amendment of Agreement if LLC Has Multiple Members.** If, at any time, the LLC has two or more members, the members shall, with reasonable promptness, make all amendments to this Agreement that are necessary to reflect their agreement as members of a multi-member LLC, including amendments concerning the allocation of the LLC's profits and losses, the allocation of LLC management rights, and other appropriate matters. In the absence of these amendments, the LLC shall be governed by the default provisions of the LLC Act applicable to multi-member LLCs.

**1.7 Taxation of LLC.** For federal tax purposes, the LLC shall be a disregarded entity within the meaning of Treasury Regulation Section 301.7701-2(c)(2)(i), and its income, losses and other tax items shall be deemed to be those of the member. However, for legal and financial purposes, the assets and financial items of the LLC shall be deemed to be solely those of the LLC.

The LLC shall be taxable under the laws of Texas as provided by those laws and by the regulations thereunder.

**1.8 Annual Accounting Period of LLC.** The LLC's annual accounting period for financial and tax purposes shall be the calendar year.

**1.9 LLC Method of Accounting.** The LLC shall use the accrual method of accounting to compute its taxable income.

**1.10 Effect of LLC Act.** Except as otherwise provided in this Agreement or by law, the business and internal affairs of the LLC shall be governed by the LLC Act as in effect on the Effective Date.

**1.11 Relation of Agreement to Certificate.** If there is any conflict between the provisions of this Agreement and those of the Certificate, the provisions of this Agreement shall prevail.

## ARTICLE 2. MEMBER'S CONTRIBUTION TO THE LLC

**2.1 The Member's Contribution.** The member's contribution of cash and non-cash property to the LLC in exchange for its membership shall be as set forth in the attached Exhibit A.

**2.2 No Duty to Make Additional Contribution.** The member shall have no duty to make any contribution to the LLC except as provided in Section 2.1 of this Agreement, and no cash or non-cash property of any person shall be deemed to be a contribution to the LLC unless specifically recorded as such in the LLC's records.

## ARTICLE 3. ALLOCATIONS AND DISTRIBUTIONS OF LLC PROFITS AND LOSSES

**3.1 Allocations of Profits and Losses and Allocations of Distributions.** Only the member shall be entitled to allocations of LLC profits and losses and to distributions of LLC profits and other assets.

**3.2 Decisions Concerning Allocations, Etc.** It shall be within the sole and exclusive discretion of the member to decide:

- (a) Whether to make distributions of profits and other assets to the member; and
- (b) When and in what amounts to make these distributions.

However, the LLC shall make no distribution to the member to the extent that the distribution would be a wrongful or unlawful distribution under the LLC Act.

#### ARTICLE 4. LLC MANAGEMENT

4.1 **Decision-Making, Etc.** The officers shall have the exclusive right to make decisions relating to the day-to-day business and internal affairs of the LLC and to conduct the LLC's day-to-day business.

4.2 **Signing of Contracts, Etc.** The officers shall have the exclusive right, power and authority to sign contracts on behalf of the LLC and otherwise to bind the LLC with third parties.

4.3 **Manager Compensation.** The LLC shall reasonably compensate the managers for their services to the LLC under this Agreement.

4.4 **Fiduciary Duties and Liabilities of Managers.** In performing their management duties under this Agreement, the managers shall avoid gross negligence and willful misconduct.

#### ARTICLE 5. TRANSFERS AND PLEDGES OF MEMBERSHIP RIGHTS

5.1 **DEFINITIONS.** For purposes of this Agreement:

(a) **Limited Liability Company Interest.** The term "*limited liability company interest*" shall mean the right of the member to receive allocations of LLC profits and losses and distributions of LLC profits and other assets.

(b) **Membership Rights.** The term "*membership rights*" shall mean the totality of the member's rights as a member, including the member's limited liability company interest.

5.2 **TRANSFERS OF MEMBERSHIP RIGHTS - IN GENERAL.** The member may transfer (whether by sale, gift or otherwise) all or any part of its membership rights, including economic and non-economic rights, to any person at any time. The member may make any such transfer under any terms and conditions that it deems appropriate.

5.3 **ADMISSION OF ADDITIONAL MEMBERS.** Whether additional members shall be admitted as members of the LLC shall be in the sole discretion of the member.

5.4 **PLEDGES.** The member shall have exclusive and absolute discretion to pledge all or any part of its membership rights to any person at any time as collateral for any debt of the member. The member may make any such pledge under any terms and conditions that it deems appropriate.

#### ARTICLE 6. DISSOCIATION OF THE MEMBER

Except as otherwise provided in Section 5.2, the member shall cease to be a member of the LLC only upon ceasing its existence as a legal person and shall not cease to be a member for any other reason, including:

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- (a) The member's bankruptcy; or
- (b) The member's assigning of its entire LLC interest to another person.

**ARTICLE 7. LLC BOOKS OF ACCOUNTS, REPORTS, ETC.**

The LLC shall maintain on a current basis accurate books of account in accordance with financial standards normally applicable to business organizations generally similar to the LLC in size and business activities.

**ARTICLE 8. DISSOLUTION, ETC.**

**8.1 DEFINITION OF DISSOLUTION, WINDING UP AND LIQUIDATION.** For purposes of this Agreement:

- (a) **Dissolution.** The dissolution of the LLC shall mean the cessation of its normal business activities and the beginning of the process of winding it up and liquidating it.
- (b) **Winding Up.** The winding up of the LLC shall mean the process of concluding its existing business activities and internal affairs and preparing for its liquidation.
- (c) **Liquidation.** The liquidation of the LLC shall mean the sale or other disposition of its assets and the distribution of its assets (or the distribution of the proceeds of the sale or other disposition of its assets) to its creditors and to the members.

**8.2 DISSOLUTION, ETC., OF LLC.** Subject to any applicable provisions of the LLC Act, the member may dissolve, wind up and liquidate the LLC and terminate its legal existence at any time and upon any terms that it may determine.

**ARTICLE 9. TERM AND TERMINATION**

The term of this Agreement shall begin on the Effective Date and shall end upon the earlier of:

- (a) The date on which the LLC ceases to exist under this Agreement or under other applicable law; and
- (b) The date on which the member determines to terminate the Agreement.

**ARTICLE 10. MISCELLANEOUS PROVISIONS**

**10.1 ENTIRE AGREEMENT.** This Agreement contains the complete agreement between the parties concerning its subject matter, and it replaces all earlier agreements between them, whether written or oral, concerning its subject matter.

**10.2 AMENDMENTS.** No amendment of this Agreement or of the Certificate shall be valid unless it is set forth in a writing signed by the parties.

**10.3 NOTICES.** All notices under this Agreement shall be in writing. They shall be sent by fax or by registered U.S. mail, return receipt requested, to the parties at their respective addresses as stated in Exhibit B. Either party may change the party's address for purposes of this Section 10.3 at any

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time upon reasonable notice to the other party. Notices shall be deemed to have been received when actually received.

**10.4 GOVERNING LAW.** This Agreement shall be governed exclusively by the laws of the State of Texas (exclusive of its laws relating to conflicts of law).

**10.5 CAPTIONS.** Captions in this Agreement are for convenience only and shall be deemed irrelevant in construing its provisions.

**10.6 INCORPORATION OF CERTIFICATE AND EXHIBITS.** The Certificate and all exhibits referred to in this Agreement are hereby incorporated into the Agreement and made integral parts of it.

**10.7 DEFINITION OF "ACT," "INCLUDING," "PERSON," ETC.** As used in this Agreement:

(a) "*Act*" shall mean the Texas Business Organizations Code of the State of Texas, as amended, or, from and after the date any successor statute becomes, by its terms, applicable to the Company, such successor statute, in each case as amended at such time by amendments that are, at that time, applicable to the Company. All references to sections of the Business Organizations Code include any corresponding provision or provisions of any such successor statute.

(b) "*Including*" and similar terms shall denote a partial definition.

(c) "*Person*" shall mean a natural person and any kind of entity.

(SIGNATURES OF FOLLOWING PAGE)

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**UNANIMOUS CONSENT OF THE SOLE MEMBER AND MANAGERS  
IN LIEU OF AN ORGANIZATIONAL MEETING  
OF  
ELITE MEDICAL TRANSPORT OF TEXAS, LLC**

The undersigned, being the sole member and all the managers of **ELITE MEDICAL TRANSPORT OF TEXAS, LLC**, a Texas limited liability company (the "Company"), do hereby adopt the following resolutions as an organizational meeting of **ELITE MEDICAL TRANSPORT OF TEXAS, LLC**:

**ADOPTION OF ARTICLES**

**RESOLVED**, that the Certificate of Formation of the Company, which was filed in the office of the Secretary of State of Texas on April 2, 2007, is hereby adopted and approved.

**ADOPTION OF COMPANY AGREEMENT**

**FURTHER RESOLVED**, that the Company Agreement attached hereto is hereby approved and adopted as the Company Agreement of the Company, and it shall be submitted to the sole member of the Company for execution.

**ESTABLISHMENT OF FISCAL YEAR END**

**FURTHER RESOLVED**, that the Company's fiscal year shall end on December 31 of each year.

**ADMISSION OF MEMBERS**

**FURTHER RESOLVED**, that each person or entity ("Person") who is named as a member on Exhibit A to the Company Agreement shall be admitted as a member of the Company upon (a) the execution by such Person (and delivery to the Company) of a counterpart of the Company Agreement, and (b) the making by such Person of the initial capital contribution to the Company described for such Person under the Company Agreement; upon admission as a member, such Person shall have the Sharing Ratio and Commitment described for such Person on Exhibit A to the Company Agreement.

**RESOLVED FURTHER**, that the contributions to capital by the Member are hereby accepted by the Company as a capital contribution and shall be credited to each Member's capital account as applicable based on the contribution by such Member.

**ESTABLISHMENT OF BANK ACCOUNT**

**FURTHER RESOLVED**, that any manager of the Company is authorized to open and maintain bank accounts for the Company at any federally insured financial institution, and that the resolutions with respect to such accounts and authority to borrow on printed forms supplied by such banks and attached to this Consent are adopted as if fully set forth herein.

**ELECTION OF MANAGERS**

The Company will be managed by a Board of Managers. The following persons are hereby designated as Managers of the Company to serve as such until the next annual meeting of the Member:

LEE KING  
MARIO PADILLA

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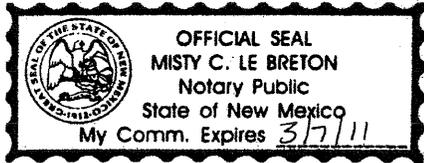
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\_\_\_\_\_  
LEE KING

\_\_\_\_\_  
MARIO PADILLA

BEING ALL THE MANAGERS



*Misty C LeBreton*  
4/2/07

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**DELIA BRIONES**  
El Paso County Clerk  
105 County Courthouse  
El Paso, Texas 79901-2496  
(915) 546-2071

07-02315

*Delia Briones*  
COUNTY CLERK  
EL PASO COUNTY

**ASSUMED NAME RECORDS**

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**CERTIFICATE OF OWNERSHIP FOR INCORPORATED BUSINESS OR PROFESSION**  
"CERTIFICATE OF OWNERSHIP" are Valid only for a Period Not to Exceed 10 Years from Date Filed in the COUNTY CLERK'S OFFICE  
(Chapter 36, Sect. 1, Title 4 - Business and Commerce Code)  
(This Certificate properly executed is to be filed immediately with the County Clerk)  
**NAME IN WHICH BUSINESS IS OR WILL BE CONDUCTED**

BUSINESS NAME (Print or type): ELITE MEDICAL Transport  
ADDRESS: 702 E Pasco  
CITY: El Paso STATE: Texas ZIP CODE: 79901

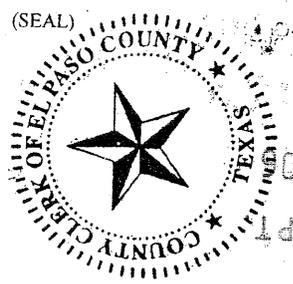
- The name of the incorporated business or profession as stated in its Articles of Incorporation of comparable document is: Elite Medical Transport of Texas, LLC  
and the chapter number or certificate number, if any, is: 800-796-170
- The State, County or other Jurisdiction under the laws of which it was incorporated is: Texas, and the address of its registered or similar office in the Jurisdiction is: \_\_\_\_\_
- The period, not to exceed ten years, during which this assumed name will be used is: \_\_\_\_\_
- The corporation is a (circle one) business corporation, non-profit corporation, professional corporation, professional association or other type of corporation (specify) \_\_\_\_\_
- If the corporation is required to maintain a registered office in Texas, the address of the registered office is: \_\_\_\_\_  
and the name of the registered agent at such address is: \_\_\_\_\_  
The address of the principle office (if not the same as the registered office) is: \_\_\_\_\_
- If the corporation is not required to or does not maintain a registered office in Texas, the office address in Texas is: \_\_\_\_\_  
and if the corporation is not incorporated, organized, or associated under the laws of Texas, the address is of its place of business in Texas is: \_\_\_\_\_  
and the office address elsewhere is: \_\_\_\_\_
- The county or counties where business of professional services are being or are to be conducted or rendered under such assumed names are (if applicable, use the designation "all" or "all except \_\_\_\_\_").
- If this instrument is executed by the attorney-in-fact, the attorney-in-fact hereby states that he has been duly authorized, in writing, by his principal to execute and acknowledge this instrument.

Signature of Officer, Representative or Attorney-in-Fact of the Corporation

THE STATE OF TEXAS  
COUNTY OF EL PASO

BEFORE ME, THE UNDERSIGNED AUTHORITY, on this day personally appeared Campana Douglas William  
known to me to be the person(s) whose name(s) is/are subscribed to the foregoing instrument and acknowledge to me that he signed the same for the purpose and consideration therein expressed.

GIVEN UNDER MY HAND AND SEAL OF OFFICE, on APR 12 2007, 20



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DELIA BRIONES  
County Clerk of El Paso County, Texas  
By Richard A. Richard Deputy

Notary Public in and for El Paso County, Texas