



December 2010
Quarterly Overview

Overview

- Military Engagement
- Technical Assistance Team and findings
- Service to Consumers
- Financial Highlights

Military Engagement

- City of El Paso will provide the use of AB Fall Mansion to house military services through a zero-rent 10-year lease
- Peer-to-peer and family-to-family outreach programs are now being offered through State-funded competitive grant.



Military Engagement

- El Paso MHMR and Sun City provided 50 community clinicians with training in Cognitive Processing Therapy (CPT), the preferred training for PTSD.
- El Paso MHMR's Veterans Rally Point Program was featured in the El Paso National Association of the Army Annual Dinner as a key community partner.



Technical Assistance Team

Technical Assistance Team

- To ensure El Paso MHMR was optimizing every opportunity to improve its financial standing, the Board directed the Executive Management Team to request that a special Technical Assistance Team be called by DSHS to conduct a comprehensive review of the Center's Deficit Reduction Plan and all of its financial operations.
- This Team provided valuable direction on several key financial initiatives and gave a strong vote of confidence to the success of El Paso MHMR's Deficit Reduction Plan.

Technical Assistance Team

- DSHS conducted an audit of the Center's Wait List Management, and findings indicate El Paso MHMR manages one of the best systems in the state with no significant findings.
- Began briefing members of the State Delegation on El Paso MHMR's Legislative Agenda in preparation for 82nd Session.



Service to Consumers

Psychiatric Emergency Services Center (PESC) Program Usage Data for FY 2010

- Rapid Crisis Stabilizations at UBH
263 admissions
- Crisis Residential Stabilizations at Homeward Bound
349 admissions



Service to Consumers

Home and Community-based Services (DADS) Case Management

- Center is providing services to 500+ new ID consumers based on new State regulations.
- This entailed hiring of 20 additional staff and remodeling at 1600 Montana and 8730 Boeing locations.



Financial Highlights

ER Diversion

- The County and Hospital District withdrew local support for these efforts, thereby cutting \$603,000 which had been used to purchase local acute beds from local providers.
- Thanks to assistance from the County, the Center was able to retain \$1.5 million in Psychiatric Emergency Services State dollars to purchase sub-acute beds.

Financial Highlights

Nueva Esperanza

- The Program was administered by Sun City Behavioral and funded by the County to provide care for unfunded patients
- Nueva Esperanza provided medication monitoring and/or psychiatric evaluations for 846 adults and 154 children.
- Program ceased operations on October 1, 2010 due to termination of funding from the County.



Financial Highlights

Nueva Esperanza

- Work continues to find new medical homes and access to services for these potential wait list patients. This has proven to be difficult as these patients require specialized treatment not accessible at other healthcare facilities.

Financial Highlights

Audit Summary

- El Paso MHMR is audited by numerous State, Local and Federal agencies to ensure successful clinical and financial benchmarks are attained on a consistent level.
- For the past five years, all major audits of the center resulted in scorings of satisfactory or above.
- Any findings discovered during an audit process are immediately addressed and corrective plans of action are immediately initiated.
- This year El Paso MHMR participated in 22 scheduled programmatic and financial audits.

