

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

DEPARTMENT: Department Information Technology Services

AGENDA DATE: December 10, 2013

CONTACT PERSON/PHONE: Bruce D. Collins– Purchasing and Strategic Sourcing Director (915) 541-4308
Enrique Martinez Jr.–Information Technology, Interim Director (915) 541-4746

DISTRICT (S) AFFECTED: All

SUBJECT:

Request that the Purchasing Director, Purchasing & Strategic Sourcing Department be authorized to issue a Purchase Order(s) to Oracle America, Inc. a vendor under Department of Information Recourse (DIR) for the renewal of enterprise software maintenance and support. Oracle America, Inc. an authorized vendor under contract DIR-VPC-03-018 for the amount of \$412,500 dollars annually for a total amount of \$1,312,500 dollars for a three year term. Further, that the City Manager be authorized to execute the agreement and other required documentation. The City has made the determination that purchasing from this contract offers the most cost-effective pricing for this specialized service.

BACKGROUND / DISCUSSION:

This is for the annual software licenses maintenance and support encompassing numerous Oracle software components used throughout the City of El Paso organization. Some of the software components include the following: PeopleSoft Asset Management, Project Costing and Reporting, Enterprise Portal and Billing, Cash Management, Human Resources, Compensation, Pension Administration, Employee Benefits, Planning and Budgeting, Accounts Payable, Accounts Receivable, Purchasing, Inventory, General Ledger, Identity and Access Management, and multiple Oracle Enterprise Database Processors.

PRIOR COUNCIL ACTION:

Yes. September 27, 2011, Item 7F

AMOUNT AND SOURCE OF FUNDING:

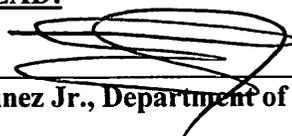
Department: 190- Capital Improvement Plan
Division: 28340-CIP Plan FY 12 and 13
Fund: 4560- CIP Plan FY 12 and 13
Account: 580100- Data Processing Equipment
Project: PCP12IT050- Software

BOARD / COMMISSION ACTION:

N/A

*****AUTHORIZATION*****

DEPARTMENT HEAD:



Enrique Martinez Jr., Department of Information Technology Services, Interim Director

Dedicated to Outstanding Customer Service for a Better Community

SERVICE SOLUTIONS SUCCESS

December 10, 2013

To: Bruce D. Collins, CPPO, Director
Purchasing & Strategic Sourcing

From: Enrique Martinez, Interim-Director
Department of Information Technology Services

Date: December 10, 2013

Signature: _____

Re: Oracle Maintenance Contract under DIR contract DIR-VPC-03-01

The Department of Information Technology Services recommends authorizing the issuance of Purchase Order for the renewal of Oracle support and services for various software components utilized by the City of El Paso. The contract will be facilitated through the DIR contract DIR-VPC-03-018 for an estimated cost of \$1,312,500 dollars for a three year term.

1. Is there an urgent need for the product/service? In other words, is time of the essence?

Yes, the annual payment for Oracle software updates, maintenance, and support for daily operations throughout the City.

2. Does the purchase through the Program promote the standardization of equipment?

Yes, the City of El Paso has standardized using Oracle software updates, licenses, and support services.

3. Does the purchase through the Program support local business? If not, is there a comparable product/service available locally?

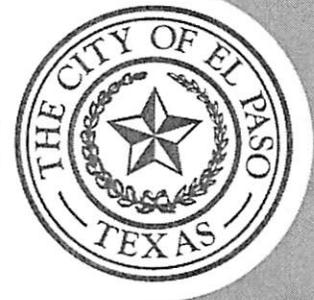
No. The updates and support services are Oracle PeopleSoft proprietary components.

4. Do the available vendors have prior work experience and/or familiarity with the City?

Yes, Oracle is the manufacturer of the City's PeopleSoft environment, providing support services for several years.

5. Is the pricing reasonable as compared to other similar products/work performed for the City of El Paso in the past or as quoted from other companies?

Yes. The prices were reviewed and determined to be reasonable, established through the Texas DIR contractual services by utilizing a competitive bidding process. The participation by the City of El Paso in the Texas Department of Information Services (DIR) was approved by Mayor and Council on February 27, 2007. The standard factors were used to determine the use of the Cooperative Purchasing program was approved by City Council on June 24, 2008.



Mayor
Oscar Leeser

City Council

District 1
Ann Morgan Lilly

District 2
Larry Romero

District 3
Emma Acosta

District 4
Carl L. Robinson

District 5
Dr. Michiel R. Noe

District 6
Eddie Holguin Jr.

District 7
Lily Limón

District 8
Cortney C. Niland

City Manager
Joyce A. Wilson



GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle America, Inc.	
Support Service Number:	5033879	Oracle Support Sales Representative:	Jason Haydel
Offer Expires:	15-Dec-13	Telephone:	(512)671-5652
		Fax:	
		E-mail:	jason.haydel@oracle.com
CUSTOMER: City Of El Paso			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Enrique Martinez	Account Contact:	Accounts Payable / Blanca Dyer
Account Name:	City Of El Paso	Account Name:	City Of El Paso
Address:	2 CIVIC CENTER DRIVE 2ND FLOOR EL PASO TX 79901 United States	Address:	Information Services 2 Civic Center Plaza Basement EL PASO TX 79901 United States
Telephone:		Telephone:	-915 541 4288
Fax:		Fax:	-915 541 4017
E-mail:		E-mail:	@

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 5033879, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	4,565.67
PeopleSoft Enterprise Pension Administration - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	12,762.95
PeopleSoft Enterprise eDevelopment - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	1,831.37
PeopleSoft Enterprise Candidate Gateway - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	2,747.22
PeopleSoft Enterprise eBenefits - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	1,831.37
PeopleSoft Enterprise Human Resources - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	14,565.67
PeopleSoft Enterprise Benefits Administration - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	12,762.95
PeopleSoft Enterprise eProfile - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	1,831.37
PeopleSoft Enterprise eCompensation - Employee Count Perpetual	14484271	1200		FULL USE	1-Nov-13	1-Oct-16	1,831.54
PeopleSoft Enterprise Benefits Administration - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	100,728.40
PeopleSoft Enterprise Edevelopment - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	13,697.45
PeopleSoft Enterprise Cash Management - Reported Budget Perpetual	14481054	6000000 0		FULL USE	1-Nov-13	1-Oct-16	3,572.55
PeopleSoft Enterprise Activity Based Management - Reported Budget Perpetual	14481054	6000000 0		FULL USE	1-Nov-13	1-Oct-16	2,679.42
PeopleSoft Enterprise ePay - Employee Count Perpetual	14478672	6000	VALUE		1-Nov-13	1-Oct-16	17,771.41
Conversion Only - Ibm Was - Employee Count Perpetual	14478672	6000	VALUE		1-Nov-13	1-Oct-16	0.00

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise General Ledger - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	8,413.71
PeopleSoft Enterprise Receivables - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	7,580.24
PeopleSoft Enterprise Payables - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	5,891.77
PeopleSoft Enterprise Asset Management - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-1	1-Oct-16	5,060.16
PeopleSoft Enterprise Project Costing - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	8,413.71
PeopleSoft Enterprise Purchasing - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	9,267.01
PeopleSoft Enterprise Enterprise Portal - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	5,893.63
PeopleSoft Enterprise Budget Planning For E&G - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	8,413.71
PeopleSoft Enterprise Billing - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	5,893.63
PeopleSoft Enterprise Inventory - Reported Budget Perpetual	14484271	6000000 0		FULL USE	1-Nov-13	1-Oct-16	9,267.01
PeopleSoft Enterprise ePay - Employee Count Perpetual	14478672	600		FULL USE	1-Nov-13	1-Oct-16	1,205.21
PeopleSoft Enterprise Asset Management For Public Se - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	40,243.98
PeopleSoft Enterprise Activity Based Management - Reported Budget Perpetual	14481054	3000000 00	VALUE		1-Nov-13	1-Oct-16	57,847.40
PeopleSoft Enterprise Cash Management - Reported Budget Perpetual	14481054	3000000 00	VALUE		1-Nov-13	1-Oct-16	74,540.06
PeopleSoft Enterprise Talent Acquisition Manager - Employee Count Perpetual	14484273	6000	VALUE		1-Nov-13	1-Oct-16	0.17
PeopleSoft Enterprise Eprofile - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	13,697.45
PeopleSoft Enterprise Accounts Payable For The Publi - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	46,123.03

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Project Costing For Public Sec - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	58,729.68
PeopleSoft Enterprise Payroll North American - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	109,395.17
PeopleSoft Enterprise Pension Administration - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	100,728.40
PeopleSoft Enterprise Erecruit - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	20,530.83
PeopleSoft Enterprise Ebenefits - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	13,697.45
PeopleSoft Enterprise Accts Receivable For The Publi - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	57,881.48
PeopleSoft Enterprise Purchasing For Public Sector - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	64,926.30
PeopleSoft Enterprise Human Resources - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	109,395.17
PeopleSoft Enterprise General Ledger For The Public - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	58,729.68
PeopleSoft Enterprise Billing For Public Sector - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	41,123.03
PeopleSoft Enterprise Ecompensation - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	13,697.45
PeopleSoft Enterprise Planning And Budgeting - Reported Budget Perpetual	14484272	3000000 00	VALUE		1-Nov-13	1-Oct-16	47,002.25
PeopleSoft Enterprise Absence Management - Employee Count Perpetual	14484273	6000	VALUE		1-Nov-13	1-Oct-16	0.00
PeopleSoft Enterprise Inventory For Public Sector - Reported Budget Perpetual	14484271	3000000 00	VALUE		1-Nov-13	1-Oct-16	64,608.86
PeopleSoft Enterprise Enterprise Portal - Employee Count Perpetual	14484271	6000	VALUE		1-Nov-13	1-Oct-16	51,123.03

Program Technical Support Fees: USD 1,312,500.00

Total Price: USD 1,312,500.00

Plus applicable tax

Please note the following:

- If You have questions regarding the Services Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. If Your programs and/ or hardware are identified in Oracle's Lifetime Support policy they may move to a different services level during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Services Detail table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware.
- If any of the fields listed in the Services Detail table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, City Of El Paso represents that Customer has authorized City Of El Paso to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. City Of El Paso agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. City Of El Paso agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and, b) any failure of City Of El Paso to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which technical support has been ordered. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the DIR-VPC-03-018 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this agreement shall take precedence.

ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order or a credit card confirmation for the order as detailed below). Once placed, Your order shall be nonrefundable, except as provided in the agreement.

Technical Support fees are invoiced Annually in Advance. All fees payable to Oracle are due within 30 NET from date of invoice.

Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. Regardless of the form of payment:

- Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If City Of El Paso is a tax exempt organization and is not an U.S. federal government entity, a copy of City Of El Paso's tax exemption certificate must be submitted with City Of El Paso's purchase order or credit card.

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Support Service Number: 5033879
- Total Price: USD 1,312,500.00 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, City Of El Paso agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the information in this section and return it to Oracle in accordance with the Remittance Details section below. The credit card used to make payment must be valid for the entire support services term. Oracle will charge the credit card quarterly in arrears. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater.

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

In issuing this credit card confirmation, City Of El Paso agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the credit card confirmation shall apply.

Remittance Details

Purchase orders or credit card details for the technical support services ordered under this ordering document should be sent to:

Attn: Jason Haydel
Oracle Support Services
Fax:
E-mail: jason.haydel@oracle.com



3-Dec-13

Enrique Martinez
City Of El Paso
300 North Campbell
EL PASO TX
79901

Dear Enrique Martinez

The technical support services provided under support service number 5033879 will expire, or have expired, on 30-Sep-13. Please find attached an ordering document for the renewal of these technical support services. If applicable, the attached ordering document may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the ordering document, by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 15-Dec-13.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Jason Haydel
Oracle Support Services
E-mail: jason.haydel@oracle.com
Tel.: (512)671-5652

City of El Paso

Oracle America, Inc.

Signed

Signed

Name

Name

Title

Title

Date

Date

**COUNCIL PROJECT FORM
(COOPERATIVE CONTRACT)**

*******POSTING LANGUAGE BELOW*******

Please place the following item on the REGULAR agenda for the Council Meeting of DECEMBER 10, 2013

Discussion and action on the request that the Director for Purchasing & Strategic Sourcing Department be authorized to issue a Purchase Order to (Oracle America, Inc.) a contractor under The Department of Information Resources (DIR), Contract #DIR-VPC-03-018 for the renewal of enterprise maintenance and support services for the amount of \$412,500.00 dollars annually for a total amount of \$1,312,500.00 dollars for a three year term. The City has made the determination that purchasing from this cooperative offers the most cost-effective pricing.

The participation by the City of El Paso in the Department of Information Resources (DIR) Cooperative approved by Mayor and City Council on February 27, 2007.

Department: Information Technology Department
Award to: Oracle America, Inc.
Redwood Shores, CA

Total Estimated Award: \$ 1,312.500.00
Account No.: 190-4560-580100-PC121T050
Funding Source: Capital Improvement Plan FY 12 and FY 13
District(s): All
Reference No.: 2014-091

This is a Cooperative, services contract.

Additionally, it is requested that the City Attorney's Office review and that the City Manager be authorized to execute any related contract documents and agreements necessary to effectuate this award.

*******ADDITIONAL INFO BELOW*******