

CITIZENS ADVISORY COMMITTEE (CAC)
OF THE MASS TRANSIT DEPARTMENT BOARD (MTDB)
OCTOBER 20, 2015

MEETING MINUTES

1. **Call to Order and Roll Call.** Meeting was called to order at 2:06 p.m. The following Committee

Members answered to roll call:

	<u>Present</u>	<u>Absent</u>
MO – Vacant		
D1 – Donald G. Pearson, Chair	P	
D2 – Karen LeMaster, Vice Chair	P	
D3 – Everardo Sanchez	P	
D4 – Vacant		
D5 – Aziz Afravi	P	
D6 – Vacant		
D7 – Noemi H. Rojas	P	
D8 – Leah M. Wood	P	
ALT – Rebecca Hernandez		A
ALT – Mark C. Steele	P	
ALT –James David Abernathy	P	

2. **Introductions and welcome new member for District 6.** Round table introductions. Oscar Lozoya introduced himself as the new board member for District 6, his term begins 11/1/15.
3. **Public comment.** None.
4. **Approval of minutes of last meeting.** Chair motioned for approval of the minutes for meeting on September 15, 2015. Leah Wood moved to approve minutes as presented. Seconded by Eddie Sanchez. All in favor; none opposed; motion passes unanimously.
5. **Discussion and website demo on navigating Go 10 El Paso – Transforming I-10.** Noemi Rojas provided a demo on “Go10”. Presented a map overview of the construction and another overview of what the completed project will look like. Mentioned that some sections will have 2 lanes and some will only have 1 lane added to highway. Presented flyover video showing images of the project throughout the corridor. Explained that information presented can be found on the following website GO10EIPaso.com. No action taken.
6. **Discussion and website demo on navigating SunMetro.net.** Lonnie Tapscott provided demo on Sun Metro website. Presented navigating through the Sun Metro site and demonstrated what the site had to offer in terms of services and latest news. Topics included Google Trip Planner which allows you find a quick route, a system map that allows you to follow a route from your location, where to buy tickets, specific route details, and new/detour information. No action taken.
7. **Discussion and update on monthly Paratransit Advisory Committee [PAC] meeting.** Rafael Fernandez mentioned there was no PAC meeting last month. Mentioned there are not enough agenda items to hold on a monthly basis, so going forward meetings will be held bi-monthly. No action taken.
8. **Monthly Report on LIFT Services.** Rafael Fernandez provided ridership report for period ending September 2015. Mentioned on-time data includes outsourced trips. Mentioned driver turnover included 2 drivers leaving MV employment out of 110 drivers. Noted that 66 drivers have been employed over one 1 year. Mentioned that the Accessibility app is on live test environment. General discussion about LIFT eligibility and how riding the LIFT works. No action taken.
9. **Director’s Report**
- A. **Monthly Customer Service Report for Fixed Route.** George Myers provided monthly statistics for period ending September 2015. Mentioned that 94 customer service reports were filed and 26,373 phone calls were answered. No action taken.
- B. **Monthly Ridership and Operations Report for Fixed Route.** Jay Banasiak provided monthly revenue statistics for period ending August 2015. Reported that ridership is down. Mentioned this is probably due to car loans being low and gas prices dropping. Don Pearson asked if shelter will be added to the TOC. Jay Banasiak explained not at this time, not in the budget. No action taken.
10. **Opportunity for Committee members to request a staff report on items of interest over which the Board has authority.** Discussion of items announced at this meeting will take place during

the next regularly scheduled meeting. The Committee requested that the following items be added to the next meeting's agenda:

- A.** Update on the Annual report to Mass Transit Board
- B.** Update on December meeting date

Chair asked for motion to adjourn the meeting at 3:40 pm. Leah Wood so moved. Seconded by Eddie Sanchez. All in favor; none opposed; motion passes unanimously.

Approved by:

/s/ JAY BANASIAK
Department Head/Board Secretary