



CITY OF EL PASO BID TABULATION FORM



Project Name: Employee Anonymous Hotline Solicitation #: 2020-1035
 Bid Opening Date: July 1, 2020 DEPARTMENT: Internal Audit

	Navex Global, Inc., Lake Oswego, OR	Lacuna Health, LLC dba Lacuna Call Center Services, Louisville, KY	Inspirit Group, LLC dba STOPiT Solutions Holmdel, NJ
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ITEM NO.	DESCRIPTION			
1.	Pricing for Services Offered	No bid	\$0.79 *per minute	*Agent Minutes \$.79 Additional Minutes \$.79 Automated Greeting Minutes \$.10 Translation Services per Minute (Excludes Spanish*) \$2.25 Daily Fax Reporting Monthly Fee \$25.00 Secure Messaging Portal (Per License) Per Monrth \$8.00 One Time Implementation Fee \$1,500 \$450.00 Per Month

<p><u>OPTION TO EXTEND THE TERM OF THE AGREEMENT</u></p> <p>THE CITY AT ITS SOLE DISCRETION, MAY EXERCISE ANY OPTION TO EXTEND THE TERM OF THE AGREEMENT, BY GIVING THE CONTRACTOR WRITTEN NOTICE WITHIN THE TIME PERIOD NOTED ON THE SELECTED OPTIONS. THE TERM OF THIS CONTRACT SHALL BE BASED ON ONE OF THE SELECTIONS BELOW AND UNDER THE TERMS AND CONDITIONS. THE CITY MANAGER OR DESIGNEE MAY EXTEND THE OPTION TO EXTEND.</p> <p>BIDDER OFFERS THE CITY THE OPTION OF EXTENDING THE TERM OF THE CONTRACT FOR:</p>			
<p>TWO (2) ADDITIONAL YEARS AT THE SAME UNIT PRICE(S), IF THE OPTION IS EXERCISED PRIOR TO THE EXPIRATION OF THE ORIGINAL TERM OF THE CONTRACT:</p>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<p>NO OPTION OFFERED</p>	<input type="checkbox"/>	<input type="checkbox"/>	
<p>Payment Terms</p>	Net - 30 Days	2% - 10 Days Net - 30 Days	
<p>AMENDMENTS ACKNOWLEDGED:</p>	Yes	Yes	Yes

BIDS SOLICITED: 5 LOCAL BIDS SOLICITED: 0 BIDS RECEIVED: 2 LOCAL BIDS RECEIVED: 0 NO BID: 1

NOTE: The information contained in this bid tabulation is for information only and does not constitute actual award/execution of contract.

APPROVED BY: / SI
 DATE: 7/24/2020